

Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)



NEW QUESTION 1

A developer needs to create . DataRaptor to retrieve the name of an account for a contact. Following best practices, how should a developer configure the extraction steps?

- A. Define an extraction step for the Contact object and set the Extract JSON Path to Contact Account.Name
- B. Define extraction steps for the Contact and the Account objects, and set the Extract JSON Path to Contact Account.Name
- C. Define extraction steps for the Contact and the Account objects, and set the Extract 3JSON Path to Account.Name
- D. Define an extractionstep for the Account object, and set the Extract JSON Path to AccountContact.Name

Answer: A

NEW QUESTION 2

A developer needs to display read-only contact information in a OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal, code, and country from the data JSON. Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 3

A developer writes an OmniScript that includes a DataRaptor that updates the Account statue based on information provided from the OmniScript. The information must be updated only if the Account record already exists. Otherwise, a new account must be created. How should the developer accomplish this task?

- A. Populate the Lookup object and Lookup fields
- B. Check the Upsert key and is required for Upsert checkboxes on the Account id field
- C. Check the Upsert key checkbox on the Account Status field
- D. Check Overwrite Target for all Null input checkbox on the Account id field

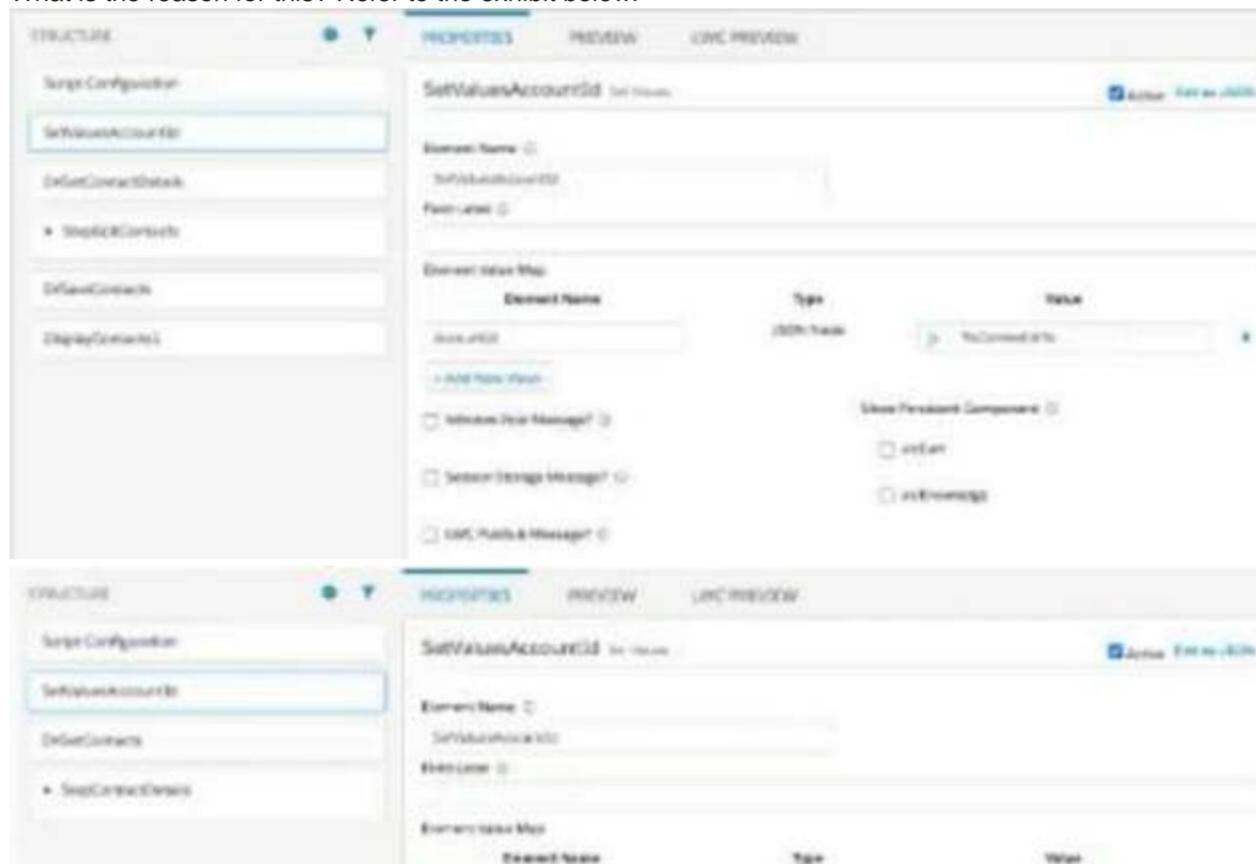
Answer: B

NEW QUESTION 4

A customer sets up to LWC Omniscritps, one embedded into another. Account is set in a Set Values element in the parent Omniscritp. The AccountId set in the parent Omniscritp is used to another Set Values elementContextAccountid in the embedded Omniscritp. The embedded Omniscritp is activated.

While previewing the OmniScript flow from the parent, it is found that Account is set correctly in the parent OmniScript. However. ContextAccountid in the embedded OmniScript is not set with the AccountId from parent Omniscritp. On previewing the embedded OmniScript individually, it is found that ContextAccountid is set correctly.

What is the reason for this? Refer to the exhibit below.



- A. Both parent and embedded OmniScripts have the same element name for the Set values element.
- B. A developer failed to include a Navigation Element to pass data from the parent OmniScript.
- C. The LWC PubSub Message flag in the Set Values action of the parent has not been set.
- D. The flagpassDataJSON in the parent OmniScript in not configured correctly.

Answer: C

NEW QUESTION 5

A developer needs to build a multi-step intake form. Each step must allow the user to cancel the intake at any time. The developer is using an LWC OmniScript to build the form.

How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 6

Refer to the exhibit.

Account	Contact	Contact
Name: Acme	Name: Edward Stamos	Name: Howard Jones
Phone: (222) 154-6450	Cell Phone: (212) 154-8562	Cell Phone: (650) 156-1102

The card layout uses an integration Procedure as a data source. The cards use the layout data source. Which JSON data structure supports this card layout and follows best practices?

A)

```
{
  "Contact": [
    {
      "cellphone": "(212) 154-8562",
      "name": "Edward Stamos"
    },
    {
      "CellPhone": "(650) 156-1102",
      "Name": "Howard Jones"
    }
  ],
  "Account": {
    "phone": "(222)1546450",
    "Name": "Acme"
  }
}
```

B)

```
{
  "contact": [
    {
      "CellPhone": "(212) 154-8562",
      "name": "Edward Stamos"
    },
    {
      "cellphone": "(650) 156-1102",
      "Name": "Howard Jones"
    }
  ],
  "AccountPhone": "(222)1546450",
  "AccountName": "Acme"
}
```

C)

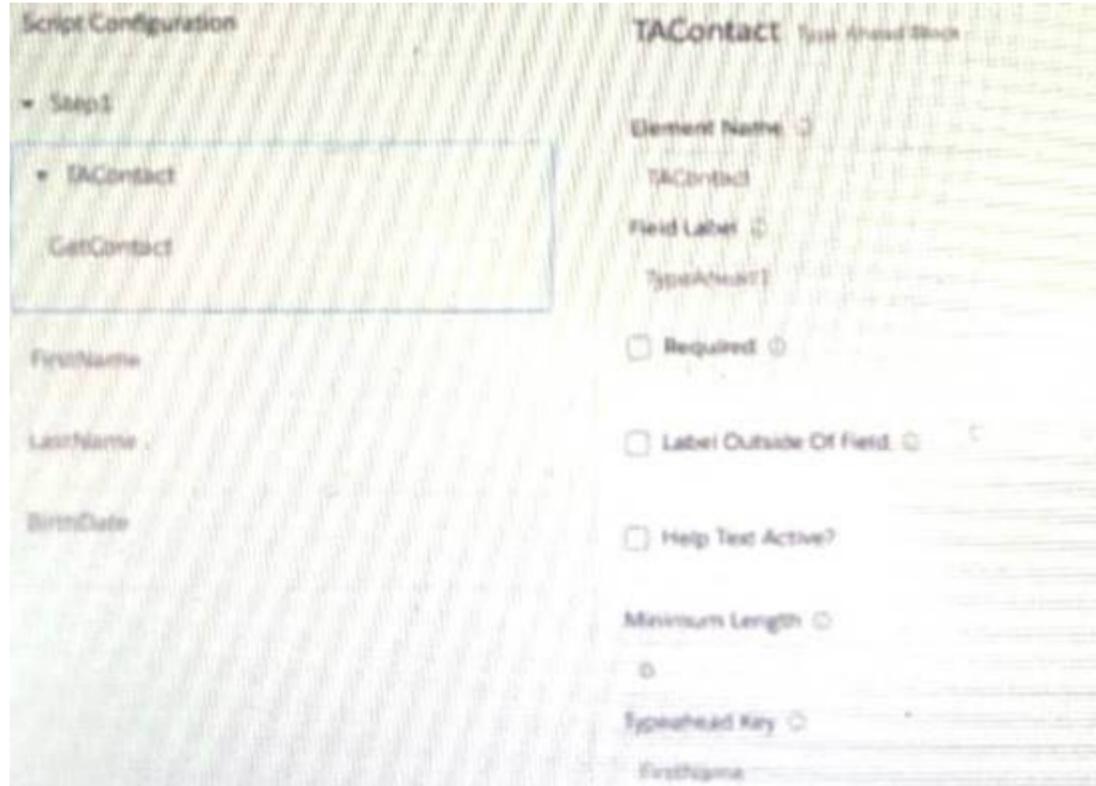
```
[
  {
    "account": {
      "Phone": "(222)1546450",
      "Name": "Acme"
    },
    "ContactCellPhone": "(212) 154-8562",
    "ContactName": "Edward Stamos"
  },
  {
    "Account": {
      "Phone": "(222)1546450",
      "Name": "Acme"
    },
    "Contactcellphone": "(650) 156-1102",
    "Contactname": "Howard Jones"
  }
]
```

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 7

Refer to the exhibit below.



What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is selected in the properties of the Type Ahead Block.
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Use Data JSON is Not selected in the properties of the Type Ahead Block.

Answer: B

NEW QUESTION 8

..... configure Additional input to send exactly the same data?
 Assume that the developer checked Send Only Additional input.

SEND/RESPONSE TRANSFORMATIONS

Send JSON Path	Send JSON Node
DRExtractAction:Account	SecondaryAccount
Response JSON Path	Response JSON Node

Key	Value
SecondaryAccount	{DRExtractAction:Account}

Key	Value
{DRExtractAction:Account}	SecondaryAccount

Key	Value
{DRExtractAction:Account}	SecondaryAccount

Key	Value
SecondaryAccount	{DRExtractAction:Account}

- A. Option A

- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 9

A developer needs to build a DataRaptor Transform to send current weather to both an OmniScript Card Layout. Which of these samples would be valid for the Expected Output JSON?

- A)


```
(
  "Current:TempF": 53.1,
  "Current:citystate": "Baltimore, MD",
  "Current:TempC": 14.6
)
```
- B)


```
(
  "Current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
)
```
- C)


```
<root>
  <Current>
    <TempF>53.1</TempF>
    <CityState>Baltimore, MD</CityState>
    <TempC>14.6</TempC>
  </Current>
</root>
```
- D)


```
(
  "Current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
)
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 10

A developer needs to configure a DataRaptor to retrieve data from a single object. The structure of the output data does not need to be changed. Following best practices, which type of DataRaptor should the developer use?

- A. DataRaptor Transform
- B. DataRaptor Extract
- C. DataRaptor Load
- D. DataRaptor Turbo Extract

Answer: D

NEW QUESTION 10

When launching an OmniScript from an action on a FlexCard, the OmniScript displays, but no Salesforce data is populated:

Which two errors could cause this behavior? Choose 2 answers

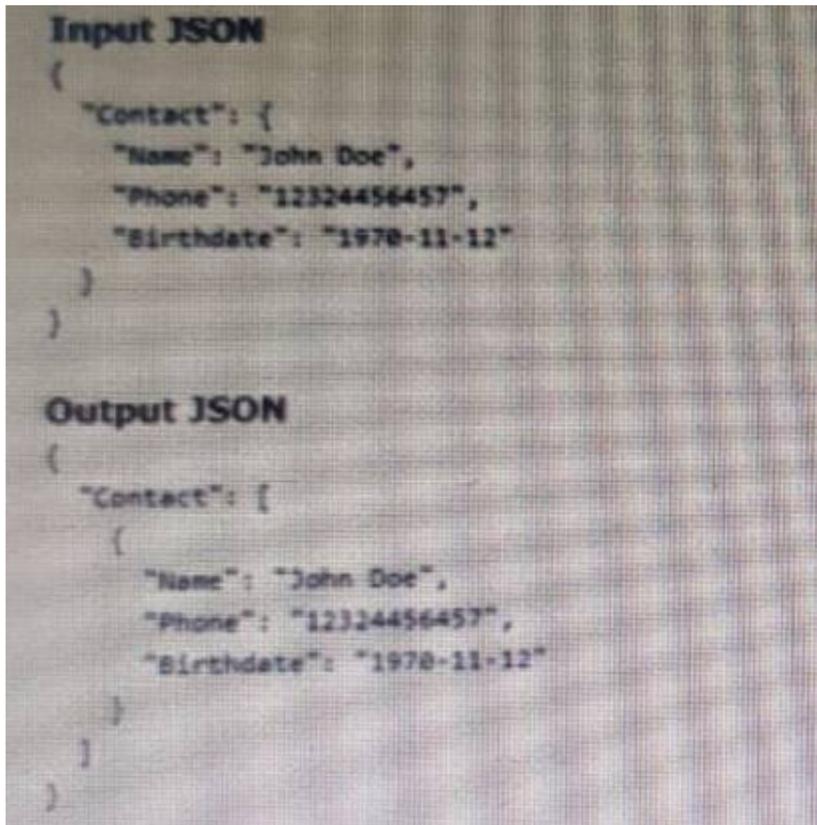
Choose 2 answers

- A. The Id Field for Actions in the FlexCard is blank.
- B. There is no active version of the Data Raptor Extract.
- C. There is no active version of the OmniScript
- D. In the DataRaptor Extract Action, the Input Parameters Filter Value is misspelled.

Answer: AD

NEW QUESTION 11

A developer needs to transform contact data into a JSON array.



Given the input JSON shown above, what are two ways a developer could configure a DATARaptor transform to achieve the expected Output JSON? Choose 2 answers

- A. Use a formula LIST(Contact), and add the output of the formula as the input in the Transform tab.
- B. Set the Input JSON path as List(Contact) and the OutputJSON Path as Contact.
- C. Set the Input JSON Path as Contact the out JSON Path as contact and output Data type as List.
- D. Set the input JSON Path as Contact and the OutPut JSON Path as List (Contact)

Answer: BC

NEW QUESTION 12

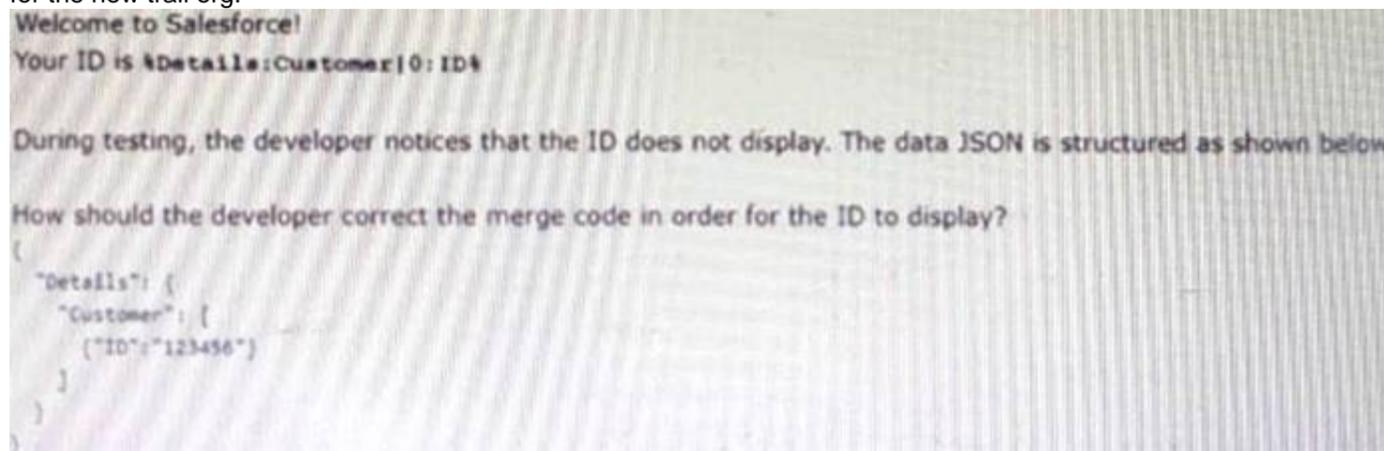
A developer creates a Flexcard that displays a contact's mailing address and passes the contact's postal code to a child FlexCard. When configuration textelements in the child FlexCard, what syntax should a developer use to refer to the contact's postal code?

- A. {Postalcode}
- B. {Parent.postalcode}
- C. {Records.postalcode}
- D. {Params.postalcode}

Answer: D

NEW QUESTION 14

A developer is creating an OmniScript that provisions trail orgs to their customers. The following text block in the Omniscript uses a merge code to display the ID for the new trail org:



- A. To %sDetails: Customer|0: ID\$
- B. To %Details: Customer|1: ID%
- C. To %%sDetails: Customer|0: ID%%
- D. To %Details: Customer|n: ID%

Answer: B

NEW QUESTION 15

A developer is troubleshooting an Integration Procedure with two elements: A Remote Action named FetchCart and a Response Action namedResponseCart. In Preview, what JSON node shows the data sent to the Response Action?

- A. FetchCart
- B. Response
- C. ResponseCartDebug
- D. ResponseCart

Answer: C

NEW QUESTION 16

Which two of these options can a developer use to retrieve data from a Salesforce object? Choose 2 answers

- A. A DataRaptor Load Action
- B. A DataRaptor Extract Action
- C. A Lookup Input Element
- D. A DataRaptor Post Action

Answer: BD

NEW QUESTION 19

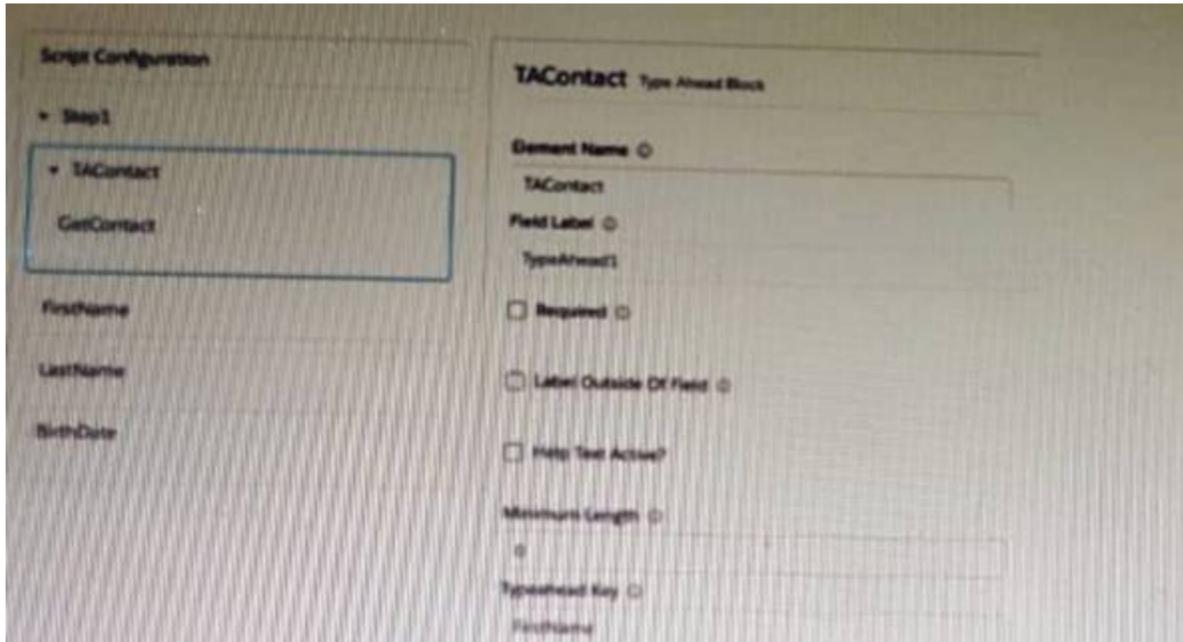
In a calculation procedure, what is required for the output of a calculation step to be used in an aggregation step?

- A. It must be included in constants.
- B. It must be a matrix lookup step.
- C. It must be a calculation step.
- D. It must be included in the calculation output.

Answer: D

NEW QUESTION 22

Refer to the exhibit.



A developer creates an OmniScript display FirstName, LastName, and BirthDate of a contact using a Type Ahead Block. The DataRaptor used in the Type Ahead has been tested and fetches the correct data.

When previewing Omniscript, the developer enters a name in the TypeAhead and makes a selection of a contact from the list. However, the text fields FirstName, LastName, and BirthDate are not getting populated with the data.

What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is not selected in the properties of the Type A Head Block.
- B. Use Data JSON is not selected in the properties of the Type Ahead Block.
- C. FirstName, LastName, and BirthDate are not placed inside the Type ahead Block.
- D. The Typeahead key is not in the correct format

Answer: C

NEW QUESTION 25

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with action to close the case and update the case. And it will be styled using the Community's theme.

What must be developer do to configure the FlexCard for deployment in a Community?

- A. Add the FlexCard's API name to FlexCard Player component
- B. Set the Target property in publish Options to Communitypage"
- C. Configure the Component visibility in the custom Component.
- D. Set the Developer property in Card Configuration to "Community"

Answer: B

NEW QUESTION 29

Refer to the exhibit.

▼ SEND/RESPONSE TRANSFORMATIONS

Send JSON Path ⓘ	Send JSON Node ⓘ
<input type="text" value="DRExtractAction:Account"/>	<input type="text" value="SecondaryAccount"/>
Response JSON Path ⓘ	Response JSON Node ⓘ
<input type="text"/>	<input type="text"/>

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown. Alternatively, how could the developer configure Additional input to send exactly the same data? Assume that the developer checked Send Only Additional input.

- A)
- | Key | Value |
|------------------|---------------------------|
| SecondaryAccount | %DRExtractAction.Account% |
- B)
- | Key | Value |
|-------------------------|------------------|
| DRExtractAction.Account | SecondaryAccount |
- C)
- | Key | Value |
|---------------------------|------------------|
| %DRExtractAction.Account% | SecondaryAccount |

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 32

Refer to the exhibit.



A)

```

"step1": {
  "Block1": {
    "Text1": "Text",
    "Block2": {
      "Telephone1": "1234567890",
      "Checkbox1": false
    }
  },
  "Block3": {
    "Multi-select1": "Value A;Value B"
  }
}
    
```

B)

```

"step1": {
  "Block1": {
    "Text1": "Text",
    "Telephone1": "1234567890",
    "Block2": {
      "Checkbox1": false
    }
  },
  "Block3": {
    "Multi-select1": "Value A;Value B"
  }
}
    
```

- A. Option A
- B. Option B

Answer: A

NEW QUESTION 37

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 42

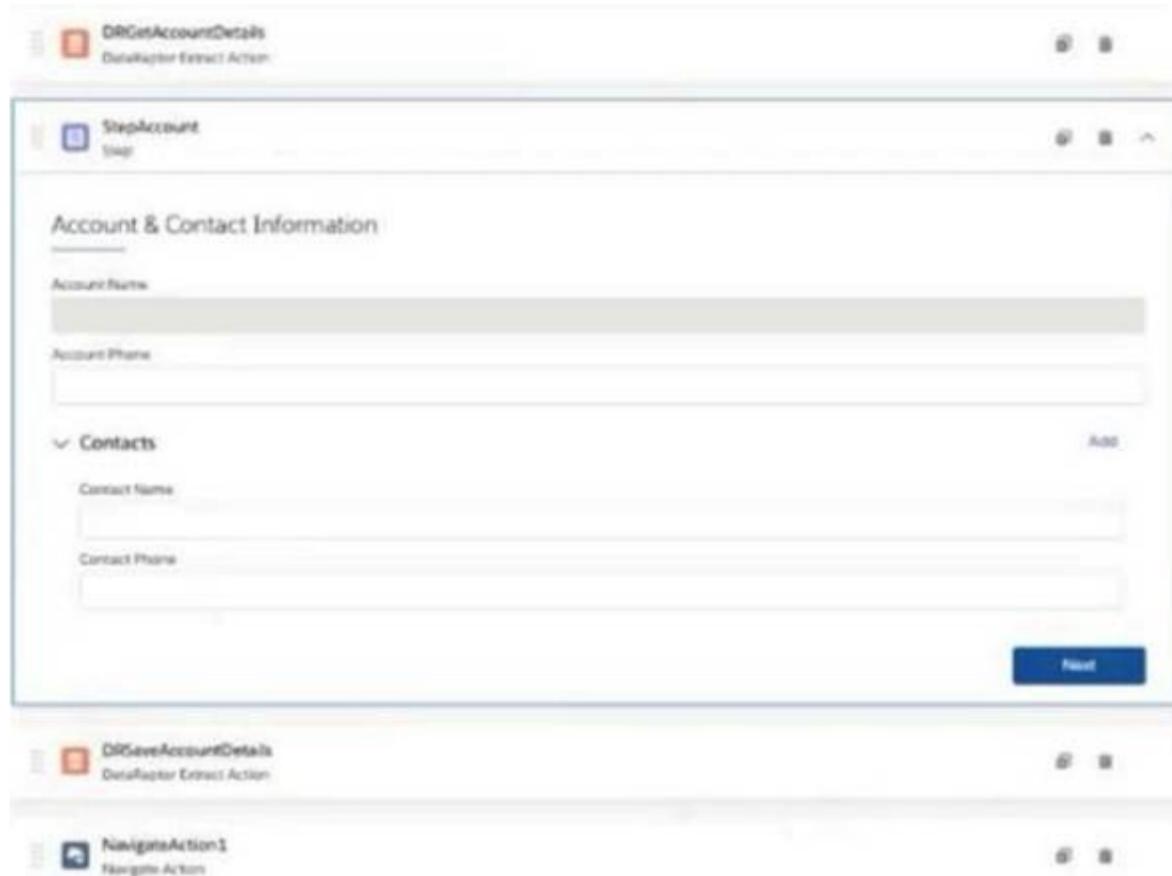
What two advantages does a DataRaptor Turbo Extract have over a standard DataRaptor Extract? Choose 2 answers

- A. It populates data in PDF and DocuSign format
- B. It is easier to configure
- C. It has better performance at runtime
- D. It supports complex field mappings

Answer: BC

NEW QUESTION 46

Refer to the exhibit.



What JSON from the DRGetAccountDetails action would display all six values correctly in the OmniScript structure shown? BlkContacts is a Repeat Block.

A)

```
{
  "Contacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

B)

```
{
  "ContactPhone": "(212) 169-1475",
  "ContactName": "Edward Stamos",
  "ContactPhone": "(212) 189-8979",
  "ContactName": "Leanne Tomlin",
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

C)

```
{
  "BlkContacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546458",
  "AccountName": "Acme"
}
```

D)

```
{
  "BlkContacts": [{
    "Phone": "(212) 169-1475",
    "Name": "Edward Stamos"
  }, {
    "Phone": "(212) 189-8979",

```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: C

NEW QUESTION 49

A developer is creating a FlexCard and needs to display additional information using a Flyout. Which two types of components can the developer embed in the flyout?

Choose 2 answer

- A. An OmniScript
- B. An Integration Procedure
- C. A DataRaptor
- D. A Child FlexCard

Answer: BD

NEW QUESTION 54

A developer has a requirement to create a child FlexCard that contain all of its parent FlexCard's records in a Datatable.

- A. {Records[0]}
- B. {Records}
- C. {Params records}
- D. {recordId}

Answer: B

NEW QUESTION 58

Which two in an integration Procedure or DataRaptor can execute a function like CONCAT or DATEDIFF? Choose 2 answers

- A. In a Set Values Action in a Value field.
- B. In a DataRaptor in an Output Tab Output JSON Path.
- C. In a DataRaptor Action in an Input Parameters value field.
- D. In a Remote Action in an Additional Output value field.

Answer: AD

NEW QUESTION 60

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