

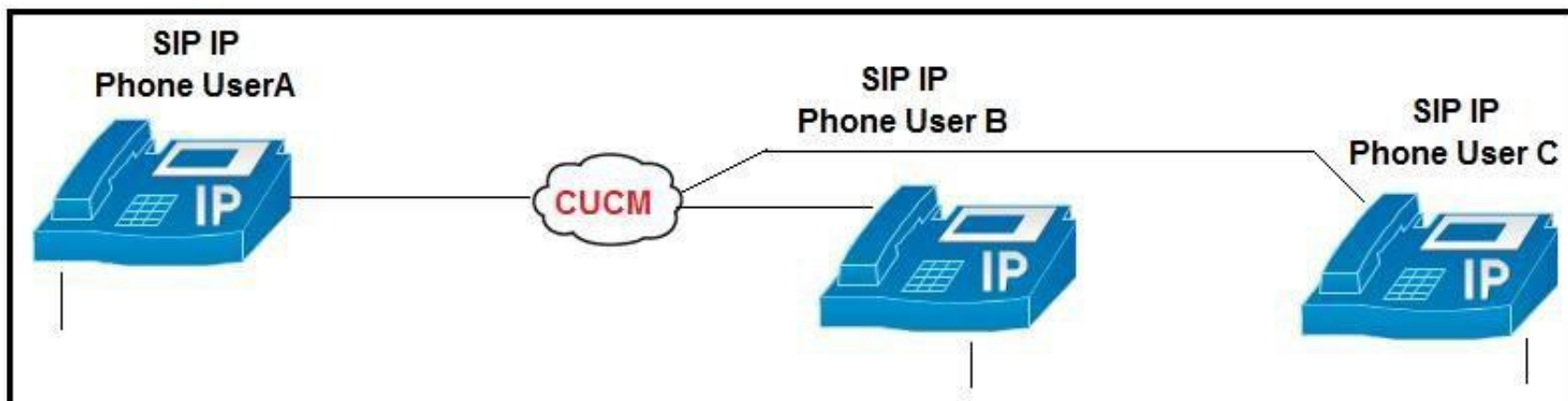


Cisco

Exam Questions 300-815

Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)

NEW QUESTION 1



Refer to the exhibit. In an active SIP call between phone user A and phone user B, phone A initiates a call transfer to phone user C. Which two scenarios are correct? (Choose two.)

- A. Phone_A sends a SIP-REFER message to the Cisco Unified Communications Manager with Phone_C information in the Refer-To section.
- B. Phone_B sends a SIP-REFER message to the Cisco Unified CM with Phone_C information in the Refer-To section.
- C. As soon as Phone_A presses the Transfer button for the first time, Phone_B hears the MOH and the MOH audio is chosen from Phone_B User Hold MOH Audio Source settings.
- D. As soon as Phone_A presses the Transfer button for the first time, Phone_B hears the music on hold and the MOH audio is chosen from Phone_A Network Hold MOH Audio Source settings.
- E. As soon as Phone_A presses the Transfer button for the first time, Phone_B hears the MOH and the MOH audio is chosen from Phone_A User Hold MOH Audio Source settings.

Answer: AC

NEW QUESTION 2

```
SIP/2.0 200 OK
[.truncated..]
v=0
o=UAC 6107 7816 IN IP4 10.10.10.11
s=SIP Call
c=IN IP4 10.10.10.11
t=0 0
m=audio 8190 RTP/AVP 18 110
c=-IN IP4 10.10.10.11
a=rtpmap: 18 G729/8000
a=fmtp: 18 annexb=no
a=rtpmap:110 telephone-event/8000
a=fmtp: 110 0-16
a=ptime: 20

ACK sip:+123456789@10.10.20.20:5060 SIP/2.0
[.truncated..]
v=0
o=UAS 4692 9609 IN IP4 10.10.10.10
s=SIP Call
c=IN IP4 10.10.10.10
t=0 0
m=audio 8056 RTP/AVP 18
c=IN IP4 10.10.10.10
a=rtpmap: 18 G729/8000
a=fmtp: 18 annexb=no
a=ptime:20
```

Refer to the exhibit. Users report that when they dial to Cisco Unity Connection from an external network, they cannot enter any digits. Assuming only in-band DTMF is supported, what is a reason for this malfunction?

- A. The negotiated RTP port is outside of the range described by RFC, so inband DTMFs do not work.
- B. There is SIP Delayed Offer
- C. DTMF is supported only in Early Offer.
- D. The rtpmap:0 value for the negotiated codec is marking DTMF as inactive.
- E. No DTMF is negotiated.

Answer: D

NEW QUESTION 3

The administrator of ABC company is troubleshooting a one-way audio issue for a call that uses H.323 protocol (slow-start mode). The administrator requests that you provide the IP and port information of the Real-Time Transport Protocol traffic that had the one-way audio call.

You gather the H.225 and H.245 messages for one of the one-way audio calls. Where can you find the RTP IP and port information for both sides? (Note: This call flow has not invoked any media resources like MTP or transcoders).

- A. H.245 Terminal Capability Set
- B. H.245 Open Logical Channel
- C. H.225 Connect
- D. H.245 Open Logical Channel Ack

Answer: B

NEW QUESTION 4

Which two extended capabilities must be configured on dial peers for fast start-to-early media scenarios (H.323 to SIP interworking)? (Choose two.)

- A. DTMF
- B. BFCP
- C. VIDEO
- D. FAX
- E. AUDIO

Answer: AB

NEW QUESTION 5

End users at a new site report being unable to hear the remote party when calling or being called by users at headquarters. Calls to and from the PSTN work as expected. To investigate the SIP signaling to troubleshoot the problem, which field can provide a hint for troubleshooting?

- A. Contact: header of the 200 OK response
- B. Allow: header if the 200 OK response
- C. o= line of SDP content
- D. c= line of SDP content

Answer: C

NEW QUESTION 6

What is first preference condition matched in a SIP-enabled incoming dial peer?

- A. incoming uri
- B. target carrier-id
- C. answer-address
- D. incoming called-number

Answer: A

NEW QUESTION 7

Cisco SIP IP telephony is implemented on two floors of your company. Afterward, users report intermittent voice issues in calls established between floors. All calls are established, and sometimes they work well, but sometimes there is oneway audio or no audio. You determine that there is a firewall between the floors, and the administrator reports that it is allowing SIP signaling and UDP ports from 20000 to 22000 bidirectionally. What are two possible solutions? (Choose two.)

- A. Go to the SIP profile assigned to these IP phones in Cisco Unified CM and change the range of media ports to 16384-32767
- B. Ask the firewall administrator to change the ports to TCP.
- C. Ask the firewall administrator to change the range of UDP ports to 16384-32767.
- D. Go to the SIP profile assigned to these IP phones in Cisco Unified CM and change the range of media ports to 20000-22000.
- E. Go to System Parameters in Cisco Unified Communications Manager and change the range of media ports to 20000-22000.

Answer: AC

NEW QUESTION 8

Where is the dtmf-relay command configured on Cisco Unified Border Element?

- A. in the voice-class VoIP configuration
- B. in the VoIP dial peer
- C. in global SIP configuration
- D. in the VoIP or POTS dial peers

Answer: B

NEW QUESTION 9

Which IOS command creates a SIP- enabled dial peer?

- A. voice dial-peer 20 sip
- B. dial-peer voice 20 voip
- C. dial-peer voice 20 pots
- D. dial peer voice 20 sip

Answer: B

NEW QUESTION 10

A user in location X dials an extension at location Y. The call travels through a QoS-enabled WAN network, but the user experiences choppy or clipped audio. What is the cause of this issue?

- A. missing Call Admission Control
- B. codec mismatch
- C. ptime mismatch
- D. phone class of service issue

Answer: B

NEW QUESTION 10

Which two statements are correct with respect to the Client Matter Code setting in the route pattern configuration? (Choose two.)

- A. The Client Matter Code feature does not support overlap sending because the Cisco Unified CM cannot determine when to prompt the user for the code.
- B. If you check the Allow Overlap Sending check box, the Require Client Matter Code check box becomes disabled.
- C. If you check the Allow Overlap Sending check box, you can also check the Require Client Matter Code check box.
- D. The Client Matter Code feature does support overlap sending because the Cisco Unified Communications Manager can determine when to prompt the user for the code.
- E. The Client Matter Code has the option to configure Authorization Level such as in the Forced Authorization Code.

Answer: AB

NEW QUESTION 15

An engineer must configure a secure SIP trunk with a remote provider, with a specific requirement to use port 5065 for inbound and outbound traffic. Which two items must be configured to complete this configuration? (Choose two.)

- A. Incoming Port in SIP Information section of the SIP Trunk configuration.
- B. Incoming Port in Security Information of the SIP Profile configuration.
- C. Destination Port in SIP Information section of the SIP Trunk configuration
- D. Incoming Port in SIP Trunk Security Profile configuration
- E. Destination Port in SIP Trunk Security Profile configuration

Answer: CD

NEW QUESTION 18

If all patterns below are configured in Cisco Unified Communications Manager which would be used when dialing the pattern "123"?

- A. 12!
- B. 12X (urgent priority set)
- C. 1XX (urgent Priority Set)
- D. 12[2-5]

Answer: B

NEW QUESTION 19

Which call pickup feature allows users to pick up incoming calls in a group that is associated with their own group?

- A. Other Group Pickup
- B. BLF Call Pickup
- C. Group Call Pickup
- D. Directed Call Pickup

Answer: A

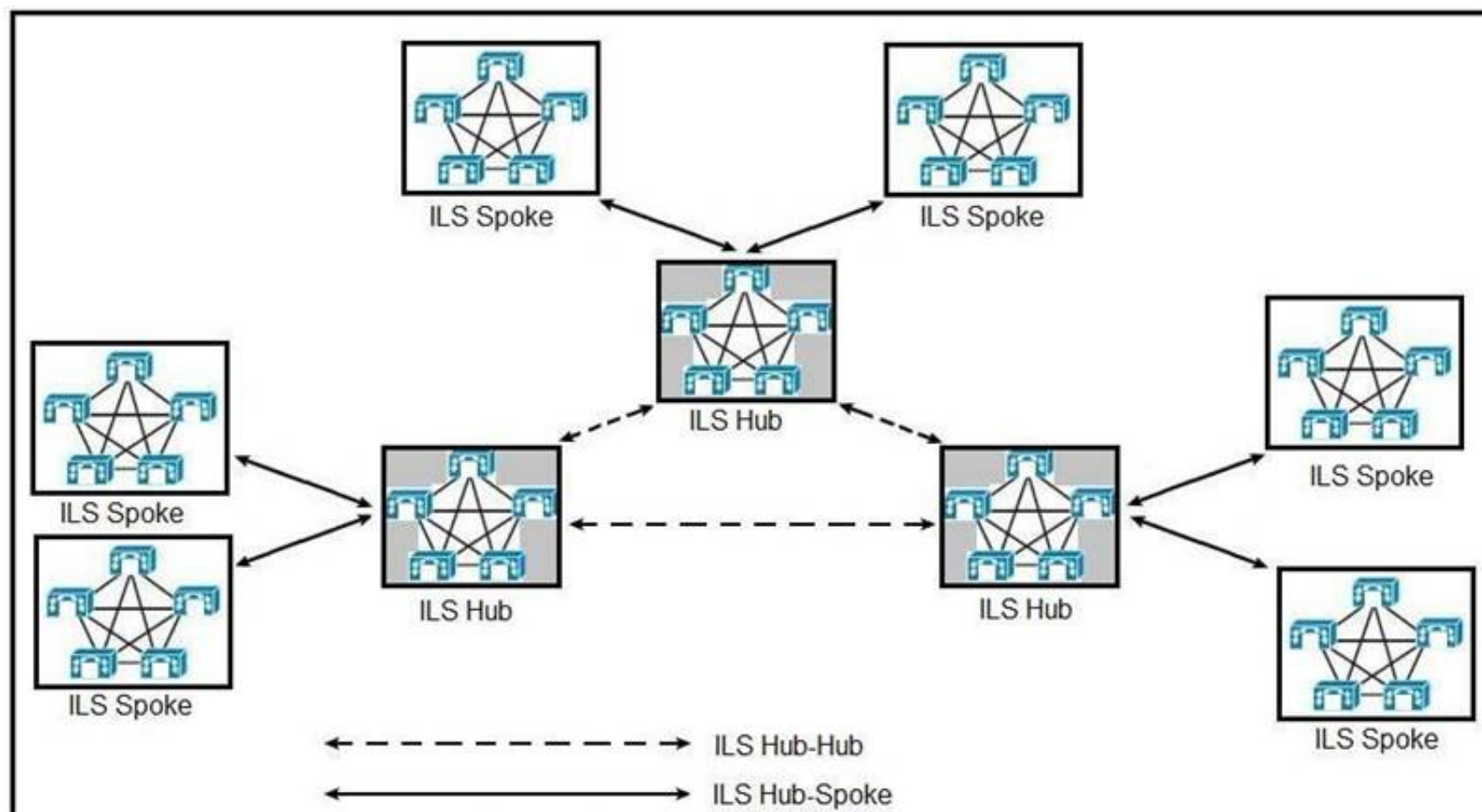
NEW QUESTION 20

When locations-based Call Admission Control denies the call, which two masks can AAR apply when routing the call through the PSTN? (Choose two.)

- A. AAR destination mask
- B. called party transform mask
- C. external phone number mask
- D. +E.164 alternate number mask
- E. enterprise alternate number mask

Answer: AC

NEW QUESTION 23



Refer to the exhibit. How many maximum hops can an ILS update traverse?

- A. 3
- B. 6
- C. 9
- D. 12

Answer: A

NEW QUESTION 26

Which two configuration parameters are prerequisites to set Native Call Queuing on Cisco Unified Communications Manager? (Choose two.)

- A. Cisco IP Voice Media Streaming Service must be activated on at least one node in the cluster.
- B. A unicast music on hold audio source must be configured.
- C. Cisco RIS data collector service must be running on the same server as the Cisco CallManager service.
- D. The maximum number of callers allowed in queue must be 10.
- E. The phone button template must have the Queue Status Softkey configured.

Answer: AC

NEW QUESTION 30

Configure Call Queuing in Cisco Unified Communications Manager. Where do you set the maximum number of callers in the queue?

- A. in the telephony service configuration
- B. in the queuing configuration
- C. in Cisco Unified CM Enterprise Parameters
- D. in Cisco Unified CM Service Parameters

Answer: B

NEW QUESTION 33

When the services key is pressed Cisco Extension Mobility does not show up. What is the cause of the issue?

- A. The URL configured for Cisco Extension Mobility is not correct.
- B. Cisco Extension Mobility Service is not running.
- C. The phone is not subscribed to Cisco Extension Mobility Service.
- D. Cisco Extension Mobility is not enabled in the Phone Configuration Window (Device > Phone)

Answer: C

NEW QUESTION 36

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