# Exam Questions CAS-PA

ServiceNow Certified Application Specialist - Performance Analytics Exam

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**NEW QUESTION 1**
What role is required to create personal targets and thresholds for users who can view an indicator on the Analytics Hub?

A. pa_viewer
B. pa_target_admin
C. pa_threshold_admin
D. No role

**Answer:** D

**Explanation:**
On the Analytics Hub, no roles are required to create personal targets and thresholds. A threshold or a target can be personal or global.
A personal threshold or target is visible only to the user that created it.
A personal threshold appears as a light grey dotted line. A personal target appears as a dark line.
Personal thresholds and targets appear only on the Analytics Hub and KPI Details but not on widgets.
Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/pa-targets-thresholds.html

**NEW QUESTION 2**
Which of the following visualisation types allow you to add multiple data sources of the same type in the UI Builder? (Choose two.)

A. Single Score
B. Time Series
C. Pie and donuts
D. Bars

**Answer:** BC

**Explanation:**
You can add multiple data sources of the same type for time series (including Area, Column, Line, Stepline, and Spline) and bar (including Horizontal bar and Vertical bar) visualisations.
Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/time-series-visualizations.html

**NEW QUESTION 3**
Which of the following are true statements about configuring pie, donut, and single score visualisations in workspaces?

A. Data labels are shown as only percentages, as values, or as both.
B. Legend percentages are shown along with values.
C. The metric label name is displayed near the metric value.
D. Set gradient, texture, or no colour options for data display.

**Answer:** ABC

**Explanation:**
A pie visualisation shows how individual pieces of data relate to the whole using a circle to represent the whole.
A Donut visualization shows how individual pieces of data relate to the whole using a donut shape to represent the whole.
Single score visualisations display a single, key business value or current aggregate indicator score. You can set a score to update in real-time.
The following enhancements are made to pie, donut, and single score visualisations in the
Quebec release:
* The metric label name is displayed near the metric value.
* Legend percentages are shown along with values.
* Data labels are shown as only percentages, as values, or as both. Gradient, texture, or no colour are not valid colour options for data display.
You can set 'default', 'colour palette' and 'fixed element colour' for pie and donut visualisations, and 'default' and 'single colour' for single score visualisations.
Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/pie-donut-visualizations.html#pie-donut-visualizations

**NEW QUESTION 4**
What condition do you use on the Elements Filter record for the ??Groups?? Breakdown Source to get only groups that had an incident assigned to them?

A. By adding 'itil' to the Roles necessary to see the filter
B. By adding 'Incident->Assignment group' to the Related List Conditions
C. By adding 'itil' type to the 'Conditions'
D. By selecting 'Incident [incident]' for the Facts table

**Answer:** B

**Explanation:**
When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table.
Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using filter conditions, including personalised visuals.
You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.
For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys_user_group] table. If you added a related list condition on Incident [incident]->Assignment group, you would get only groups that had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.
Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/c_BreakdownElementFilters.html

**NEW QUESTION 5**
Which of the following items can you view without the pa_viewer role if the indicator and breakdown ACLs are respected? (Choose two.)

A. Diagnostic Results
B. KPI Details
C. Analytics Hub
D. Widget Statistics

**Answer:** BC

**Explanation:**
You can rely less on roles and more on access control lists (ACLs) to secure Performance Analytics.
On new instances, you no longer need the pa_viewer role to view the following items. Instead, indicator and breakdown ACLs are respected:
* Analytics Hub
* Text Analytics widgets
* KPI Details
* Breakdowns on workbench widgets
Performance Analytics widgets: In general, Performance Analytics widgets follow indicator and breakdown ACLs.
Targets and Thresholds: On the Analytics Hub, no roles are required to create personal targets and thresholds.
Reference:https://docs.servicenow.com/bundle/quebec-release-notes/page/release- notes/analytics-intelligence-reporting/performance-analytics-rn.html

**NEW QUESTION 10**
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