PL-200 Dumps

Microsoft Power Platform Functional Consultant

https://www.certleader.com/PL-200-dumps.html

NEW QUESTION 1
- (Exam Topic 1)
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link.
	Embed the invitation code in the email link URL.
	Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication
	Azure Active Directory authentication
	Social provider sign-in
	Invitation code sign-up

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link.
	Embed the invitation code in the email link URL.
	Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication
	Azure Active Directory authentication
	Social provider sign-in
	Invitation code sign-up

NEW QUESTION 2
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	AI Builder
	Common Data Service
	Power Virtual Agents
	Power Automate
Implement the contact gathering solution.	Create a new entity extraction component.
	Integrate the solution with Azure Cognitive Services.
	Use a prebuilt AI model.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	▼
	AI Builder
	Common Data Service
	Power Virtual Agents
	Power Automate
Implement the contact gathering solution.	▼
	Create a new entity extraction component.
	Integrate the solution with Azure Cognitive Services.
	Use a prebuilt AI model.

NEW QUESTION 3
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. AI Builder
B. Suggest fs
C. Automate
D. Trigger phrases

Answer: A

NEW QUESTION 4
- (Exam Topic 2)
You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.
You need to prepare data for transfer to a Microsoft SharePoint list.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose **Select text on screen**.	ⓐ ⊙
Enter a name and description for the output.	
Start recording the UI flow.	
Stop the recording and save the flow.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform

NEW QUESTION 5
- (Exam Topic 2)
A company uses Common Data Service to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Train the AI model by using data exported to Microsoft Excel.	
Export data from Common Data Service into Microsoft Excel.	
Train the prediction AI model by using Common Data Service data.	❯ ⌃
Import the AI model analysis into Common Data Service.	❮ ⌄
Publish the AI model.	
Train the category classification AI model by using Common Data Service data.	
Use the model with Power Apps.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Actions	Answer area
Train the AI model by using data exported to Microsoft Excel.	Train the prediction AI model by using Common Data Service data.
Export data from Common Data Service into Microsoft Excel.	
Train the prediction AI model by using Common Data Service data.	Export data from Common Data Service into Microsoft Excel.
Import the AI model analysis into Common Data Service.	❯ ⌃
Publish the AI model.	Publish the AI model.
Train the category classification AI model by using Common Data Service data.	❮ ⌄
Use the model with Power Apps.	

NEW QUESTION 6
- (Exam Topic 2)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types	Answer Area	
quick create	**Case type**	**Form type**
main	Case type A	Form type
quick view	Case type B	Form type
card	Case type C	Form type
	Case type D	Form type
	Case type E	Form type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 7
- (Exam Topic 2)
You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.
You need to configure the relationship behavior type. What should you use?

A. Parental
B. Referential, Restrict Delete
C. Referential
D. Restrict

Answer: A

Explanation:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship

NEW QUESTION 8
- (Exam Topic 2)
You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.
The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.
You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

A. Ensure that all user sessions are signed out except for locked user sessions.
B. Ensure that the User1 account has an active user session on the device.
C. Ensure that all user sessions are signed out.
D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

NEW QUESTION 9
- (Exam Topic 2)
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.
You need to import the leads without changing the data from the partner company. What should you do?

A. Create a data map in Data Management.
B. Add a template for Import Data.
C. Use Import Field Translations.
D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads

NEW QUESTION 10
- (Exam Topic 2)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?
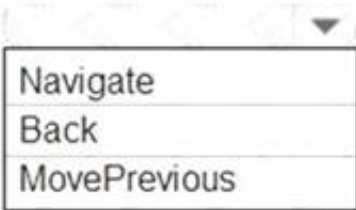
A. Yes
B. No

Answer: A

NEW QUESTION 10
- (Exam Topic 2)
You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	▼ Navigate Back MovePrevious
Display data to a user when the app is offline.	▼ LoadData LoadDateOffline ShowData

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps

NEW QUESTION 11
- (Exam Topic 2)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
≫ 0 - 17
≫ 18 - 25
≫ 26 - 35
≫ 36 - 55
≫ 55 - 100
You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to
determine the age group.
Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 14
- (Exam Topic 2)
You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.
You need to determine if you can revise the template. Which Word template change can you make?

A. Add the Discount field conditionally.
B. Format the table to have alternating color rows.
C. Format the Created On field to a long date format.
D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 15
- (Exam Topic 2)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	▼ Dynamics 365 workflow / Microsoft Flow / Business Process Flow
Text when the Opportunity is created.	▼ Dynamics 365 workflow / Microsoft Flow / Business Process Flow
Create a Wunderlist task.	▼ Dynamics 365 workflow / Microsoft Flow / Business Process Flow

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Automation	Tool
Email when the status changes.	▼ **Dynamics 365 workflow** / Microsoft Flow / Business Process Flow
Text when the Opportunity is created.	▼ Dynamics 365 workflow / **Microsoft Flow** / Business Process Flow
Create a Wunderlist task.	▼ Dynamics 365 workflow / **Microsoft Flow** / Business Process Flow

NEW QUESTION 18
- (Exam Topic 2)
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.
You need to configure entity ownership. Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Answer: A

NEW QUESTION 19
- (Exam Topic 2)
You are a Dynamics 365 administrator. You create a new app.
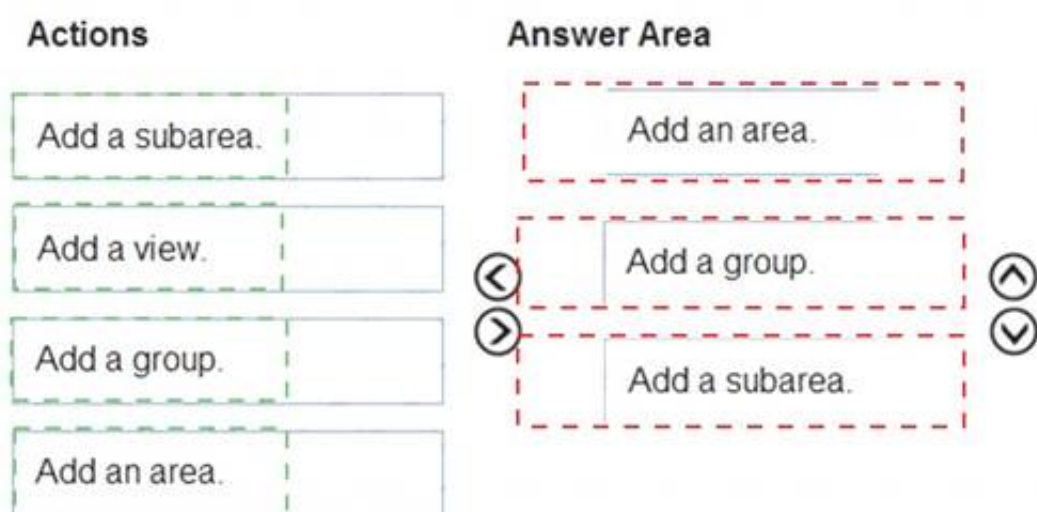You need to create the site map for the app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Add a subarea.

Add a view.

Add a group.

Add an area.

Answer Area

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 20
- (Exam Topic 2)
A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

NEW QUESTION 24
- (Exam Topic 2)
Note: This question is part of a series of questions that present the same scenario. Each question in the
series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.
Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 29
- (Exam Topic 2)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable server-based SharePoint integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:

References:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

NEW QUESTION 33
- (Exam Topic 2)
You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	▼
	Configure mobile settings set on the case entity level.
	Configure mobile settings at the field level within the case form.
	Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	▼
	Configure mobile settings set at the case entity level.
	Configure mobile settings at the field level within the case form.
	Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	▼
	Configure mobile settings set at the case entity level.
	Configure mobile settings at the field level within the case form.
	Configure a security role in the mobile permission set for appropriate users.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
* 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
* 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form
* 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon

NEW QUESTION 36
- (Exam Topic 2)
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.
You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.
You need to configure the solution.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 40
- (Exam Topic 2)
You are designing a chatbot for a sports outlet. You need to complete the chatbot.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
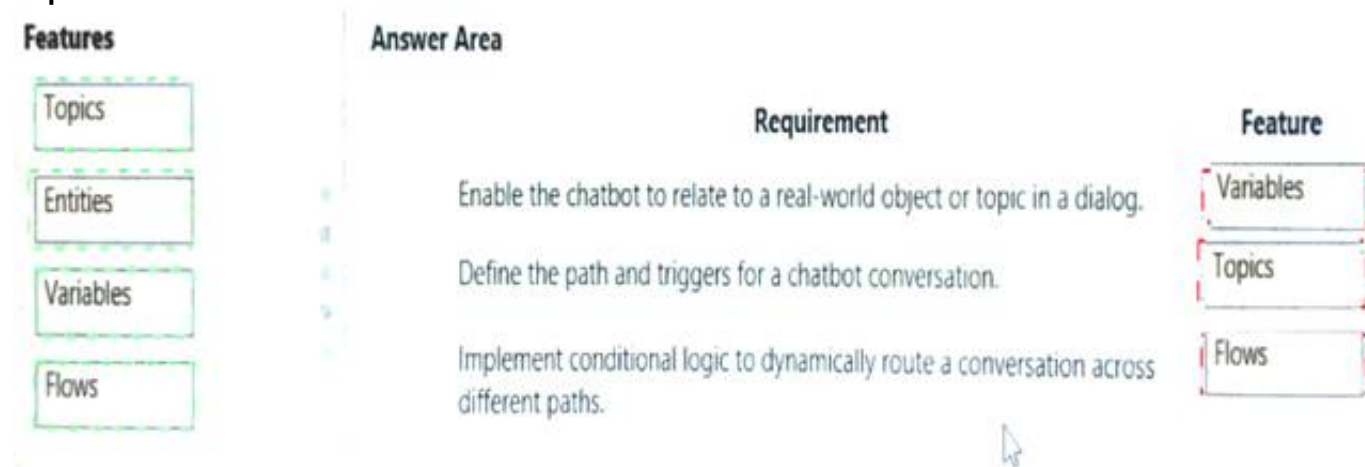NOTE Each correct selection is worth one point.

Features		Answer Area	
Topics		**Requirement**	**Feature**
Entities		Enable the chatbot to relate to a real-world object or topic in a dialog.	Feature
Variables		Define the path and triggers for a chatbot conversation.	Feature
Flows		Implement conditional logic to dynamically route a conversation across different paths.	Feature

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Features	Answer Area		
Topics	**Requirement**		**Feature**
Entities	Enable the chatbot to relate to a real-world object or topic in a dialog.		Variables
Variables	Define the path and triggers for a chatbot conversation.		Topics
Flows	Implement conditional logic to dynamically route a conversation across different paths.		Flows

NEW QUESTION 44
- (Exam Topic 2)
You use Power BI Desktop to configure Power BI reports and dashboards.
You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.
NOTE Each correct selection is worth one point.

A. Publish the report to the Power BI service.
B. Connect to Common Data Service from Power BI Desktop.
C. Connect Common Data Service from Power BI Deskto
D. Selected required fields from the Accounts table.
E. From the Power Apps Insert menu, add a Power BI
F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

NEW QUESTION 47
- (Exam Topic 2)
A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision.
You need to integrate prebuilt AI Builder models with Power Automate.
Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model
	Key phrase extraction model
	Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model
	Category classification model
	Entity extraction model
	Prediction model

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase
https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

NEW QUESTION 48
- (Exam Topic 2)
You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.
Which actions should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

▼
Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

▼
Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Guide the user with actions to take.

▼
Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

▼
Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

NEW QUESTION 51
- (Exam Topic 2)
You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.
Users record Production instance data in the Sandbox instance.
You need to ensure that the users only record data in the Production instance.
Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	▼
	Roles
	Groups
	Licenses
	Access rights
Dynamics 365 Sandbox instance	▼
	Roles
	Groups
	Access rights

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

NEW QUESTION 53
- (Exam Topic 2)
You manage Dynamics 365 for a company.
You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.
Which configuration setting should you change?

A. the Customizations section of System Settings
B. the Site Map
C. the Buttons tab of Flow
D. the Entity component of the default solution

Answer: A

Explanation:
Reference:
https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/

NEW QUESTION 58
- (Exam Topic 2)
You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete.
You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer,
select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	Use the demo website. Share the chatbot to each user individually. Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	Share the chatbot to each user individually. Share the chatbot a security group containing all users. Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	Embed the chatbot code in an IFrame on your company's public website. Deploy the chatbot to Microsoft Teams in your tenant. Deploy the chatbot to AppSource.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	Use the demo website. Share the chatbot to each user individually. *Share the chatbot to a security group containing all users.*
Allow other licensed internal users to edit the chatbot.	Share the chatbot to each user individually. *Share the chatbot a security group containing all users.* Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	*Embed the chatbot code in an IFrame on your company's public website.* Deploy the chatbot to Microsoft Teams in your tenant. Deploy the chatbot to AppSource.

NEW QUESTION 62
- (Exam Topic 2)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 65
- (Exam Topic 2)
You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

NEW QUESTION 68
- (Exam Topic 2)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 69
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