

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

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NEW QUESTION 1

A developer writes an OmniScript that includes a DataRaptor that updates the Account statue based on information provided from the OmniScript. The information must be updated only if the Account record already exists. Otherwise, a new account must be created. How should the developer accomplish this task?

- A. Populate the Lookup object and Lookup fields
- B. Check the Upset key and is required for Upsert checkboxes on the Account id field
- C. Check the Upsert key checkbox on the Account Status field
- D. Check Overwrite Target for all Null input checkbox on the Account id field

Answer: B

NEW QUESTION 2

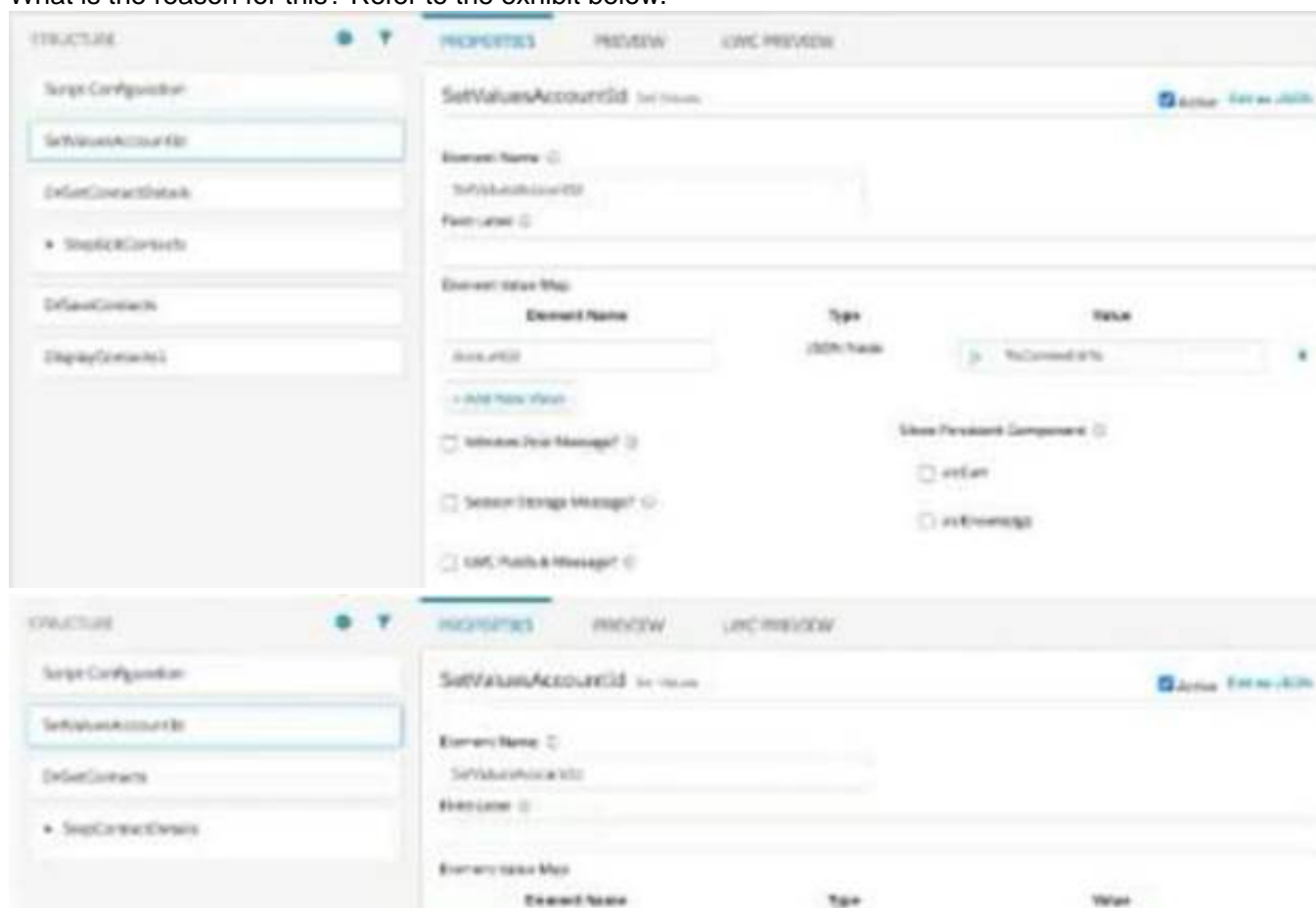
A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step. Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueselement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 3

A customer sets up to LWC Omniscripts, one embedded into another. Account is set in a Set Values element in the parent Omniscript. The AccountId set in the parent Omniscript is used to another Set Values elementContextAccountId in the embedded OmniScript. The embedded Omniscript is activated. While previewing the OmniScript flow from the parent, it is found that Account is set correctly in the parent OmniScript. However. ContextAccountId in the embedded OmniScript is not set with the AccountId from parent Omniscript. On previewing the embedded OmniScript individually, it is found that ContextAccountId is set correctly. What is the reason for this? Refer to the exhibit below.



- A. Both parent and embedded OmniScripts have the same element name for the Set values element.
- B. A developer failed to include a Navigation Element to pass data from the parent OmniScript.
- C. The LWC PubSub Message flag in the Set Values action of the parent has not been set.
- D. The flagpassDataJSON in the parent OmniScript in not configured correctly.

Answer: C

NEW QUESTION 4

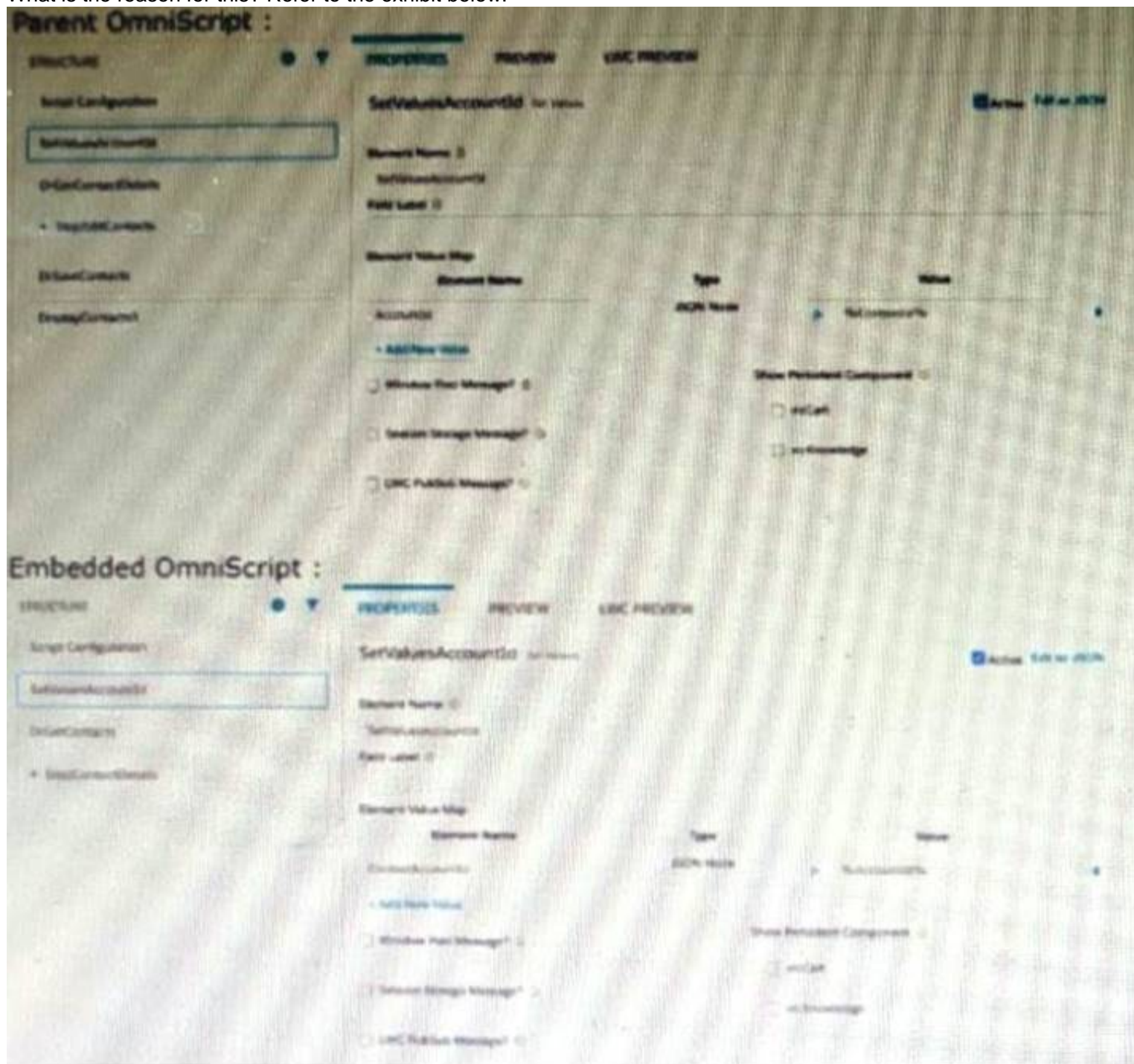
A developer has a requirement to create a child FlexCard that contains all of its parent FlexCard's records In a Datable How should the developer configure the parent FlexCard's Node?

- A. {Records{0}}
- B. {Records}
- C. {Params, records}
- D. {Recorded}

Answer: C

NEW QUESTION 5

What is the reason for this? Refer to the exhibit below.



- A. The WLC PubSub Message flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript is not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have the same element name for the Set Values element.

Answer: C

NEW QUESTION 6

A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it.

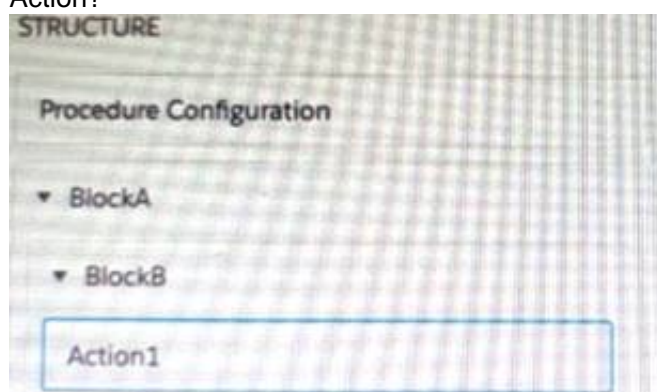
Which factor would lead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 7

Refer to the exhibit below. In this integration production structure, what Send JSON Path would be used to send the Output of the Action1 element to a Remote Action?



- A. Action1: Block
- B. Block A
- C. Action1: Block
- D. Block A
- E. BlockA: Block
- F. Action 1
- G. BlockB: Block
- H. Action1

Answer: B

NEW QUESTION 8

A developer needs to build a DataRaptor Transform to send current weather to both an OmniScript Card Layout. Which of these samples would be valid for the Expected Output JSON?

A)

```
{
  "Current:TempF": 53.1,
  "Current:CityState": "Baltimore, MD",
  "Current:TempF": 14.6
}
```

B)

```
{
  "current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
}
```

C)

```
<root>
  <Current>
    <TempF>53.1</TempF>
    <CityState>Baltimore, MD</CityState>
    <TempC>14.6</TempC>
  </Current>
</root>
```

D)

```
{
  "Current": {
    "TempF": 53.1,
    "CityState": "Baltimore, MD",
    "TempC": 14.6
  }
}
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 9

An integration Procedure uses an HTTP action to make a REST API call. The response from the REST API must be converted into a specific XML structure before sending it as an input to another external web service.

How should the developer configure the Integration Procedure to meet this requirement?

- A. Use a Remote Action that calls the XMLStreamReader class
- B. Use a Remote Action that calls the XMLStreamWriter class
- C. Use a DataRaptor Transform to convert JSON to XML
- D. Use a DataRaptor Extract and check the XML checkbox on the Output JSON Path.

Answer: C

NEW QUESTION 10

An integration procedure contains a Remote Action element that calls a method of an APEX class. The method requires two fields as input: AccountId and ProductId. The integration Procedure data JSON contains the following nodes:

How should the Remote Action element be configured to pass the data correctly to the method?

- A. Check the Send Only Additional Input checkbox, and the following/ value pairs to Additional input:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

- B. Set Return Only AdditionalOutput to true, and add the following Key/Value pairs to additional input.


```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

C. Check the DataRaptor Transform checkbox, and add the following Key/Value pairs to Output JSON Path:

```
* AccountId: %AccountId%
* ProductId: %Details:ProductId%
```

D. Add the following to Send JSON Path: accountId: %Accountd% ProductId%Details Products%

Answer: B

NEW QUESTION 10

Which two of these options can a developer use to retrieve data from a Salesforce object? Choose 2 answers

- A. A DataRaptor Load Action
- B. A DataRaptor Extract Action
- C. A Lookup Input Element
- D. A DataRapt or Post Action

Answer: BD

NEW QUESTION 15

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response.

The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript.

Given the external system's knows performance issues, which configuration should be used to implement the call to the external system?

Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 19

Refer to the exhibit.



A)

```
"Step1": {
  "Block1": {
    "Text1": "Text",
    "Block2": {
      "Telephone1": "1234567890",
      "Checkbox1": false
    }
  },
  "Block3": {
    "Multi-select1": "Value A;Value B"
  }
}
```

B)

```
"Step1": {
  "Block1": {
    "Text1": "Text",
    "Telephone1": "1234567890",
    "Block2": {
      "Checkbox1": false
    }
  },
  "Block3": {
    "Multi-select1": "Value A;Value B"
  }
}
```

- A. Option A
- B. Option B

Answer: A

NEW QUESTION 24

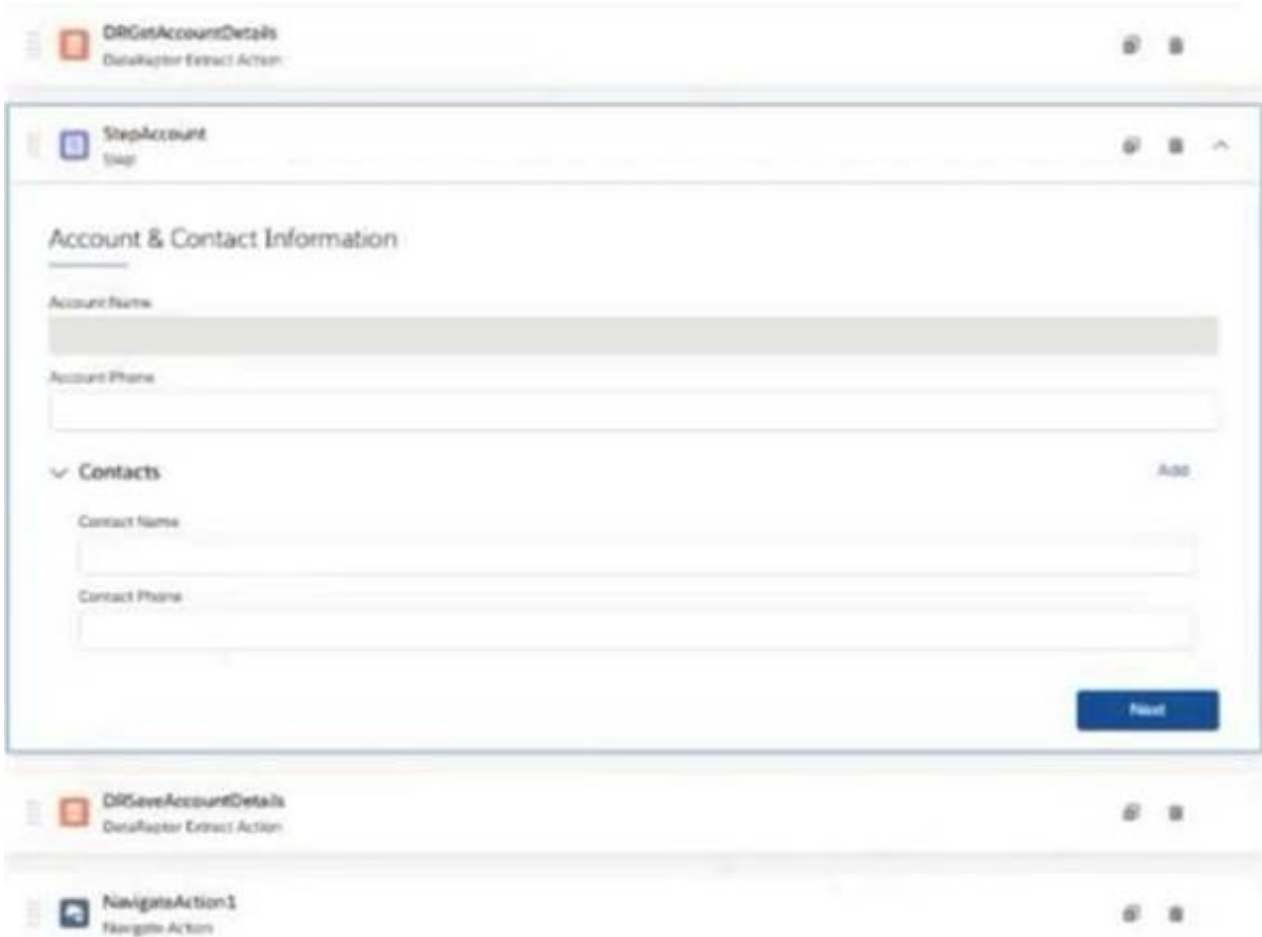
A developer is configuring the API URL in an HTTP Action element within an Integration procedure. What is the merge code syntax for passing a Date node from an element named SetValue in the URL?

- A. x%SetValue.Date%
- B. (' SetValue'] ['Date']
- C. %SetValue Date
- D. {(SetValue
- E. Date)}

Answer: C

NEW QUESTION 25

Refer to the exhibit.



What JSON from the DRGetAccountDetails action would display all six values correctly in the OmniScript structure shown? BlkContacts is a Repeat Block.

A)

```
{
  "Contacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

B)

```
{
  "ContactPhone": "(212) 169-1475",
  "ContactName": "Edward Stamos",
  "ContactPhone": "(212) 189-8979",
  "ContactName": "Leanne Tomlin",
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

C)

```
{
  "BlkContacts": [{
    "ContactPhone": "(212) 169-1475",
    "ContactName": "Edward Stamos"
  }, {
    "ContactPhone": "(212) 189-8979",
    "ContactName": "Leanne Tomlin"
  }],
  "AccountPhone": "2221546450",
  "AccountName": "Acme"
}
```

D)

```
{
  "BikContacts": [{
    "Phone": "(212) 169-1475",
    "Name": "Edward Stanos"
  }, {
    "Phone": "(212) 189-8979",
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: C

NEW QUESTION 30

A developer is creating a FlexCard and needs to display additional information using a Flyout. Which two types of components can the developer embed in the flyout?

Choose 2 answer

- A. An OmniScript
- B. An Integration Procedure
- C. A Data Raptor
- D. A Child FlexCard

Answer: BD

NEW QUESTION 33

A developer needs to create a list of cases for an account in a single Datable in a FlexCard. Like the one shown below.

The screenshot shows a FlexCard design interface for 'Verity Flex Card Account Cases'. The table displays the following data:

| Origin | Type | Subject | Status | Created | Case Number | Priority |
|--------|------------|---|-----------|--------------------------|-------------|----------|
| Web | Mechanical | Generator won't start | New | 2020-07-22T00:22:42.000Z | 00001028 | High |
| Phone | Electrical | Component missing | Escalated | 2020-07-22T00:21:41.000Z | 00001027 | High |
| Phone | Electrical | Starting generator after electrical failure | Escalated | 2020-02-27T22:28:20.000Z | 00001000 | High |
| Web | Other | Easy installation procedure | Closed | 2020-02-27T22:28:20.000Z | 00001003 | Low |
| Web | Mechanical | Shutting down of generator | Closed | 2020-02-27T22:28:20.000Z | 00001017 | Medium |
| Phone | Electrical | Cannot start generator after electrical failure | Closed | 2020-02-27T22:28:20.000Z | 00001018 | Medium |

How can the developer configure the FlexCard to display the case records in this way?

- A. Enable the record Looping feature on the data table elements
- B. Select the Repeatable Mode property on the data table elements
- C. Enable the Repeat Records feature on the FlexCard Setup tab
- D. Disable the Repeat Record feature on the FlexCard setup tab

Answer: D

NEW QUESTION 37


An OmniScript displays data from an API using Integration Procedure, but some of the data is missing. Which two configuration errors could cause this? Choose 2 answers

- A. The element name for the missing data does not match the JSON node key in the Integration Procedure Response.
- B. The Integration Procedure Preview Input Parameters do not match the JSON sent from the OmniScript.
- C. The JSOW sent from the Integration Procedure Action does not match any of the Original Input for the Integration Procedure
- D. The missing data is trimmed in the Integration Procedure Action Response JSON Path.

Answer: AD

NEW QUESTION 39

Refer to the exhibit.

| Input Data | Output Data |
|--|--|
| ProductCode (Text)  | BasePrice (a) |
| <input type="text" value="Search column"/> | <input type="text" value="Search column"/> |
| ACC154 | 10.23 |
| CAA876B | 20.36 |
| HRA320 | 12.99 |
| HRA320B | 13.99 |

All inputs to the Calculation Matric are set correctly.
The Calculation Matrix has the following input:

```
{
  "input": {
    "ProductCode": "HRA320"
  }
}
```

What is the output?

- A. Null
- B. 13.99
- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 41

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