

300-085 Dumps

Implementing Cisco Collaboration Applications

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NEW QUESTION 1

Which three functionalities can be performed by Cisco TMS? (Choose three.)

- A. create conferences
- B. provide routing for the video media streams
- C. integrate with Cisco Unified Communications Manager through a SIP trunk
- D. monitor the system status of video endpoints and their logs
- E. run reports based on endpoint utilization
- F. perform bandwidth management for endpoints based on inter and intra location settings
- G. perform call routing decision for destinations that are not registered or local to the VCS

Answer: ADE

NEW QUESTION 2

Which three types of integrations can Cisco TMS use to import users during provisioning? (Choose three.)

- A. Cisco Unified Communications Manager
- B. Cisco VCS
- C. Active Directory
- D. Secure Active Directory
- E. Cisco Unified Communications Manager IM and Presence Service
- F. Cisco Unity Connection
- G. LDAP

Answer: CDG

NEW QUESTION 3

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Opening Greeting
- C. Attempt Forward
- D. Attempt Sign-out
- E. Attempt Send
- F. Closing Greeting

Answer: AB

NEW QUESTION 4

Which VCS feature is used to group endpoints in logical scheduling groups?

- A. zones
- B. partitions
- C. calling search spaces
- D. areas

Answer: A

NEW QUESTION 5

To which option does a partition in Cisco Unity Connection belong?

- A. mailbox store
- B. Unified Messaging service
- C. calling search space
- D. holiday schedule
- E. system call handlers

Answer: C

NEW QUESTION 6

In Cisco TMS, the conference control center shows event logs in instance basis. Which two prefixes does the event log use to identify changes to series of single instances? (Choose two.)

- A. Conference
- B. Instance
- C. Error
- D. Information
- E. Event

Answer: AB

NEW QUESTION 7

Which profile must you add to an end user record, if the end user wants to access voicemail and wants to control a deskphone via CTI with Cisco Jabber?

- A. remote destination profile

- B. device profile
- C. SIP profile
- D. service profile
- E. phone service

Answer: D

NEW QUESTION 8

How many distinct auto-attendants can you configure in the Cisco Unity Express GUI?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Answer: E

NEW QUESTION 9

Where is BFCP desktop video sharing enabled?

- A. trunk configuration
- B. gateway configuration
- C. gatekeeper configuration
- D. SIP profile
- E. phone services
- F. common phone profile
- G. ILS configuration
- H. SIP trunk security profile

Answer: D

NEW QUESTION 10

When creating new user accounts in Cisco Unity Connection, you want to allow users to add alternate extensions to access their voicemail. In which area of the menu do you do this?

- A. under the class of service
- B. under the class of service membership
- C. under the user templates
- D. under the contact templates

Answer: A

NEW QUESTION 10

In Cisco Unity Express, which four Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose four.)

- A. distribution list
- B. voice mail phone number
- C. business schedule
- D. maximum sessions
- E. voice mail language
- F. opening greeting
- G. voice mail operator number
- H. calling search space

Answer: BDEG

NEW QUESTION 13

What is the proper format of a custom auto-attendant prompt?

- A. G.711 u-law,8 kHz, 8-bit, mono
- B. G.711 a-law,8 kHz, 16-bit, mono
- C. G.711 a-law,16 kHz, 8-bit, stereo
- D. G.729 ,8 kHz, 8-bit, mono

Answer: A

NEW QUESTION 14

Which two actions must you take to enable provisioning on Cisco TMS and Cisco VCS? (Choose two.)

- A. Apply a Device Provisioning option key on Cisco VCS.
- B. Enable provisioning on Cisco VCS under Applications > Provisioning.
- C. Configure Users, FindMe, Phonebooks, and Devices individually, as these all have different settings.
- D. Configure a separate server to run provisioning extension services.
- E. Ensure that a service account is able to connect.
- F. Set the polling intervals on Users, FindMe, Phonebooks, and Devices to the same value, in order for the synchronization to work.

Answer: AE

NEW QUESTION 18

The system administrator has successfully integrated Cisco Unity Connection over a WAN with Cisco Unified Communication Manager using SIP. When a call to a subscriber is forwarded to voicemail, the caller correctly hears the subscriber greeting. During a recent WAN oversubscription event, instead of routing the calls via SIP directly to Unity Connection, the AAR feature was used to route the calls via the PSTN to Unity Connection. This worked, however on forwarded calls, the caller no longer heard the subscriber's greeting, but rather an auto attendant message that asked them to enter the extension of a party they want to reach. Which cause of callers not hearing the correct subscriber greeting is most likely true?

- A. The telephone carrier is not preserving RDNIS across the network
- B. AAR System Setting is not enabled in Unity Connection.
- C. Unity Connection Restriction Tables is not permitting calls via the PSTN
- D. DTMF is not negotiated properly on this call

Answer: A

NEW QUESTION 20

The UDS for contact resolution is enabled in the service profile configuration of the Cisco Unified Communications Manager. Which action can you execute with your Jabber Desktop?

- A. modify users
- B. search users
- C. change users
- D. delete users

Answer: B

NEW QUESTION 21

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. domain name or IP address
- B. destination type
- C. display name
- D. location ID
- E. dial ID
- F. Simple Mail Transfer Protocol domain name

Answer: AD

NEW QUESTION 24

A user cannot log into Cisco Jabber. The engineer troubleshooting this issue has verified that the configurations are correct on the IM&P server. Which two settings must be checked under the end user on Cisco Unified Communications Manager to resolve this issue? (Choose two)

- A. Ensure that a UC Service Profile includes a valid IM & Presence profile.
- B. The correct extension is selected under the primary extension.
- C. The correct CSS is selected under the subscribe calling search space.
- D. The user is enabled for Cisco Unified CM IM & Presence.
- E. The user has "Application Client Users" role permission.

Answer: AB

NEW QUESTION 28

Which file format is supported for creating users in bulk in Cisco Unity Connection?

- A. xlsx
- B. txt
- C. xlsxm
- D. csv

Answer: D

NEW QUESTION 33

Which tool is used to migrate users from Cisco Unity to Cisco Unity Connection?

- A. CSV import
- B. LDAP import
- C. Exchange Synch import
- D. COBRAS import
- E. Cisco Unity Migration Assistant

Answer: D

NEW QUESTION 35

Which deployment model offers geographic datacenter redundancy, remote failover, high availability, scale, and local failover?

- A. multisite with distributed call processing
- B. dual call control
- C. multisite with centralized call processing
- D. clustering over the WAN
- E. campus

Answer: A

NEW QUESTION 38

An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

- A. The administrator must reload the mailbox for the user.
- B. The administrator must verify that the mailbox is enabled.
- C. The administrator must verify that the primary extension that is associated with the end user is in an E.164 format.
- D. The administrator must unlock the mailbox for the user.

Answer: D

NEW QUESTION 41

Which service must you restart, in order to enable file transfers on the Cisco Unified Communications Manager IM and Presence server?

- A. Cisco SIP Proxy
- B. Cisco Presence Engine
- C. Cisco XCP Router
- D. Cisco Sync Agent

Answer: C

NEW QUESTION 45

When using Cisco Unified Communications Manager IM and Presence Service in a federated network configuration, which statement about Message Archiver is true?

- A. The sender cluster sends the message to the remote cluster before archiving it.
- B. Message Archiver is not supported in a federated network configuration.
- C. The sender cluster archives the message before sending it to the remote cluster.
- D. The message is archived on the remote cluster only.

Answer: C

NEW QUESTION 50

Which two of the following protocols can be used to integrate Cisco Unity Connection with Cisco Unified Communications Manager? (Choose two.)

- A. H.323
- B. SIP
- C. MGCP
- D. SCCP
- E. OSPF
- F. BGP

Answer: BD

NEW QUESTION 53

Which two standard-based interface can the Cisco Unified Presence use to collect, aggregate, and distribute user capabilities and attributes?

- A. REST
- B. HTTPS.
- C. SOAP
- D. SIP
- E. XML

Answer: CD

NEW QUESTION 58

What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

- A. 200
- B. 100
- C. 500
- D. 50

Answer: A

NEW QUESTION 59

Which tool do you visualize port utilization with on Cisco Unity Connection?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco IP Phone
- C. Cisco Jabber client
- D. port
- E. port group
- F. Unified Messaging services
- G. speech connect port
- H. Cisco SDM

Answer: A

NEW QUESTION 61

Which two types of mailboxes are supported by Cisco Unity Express? (Choose two.)

- A. personal
- B. general delivery
- C. group
- D. mailing list
- E. voice
- F. temporary

Answer: AB

NEW QUESTION 62

When importing users into Cisco Unity Connection by using AXL, what can cause a user not to be listed in the import view?

- A. if the user primary extension is set to "none" on Cisco Unified Communications Manager
- B. if the userdigest credentials are not set
- C. if the userwas imported into Cisco Unified Communications Manager by usingLDAP
- D. if the user is not assigned to the Standard CTI Enabled access control group on Cisco Unified Communications Manager

Answer: A

NEW QUESTION 66

After you import users from Cisco Unified Communications Manager Express to Cisco Unity Express, you find that some users are missing. Which two reasons might be causing this problem? (Choose two.)

- A. The username has numbers in the name.
- B. The username has spaces in the name.
- C. The ephone is missing the username and password.
- D. The ephone DN does not have the username and password.
- E. The username is longer than 15 characters.
- F. The ephone is not marked as active.

Answer: BC

NEW QUESTION 71

You are setting up a new Cisco Unity Connection system for a client. The client requires a separate number setup the correct sales group. Which two call-management components can meet these requirements? (Choose two)

- A. contact template
- B. system call handler
- C. interview handler
- D. directory handler
- E. custom recording

Answer: AB

NEW QUESTION 73

Which three components are necessary to import users into Cisco Unity Express from Cisco Unified Communications Manager Express? (Choose three.)

- A. Cisco Unified Communications Manager CLI administrator username and password
- B. IP address of the Cisco Unified Communications Manager Express device
- C. end users configured in the Cisco Unified Communications Manager Express database
- D. Cisco Unified Communications Manager web administrator user login
- E. JTAPI username and password

Answer: BCD

NEW QUESTION 74

Under System Settings in Cisco Unity Connection, where do you assign the cluster ID?

- A. general configuration
- B. cluster
- C. enterprise parameters
- D. service parameters

- E. licenses
- F. schedules
- G. roles
- H. authentication rules

Answer: C

NEW QUESTION 78

Which is the default database name for the TMS operational and system configuration data?

- A. ngtms
- B. tmsng
- C. tmsngdb
- D. tmsdb

Answer: B

NEW QUESTION 83

Which configuration will create a trigger for Cisco Unity Express so that when Cisco Unified Communications Manager Express callers dial extension 4001, they are connected with voice mail?

- A. ccn trigger jtapi phonenumber 4001application voicemailmax sessions 6end trigger
- B. ccn trigger sip phonenumber 4001application "voicemail"max sessions 2end trigger
- C. ccn trigger jtapi phonenumber 4001application autoattendantenabledmax sessions 6end trigger
- D. ccn trigger sip phonenumber 4001application "voicemail"enabledmax sessions 6end trigger

Answer: D

NEW QUESTION 87

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose two.)

- A. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and the AtIGreeting.wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and a Boolean variable of “greetingactive” is returned as “true.”
- C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location
- E. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Answer: BD

NEW QUESTION 88

Which Cisco TMS component provides variable length PIN access control on Cisco TelePresence Server to secure meetings?

- A. Conference Control Center
- B. Infrastructure Management
- C. Booking and Scheduling
- D. Provisioning and Configuration

Answer: A

NEW QUESTION 93

In Cisco Unity Connection, which two options are predefined rules of forwarded call routing? (Choose two.)

- A. attempt forward
- B. attempt sign in
- C. attempt sign out
- D. speech connect
- E. publisher reverse trap
- F. opening greeting

Answer: AF

NEW QUESTION 95

On Cisco Unity Express 8.x. what is the maximum number of NTP sources that you can configure via GUI?

- A. 1
- B. 2
- C. 3
- D. 5

Answer: C

NEW QUESTION 98

When using VPIM Networking for messaging between Cisco Unity servers in different directories, which two factors should be considered for Audio Format

Conversion settings? (Choose two.)

- A. network bandwidth between the local and remote Cisco Unity servers
- B. traffic volume of messages
- C. network latency between the local and remote Cisco Unity servers
- D. Audio Format of the outbound message
- E. DSCP flags on the packet

Answer: AB

NEW QUESTION 99

In Cisco Unity Connection, to which three objects can a partition be assigned? (Choose three.)

- A. Users
- B. Distribution Lists
- C. Route Patterns
- D. Directory Numbers
- E. VPIM Location
- F. Hunt Pilot
- G. Translation Pattern

Answer: ABE

NEW QUESTION 104

Which three integration methods between Cisco Unity Connection and Cisco Unified Communications Manager are valid? (Choose three.)

- A. SIP
- B. ISDN
- C. SCCP
- D. H.323
- E. SIP to DMG/PIMG/TIMG
- F. RIP
- G. EIGRP
- H. IP

Answer: ACE

NEW QUESTION 108

An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfwdAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

- A. The user is entering too many digits for the destination number.
- B. Cisco Unified Communications Manager does not control Call Forward.
- C. The Call Forward All service parameter is not enabled.
- D. The Call Forward All option of the IP phone does not have a CSS defined.
- E. The Call Forward All enterprise parameter is not enabled.

Answer: D

NEW QUESTION 112

Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

- A. Cisco TelePresence Management Suite
- B. Cisco TelePresence Management Suite Provisioning Extension
- C. Cisco Unified Communications Manager with Extension Mobility Service
- D. Video Communication Server
- E. Cisco IM and Presence
- F. Cisco Webex On Premises deployment
- G. Cisco TelePresence Conductor

Answer: ABD

NEW QUESTION 114

A user that is logged into Cisco Jabber reports that their availability status is incorrect for most of the contacts in their contact list. Which four service traces give a correct indication of the issue? (Choose four.)

- A. Cisco XCP Connection Manager
- B. Cisco XCP Router
- C. Cisco Presence Engine
- D. Cisco SIP Proxy
- E. Cisco Text Conferencing Manager
- F. Cisco Client Profile Agent
- G. Cisco XCP Web Connection Manager

Answer: ABCE

NEW QUESTION 118

TO properly configure the _cisco-uds _tcp.< domain> DNS SRV record, the administrator needs to know which servers are running the Cisco User Data Services service By default, which servers run this service?

- A. Only the publisher node.
- B. The service is disabled by default and then enabled as required on a per-node basis.
- C. All servers in a Cisco Unified Communications Manager cluster.
- D. All call processing nodes in a cluster.

Answer: C

NEW QUESTION 123

In Cisco Unity Express, which two Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose two.)

- A. distribution list
- B. application parameter settings script
- C. business schedule
- D. voice mail operator number
- E. calling search space

Answer: BD

NEW QUESTION 125

Which additional step must be completed after installing a new Cisco Unity Connection Language file?

- A. Restart Cisco Tomcat Service.
- B. Update Unity Connection ViewMail clients for Microsoft Outlook.
- C. RestartTFTP Service.
- D. Run the CLI cuc locale <code> update command.

Answer: A

NEW QUESTION 129

A user has reported that keys that are pressed when accessing Cisco Unity Express are not being acknowledged by the system.

This configuration is found on the voice-enabled IOS router:

```
dial-peer voice 6800 voipdestination-pattern 5...session protocol sipv2session target ipv4:10.3.6.127codec g711ulawno vad
```

What is the configuration command that is needed to complete the configuration and solve the problem?

- A. dtmf-relay sip-notify
- B. dtmf-relay rtp-nte
- C. dtmf-relay cisco-rtp
- D. dtmf-relay h245-signal

Answer: A

NEW QUESTION 132

When a user password is changed on Cisco Unified Communications Manager Express, how is that change propagated to Cisco Unity Express?

- A. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- B. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.
- C. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.
- D. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

Answer: E

NEW QUESTION 137

Where in Cisco Unified Communications Manager is BFCP enabled?

- A. enterprise phone configuration
- B. SIP trunk security profile
- C. SIP profile
- D. common phone profile
- E. common device configuration

Answer: C

NEW QUESTION 138

To have a Provisioning menu section available on Cisco TelePresence Management Suite, what must you do?

- A. You must configure an active ISDN zone.
- B. You must install Cisco TelePresence Management Suite Provisioning Extension and activate it on the system.
- C. You must license Cisco TelePresence Management Suite Analytics Extension.
- D. You must set up Cisco TelePresence deployment to support Cisco CMR Hybrid.

Answer: B

NEW QUESTION 143

Which of the following is an option for using security when setting up a TMS conference?

- A. if possible
- B. Secure
- C. Best effort
- D. Mandatory

Answer: A

NEW QUESTION 148

The Cisco TMS administrator wants to test outbound calls that originate from a video device that is added to the Cisco TMS. Which path does the administrator use to complete this operation in the Cisco TMS interface?

- A. Systems > Navigator > Endpoint > Call Status tab in the endpoint configuration
- B. Phone Books > Dial External tab
- C. Booking > New Conference > Dial External tab
- D. Systems > Provisioning > Users > Call Status

Answer: A

NEW QUESTION 150

Which two statements about partitions and search spaces in Cisco Unity Connection are true? (Choose two.)

- A. You find partitions, and search spaces under call routing rules.
- B. Changing the system default partition and search space affect any objects or templates that are ready created.
- C. A partition consists of a logical grouping of Objects that are identified by extension, name, or SMTP address.
- D. Partitions and search spaces provide a way to segregate the global dial and message addressing space within Cisco Unity Connection.
- E. A partition contains an ordered list of search spaces.

Answer: CD

NEW QUESTION 152

Which tool that is used for troubleshooting Cisco Unified Communications Manager is also used to troubleshoot and monitor Cisco Unity Connection?

- A. Cisco Unified Dialed Number Analyzer
- B. Cisco Unified Monitoring and Troubleshooting Tool
- C. Cisco Unified Real Time Monitoring Tool
- D. Cisco Unified Port Monitor
- E. Cisco Unified Serviceability

Answer: C

NEW QUESTION 154

In Cisco Unified Communications Manager, which two UC Service Types under UC Service Configuration are valid? (Choose two)

- A. Phone Control
- B. MailStore
- C. AXL
- D. Mailbox
- E. CTI

Answer: BE

NEW QUESTION 159

Which two transfer types are used by Cisco Unity Connection to process more calls quickly? (Choose two.)

- A. No Holding Transfer
- B. Release to VPIM
- C. Supervise Transfer
- D. Release to Switch
- E. Say Good-Bye

Answer: CD

NEW QUESTION 163

What is the procedure for importing users from Cisco Unified Communications Manager Express into Cisco Unity Express?

- A. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import as many users as are supported by Cisco Unified Communications Manager Express.
- B. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import as many users as are supported by Cisco Unified Communications Manager Express.
- C. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import up to 200 users from Cisco Unified Communications Manager

Express.

- D. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 100 users from Cisco Unified Communications Manager Express.
- E. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 200 users from Cisco Unified Communications Manager Express.

Answer: E

NEW QUESTION 164

Which three statements about Cisco Unified Communications Manager IM and Presence Service are true? (Choose three.)

- A. Cisco Unified IM and Presence is enabled under Services on Cisco Unified Communications Manager, and it is a part of the Cisco Unified Communications Manager server.
- B. Cisco Unified IM and Presence is based on XMPP.
- C. XMPP is a Cisco proprietary protocol.
- D. Cisco Unified IM and Presence can run from the Cisco Cloud and can still use a local call control platform (in hybrid mode).
- E. Mobile devices such as iOS and Android devices are supported.
- F. Cisco Unified IM and Presence provide the user with chat, presence, and remote access features.

Answer: BDE

NEW QUESTION 168

Which Cisco TMS extension integrates Cisco TMS with IBM Lotus Domino Server 7.0.x, 8.0.x, 8.5.x?

- A. TMSXE
- B. TMSXN
- C. TMSBA
- D. TMSPE

Answer: B

NEW QUESTION 170

In Cisco Unity Connection, which two methods can you use to segregate the global dial and message addressing space? (Choose two.)

- A. SIP trunk
- B. search spaces
- C. route patterns
- D. translation patterns
- E. partitions
- F. hunt pilot

Answer: BE

NEW QUESTION 173

In TMS, an externally hosted conference is a conference that has been created outside of your Cisco TMS. You can schedule endpoints in your organization to pin this conference by booking Externally Hosted Conference. Which two features can be used for participants with an Externally Hosted Conference? (Choose two)

- A. MCUs
- B. non-SIP dial-in participants
- C. Automatic Connect dial-in type
- D. recording participants
- E. One-Button-To-Push dial-in type

Answer: CE

NEW QUESTION 174

Which statement is true about an endpoint that does not support secure signaling when connecting to a secure multisite conference scheduled through Cisco TMS?

- A. All participants connecting to the conference are notified
- B. The endpoint is not allowed to connect.
- C. The endpoint connects with a default security profile
- D. If all legs of the conference are secure, the endpoint connects

Answer: A

NEW QUESTION 179

With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

- A. IMAP
- B. SMS
- C. Exchange
- D. POP3
- E. MMS

Answer: A

NEW QUESTION 181

Which email integration will allow a Lotus Notes client to retrieve emails from Cisco Unity Express?

- A. MIME
- B. SMTP
- C. JTAPI
- D. CTIQBE
- E. IMAP
- F. Cisco Unity Express email infrastructure

Answer: E

NEW QUESTION 184

In Cisco Unified Communications Manager IM and Presence Service, what is the role of the AXL/SOAP interface?

- A. It provides LDAP authentication for users of Cisco Jabber.
- B. It handles database synchronization by pulling information from the Cisco Unified Communications Manager database and populating the Cisco Unified Communications Manager IM and Presence Service database.
- C. It allows users to control their phones.
- D. It handles presence information exchange and instant messaging.

Answer: B

NEW QUESTION 188

The administrator of a Cisco Unity Connection system would like to set up a new employee and assign him a password of 123. The system gives him an error when he attempts to save the user. Which two of the following settings sections and features of Cisco Unity Connection should the administrator change to set up the user? (Choose two.)

- A. User Template > Maximum Credential Length
- B. Authentication Rules > Minimum Credential Length
- C. User Template > Check for Trivial Passwords
- D. Restriction Tables > Minimum Credential Length
- E. Restriction Tables > Check for Trivial Passwords
- F. Authentication Rules > Check for Trivial Passwords

Answer: BF

NEW QUESTION 189

When you integrate Cisco Unified Communications Manager and Cisco Unity Connection, which three important parameters must you configure in Unified Communications Manager? (Choose three.)

- A. route list
- B. Session Initiation Protocol trunk security profile
- C. Session Initiation Protocol route pattern
- D. route pattern
- E. SIP trunk
- F. device profile

Answer: BDE

NEW QUESTION 193

When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

- A. Cisco UCM
- B. Cisco TelePresence EX90
- C. Cisco VCS
- D. Cisco Unity Connection

Answer: C

NEW QUESTION 198

Which three functions are executed using the Cisco TMS? (Choose three.)

- A. endpoint system upgrades
- B. edit call control
- C. manage phone books
- D. provision Jabber Instant Messaging
- E. create voicemail account
- F. create new conference

Answer: ACF

NEW QUESTION 200

What two configuration options are required for a voice-enabled directory handler to function? (Choose two)

- A. The Voice Enabled option is checked for the directory handler

- B. The Allow Users to Use Voice Recognition option is selected in a class of service that is applied to the user.
- C. An external speech recognition server is deployed
- D. A user must have a display name configured on the User Basics page.
- E. The phone menu inputs for the user is set to voice recognition

Answer: AD

NEW QUESTION 204

Which two Cisco Unified Communications Manager IM & Presence modules are checked by the system troubleshooter? (Choose two.)

- A. CTI Manager
- B. XCP
- C. TFTP
- D. Presence Engine
- E. Internal Database

Answer: BD

NEW QUESTION 206

Which four items are needed to provision a user for Cisco Unified Presence? (Choose four.)

- A. Client Services Framework device
- B. directory number
- C. mobility information
- D. voicemail account
- E. assign user to Cisco Unified Presence node
- F. UC service
- G. service profile

Answer: AEFG

NEW QUESTION 210

Which two types of objects belong to a partition that is configured in Cisco Unity Connection? (Choose two.)

- A. directory handlers
- B. route patterns
- C. voicemail ports
- D. user alternate extensions
- E. forwarded rules

Answer: AD

NEW QUESTION 214

When configuring mobile and remote access, which three servers must be added manually to the HTTP server allow list on the Expressway-C or VCS-C? (Choose three.)

- A. Cisco Unity Connection
- B. contact photos web server
- C. Jabber update server
- D. Active Directory domain controller
- E. Outlook Web Access
- F. company intranet
- G. TFTP server

Answer: ABC

NEW QUESTION 215

You are importing users into Cisco Unity Connection from Cisco Unified Communications Manager. You notice that several user accounts do not appear on the list after you select the Import Users process. Which situation can cause this issue?

- A. The users are not members of any groups.
- B. The extension in the telephone number field is missing.
- C. The primary extension is not selected.
- D. The users have multiple controlled devices.

Answer: C

NEW QUESTION 218

Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

- A. Cisco Unity Connection
- B. Cisco Unity Express
- C. Cisco Unity
- D. Cisco Unity Mobile

Answer: A

NEW QUESTION 221

Refer to the exhibit.

```
!  
interface Integrated-Service-Engine1/0  
 ip unnumbered Loopback0  
 service-module ip address 10.1.131.2  
 255.255.255.0  
 service-module ip default-gateway 10.1.131.1  
 no keepalive  
!
```

Which six of the following commands are required to configure a dial peer that will allow voice-mail messages to be left on Cisco Unity Express for Unified Communications Manager Express users? The Cisco Unity Express module uses a pilot number of 4100. (Choose six.)

- A. destination-pattern 4100
- B. no vad
- C. session target ipv4:10.1.131.2
- D. codec transparent
- E. dial-peer voice 4100 pots
- F. codec g711ulaw
- G. session target ipv4:10.1.131.1
- H. dial-peer voice 4100 voip
- I. dtmf-relay sip-notify
- J. dtmf-relay h245-alphanumeric

Answer: ABCFHI

NEW QUESTION 223

Where can an engineer change a user provisioning password?

- A. Cisco TMSPE User Provisioning page
- B. Cisco TMSPE User import page
- C. Cisco TMSPE account AD credentials
- D. Cisco TMPSE account settings

Answer: A

NEW QUESTION 226

In which two scenarios would a caller who is calling into the Cisco Unity Connection general pilot number hear the opening greeting of the voice-mail system and be prompted for a user ID and PIN? (Choose two.)

- A. non-subscriber
- B. subscriber who sends the calling number
- C. subscriber who does not send the calling number
- D. A SIP phone user will always be prompted for a user ID and PIN.
- E. An SCCP phone user will always be prompted for a user ID and PIN.
- F. The scenario is invalid.

Answer: AC

NEW QUESTION 229

Which two appear under the System Settings section of Cisco Unity Connection? (Choose two.)

- A. telephony integration
- B. licenses
- C. interview handlers
- D. bulk administration tool
- E. service parameters

Answer: BE

NEW QUESTION 231

In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

- A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
- B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
- C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
- D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

Answer: A

NEW QUESTION 233

Which three steps are necessary to configure Cisco VCS and TMS to support provisioning functionalities? (Choose three.)

- A. Activate LDAP synchronization on the VCS server to authenticate the end users.

- B. Activate provisioning by installing the Device Provisioning option key on the VCS.
- C. Create groups, users, and assign configuration templates and schemas to the groups on the Cisco TMS.
- D. Install FindME licenses on the Cisco TMS.
- E. Configure phone book sources.
- F. Configure a neighbor zone on VCS pointing to the TSMPE.
- G. Configure the authentication policy on VCS for zones and subzones to "Donot Check Credentials".

Answer: ABD

NEW QUESTION 237

Which two are required when enabling BFCP on Cisco Jabber clients with Cisco Expressway? (Choose two.)

- A. SIP UDP/BFC filter mode set to On
- B. Expressway Zone
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. Expressway Load Balancing
- E. TLS connectivity between Expressway and Cisco Unified CM

Answer: BC

NEW QUESTION 239

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.
- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

Answer: AC

NEW QUESTION 243

The Cisco Unity Connection Serviceability menu provides which two troubleshooting functionalities? (Choose two.)

- A. viewing the status of the Cisco Unity Connection feature service
- B. generating reports that you can view in a range of formats, such as PDF, CSV, or HTML
- C. viewing trace information through the web browser
- D. providing an interface for the "starting and stopping" feature and network services
- E. monitoring the number of threads and processes that are in the system

Answer: AB

NEW QUESTION 245

Which jabber-config.xml variable do you use to allow remote Jabber users to connect using Collaboration Edge?

- A. <CollaborationEdge<ON>/CollaborationEdge>
- B. <RemoteAccess<ON>/RemoteAccess>
- C. <RemoteJabber<TRUE>/RemoteJabber>
- D. <Expressway>YES</Expressway>
- E. <AnyconnectVPN>TRUE</AnyConnectVPN>

Answer: B

NEW QUESTION 246

What statement about endpoint management in Cisco TMS is true?

- A. Adding the endpoint directly to Cisco TMS provides the less extensive control of the system.
- B. Provisioning the endpoint using TMSPE does add the endpoint itself to Cisco TMS
- C. Adding endpoints already registered to Unified CM to Cisco TMS provides the most extensivemanagement options.
- D. Provisioning the endpoint using Cisco TMSPE does not add the endpoint itself to Cisco TMS.

Answer: D

NEW QUESTION 247

When Cisco TMS provisioning is enabled, which four Cisco TMSPE services are used by the VCS for provisioning and FindMe data? (Choose four.)

- A. server diagnostics
- B. devices
- C. users
- D. PLCM directory service
- E. FindMe
- F. live service
- G. database scanner service
- H. phone books

Answer: BCEH

NEW QUESTION 248

Which two options does Cisco Unity Connection use to import users? (Choose two.)

- A. Cisco Unified Presence Server
- B. Cisco Unified Communications Manager
- C. VPN
- D. Cisco TMS
- E. LDAP Directory
- F. Prime

Answer: BE

NEW QUESTION 250

Cisco Jabber uses which protocol for chat features in desk phone control mode?

- A. CTIQBE
- B. HTTP
- C. XMPP
- D. SIP/SIMPLE

Answer: C

NEW QUESTION 254

Which two components of the Cisco TMS Provisioning Extension are required? (Choose two.)

- A. SMTP server
- B. Cisco TelePresence Movi option keys
- C. Microsoft Active Directory
- D. Cisco VCS Control
- E. Cisco Unified Communications Manager

Answer: AE

NEW QUESTION 255

You are enabling the persistent chat feature on Cisco Unified IM and Presence. Which prerequisite must be in place for this feature to work?

- A. third-party compliance servers
- B. external file servers
- C. external databases
- D. group chat servers

Answer: C

NEW QUESTION 260

When troubleshooting an MWI issue in Cisco Unity Connection, which task should you perform in the phone system component at the beginning of troubleshooting?

- A. Ensure that MWI is enabled for the user.
- B. Ensure that the user has the correct phone system assigned.
- C. Run the Check Telephony Integration test.
- D. Ensure that the ports are configured for MWI only.
- E. Ensure that the pilot number matches the Cisco Unified Communications Manager configured pilot number.

Answer: C

NEW QUESTION 264

What is an extension of the Cisco TMS legacy calendar option that is used for conferencing?

- A. Cisco VCS-E
- B. Cisco VCS-C
- C. Cisco TMSBA
- D. Cisco TMSXE

Answer: C

NEW QUESTION 268

In Cisco Unity Connection, if a user is assigned the Help Desk Administrator role, which updates can that user make?

- A. Mailbox Database
- B. User Templates
- C. Reset User Passwords
- D. VPIM Credentials

Answer: C

NEW QUESTION 269

When configuring an IM and Presence server on the Expressway-C or VCS-C, which role must the user have for connecting to the IM and Presence server?

- A. Standard CTI Enabled
- B. Standard Serviceability Administration
- C. Standard AXL API Access
- D. Standard CCM Admin Users

Answer: C

NEW QUESTION 272

Which three options are used when setting up connectivity between Cisco Unified Communications Manager and Cisco Presence Server? (Choose three.)

- A. SIP trunk
- B. conference bridge
- C. SIP trunk security profile
- D. SIP profile
- E. remote destination profile

Answer: ACD

NEW QUESTION 276

Which parameter is used to accommodate the local dial plan in Cisco Unity Connection when the Voice Profile for Internet Mail location is configured?

- A. Remote Phone Prefix
- B. Simple Mail Transfer Protocol Domain Name
- C. IP Address
- D. Display Name
- E. Dial ID
- F. Route Patterns

Answer: A

NEW QUESTION 279

Which protocol in a SIP Profile Configuration must be enabled for adding an additional media stream to the existing audio and video streams to share a PowerPoint presentation with Jabber on a laptop?

- A. RSVP
- B. MTP
- C. TRP
- D. BFCP

Answer: D

NEW QUESTION 280

Which contact photo retrieval method is supported when using UDS as the directory for Jabber?

- A. photo URI, with pictures hosted on a web server
- B. binary object retrieval of the user's jpegPhoto attribute
- C. None, contact photos are not supported with UDS.
- D. binary object retrieval of the user's thumbnailPhoto attribute

Answer: A

NEW QUESTION 281

Which two are required when enabling BFCP with Cisco VCS? (Choose two.)

- A. TLS connectivity between VCS and Cisco Unified CM
- B. SIP UDP/BCF filter mode set to On
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. VCS Load Balancing
- E. VCS Zone

Answer: CE

NEW QUESTION 283

Which two methods can be used to create multiple users in Cisco Unity Connection? (Choose two.)

- A. importing users from LDAP
- B. importing users from Cisco Unified Communications Manager
- C. creating users from Cisco Unity Express
- D. creating users from Cisco Presence Server

Answer: AB

NEW QUESTION 284

You are integrating Cisco Unity Connection with Cisco Unified Communications Manager to provide voicemail services for an organization. Which protocol does Cisco Unity Connection use to access the Cisco Unified Communications Manager database?

- A. JTAPI
- B. VXML
- C. AXL
- D. SOAP

Answer: C

NEW QUESTION 287

Which application helps the Sales team take orders by collecting information from callers with a series of recorded questions and answers?

- A. Call Handler
- B. Directory Handler
- C. Interview Handler
- D. IVR Option
- E. Call Routing

Answer: C

NEW QUESTION 290

You are trying to add Cisco VCS to Cisco TMS, but the addition is failing. Which three scenarios might be causing this failure? (Choose three.)

- A. Cisco TMS is running a version earlier than 12.5.
- B. Cisco TMS was not upgraded before adding Cisco VCS.
- C. Cisco TMS and Cisco VCS do not have synchronized time settings.
- D. SNMP is not enabled on Cisco VCS.
- E. UDP port 161 is blocked on the network.
- F. The management address on Cisco VCS does not match the Cisco TMS IP address.

Answer: DEF

NEW QUESTION 293

Which product enables a Cisco Jabber client to securely subscribe externally?

- A. Cisco VCS Expressway
- B. Cisco VCS Control
- C. Cisco TMS
- D. Cisco Unified Communications Manager

Answer: A

NEW QUESTION 298

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution. Which three pieces of information should the company consider? (Choose three.)

- A. SSO cannot be used with UDS.
- B. With EDI, Active Directory is the only LDAP server that can be used.
- C. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.
- D. Queries to the LDAP server can be offloaded by using UDS.
- E. EDI uses native Windows APIs to retrieve contact data from the directory service.
- F. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

Answer: CDE

NEW QUESTION 301

Which protocol enables VCS-C system to be discovered by Cisco TMS?

- A. HTTP
- B. CDP
- C. SOAP
- D. SNMP
- E. XMPP

Answer: D

NEW QUESTION 303

Cisco Unified Communications Manager IM & Presence supports which two protocols? (Choose two.)

- A. H.323
- B. CT1/QBE
- C. XMPP
- D. MVA
- E. MGCP

Answer: BC

NEW QUESTION 304

What are two requirements for video greetings in Cisco Unity Connection? (Choose two.)

- A. Cisco Media Sense 10.0(1) or later
- B. Cisco Expressway products
- C. Cisco Unified Communications Manager Release 8.5(1) or later
- D. Cisco Unity Connection 8.5(1)
- E. SCCP endpoints such as 79XX

Answer: AD

NEW QUESTION 309

Refer to the exhibit. The Base group that is configured in the TMS Provisioning Extension service of the Cisco TelePresence Video Communication Server identifies this VCS with the TMS Provisioning Extension service. Who assign this value?

TMS Provisioning Extension services

Default connection configuration

Server address	<input type="text" value="tms.server.com"/>	<i>i</i>
Destination port	<input type="text" value="443"/>	<i>i</i>
Encryption	<input type="text" value="TLS"/>	<i>i</i>
Verify certificate	<input type="text" value="Yes"/>	<i>i</i>
Check certificate hostname	<input type="text" value="No"/>	<i>i</i>
Base group	<input type="text" value="cdfc1fc0-1b15-4c65-a9b8-dd77b683db64"/>	<i>i</i>
Authentication username	<input type="text" value="administrator"/>	<i>i</i>
Authentication password	<input type="password" value="....."/>	<i>i</i>

- A. Cisco Unified Communication Manager
- B. VCS
- C. Cisco Telepresence Conductor
- D. TMS

Answer: D

NEW QUESTION 314

Which codec is supported in Cisco Unity Express?

- A. G.711
- B. G.721
- C. G.729
- D. Q.850
- E. Q.931
- F. Q.2931

Answer: A

NEW QUESTION 319

What are two requirements for video greetings in Cisco Unity Connection? (Choose two.)

- A. Cisco Unity Connection 8.5(1)
- B. Cisco Media Sense 10 0(1) or later
- C. Cisco Unified Communications Manager Release 8.5(1) or later
- D. SCCP endpoints such as 79XX
- E. Cisco Expressway products

Answer: BD

NEW QUESTION 320

You notice that a Cisco Unity Connection server is running low on disk space. You discover that users are not deleting their voicemail messages, causing mailboxes to become very large. Which two solutions can help to alleviate the storage issues? (Choose two.)

- A. quotas
- B. compression
- C. aging
- D. handlers

Answer: AC

NEW QUESTION 323

Refer to the exhibit.

```
- <Directory>
  <DirectoryServerType>UDS</DirectoryServerType>
  <PresenceDomain>cisco.com </PresenceDomain>
  <BDIPresenceDomain>cisco.com </BDIPresenceDomain>
  <UdsServer>10.255.10.10</UdsServer>
  <BaseFilter>(&(objectCategory=person))</BaseFilter>
  <BDIBaseFilter>(&(objectCategory=person))</BDIBaseFilter>
  <PredictiveSearchFilter>anr=</PredictiveSearchFilter>
  <BDIPredictiveSearchFilter>anr=</BDIPredictiveSearchFilter>
  <DisableSecondaryNumberLookups>0</DisableSecondaryNumberLookups>
  <BDIDisableSecondaryNumberLookups>0</BDIDisableSecondaryNumberLookups>
  <SearchTimeout>5</SearchTimeout>
  <BDISearchTimeout>5</BDISearchTimeout>
  <UseWildcards>0</UseWildcards>
  <BDIUseWildcards>0</BDIUseWildcards>
  <MinimumCharacterQuery>3</MinimumCharacterQuery>
  <BDIMinimumCharacterQuery>3</BDIMinimumCharacterQuery>
  <BDIUserANR>true</BDIUserANR>
  <BDIBDIUserANR>true</BDIBDIUserANR>
</Directory>
```

Which statement about the jabber-config.xml partial output is true?

- A. 10.255.10.10 is the LDAP server address.
- B. The client connects to the directory server by using SSH.
- C. 10.255.10.10 is the Cisco Unified Communications Manager IM and Presence Service address.
- D. The client connects to the directory server by using HTTPS.

Answer: D

NEW QUESTION 327

You are setting up a Cisco TMS call that must have a dedicated bridge for scheduled conferences and shared-use backup bridges for both scheduled and nonscheduled conferences. Which two components must be set up to enable this call? (Choose two.)

- A. two pools, each with a single conference bridge
- B. one pool with a single bridge and one pool with multiple bridges
- C. enabled cascading
- D. two conference bridges, both used exclusively for scheduling
- E. at least one bridge for both scheduled and non-scheduled conferences
- F. capacity adjustment set to more than 100 percent in Cisco TMS

Answer: BE

NEW QUESTION 328

Which definition of Caller Input on Cisco Unity Connection is true?

- A. It defines actions that Cisco Unity Connection takes in response to phone keys that are pressed by callers during a call handler greeting.
- B. It defines actions that Cisco Unity Connection takes in response to a preconfigured call handler.
- C. Transfers all incoming calls to the Opening Greeting call handler.
- D. Plays a brief goodbye message and then hangs up.

Answer: A

NEW QUESTION 332

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Answer: D

NEW QUESTION 333

When Cisco Unity Express is integrated with Cisco CallManager, which protocol handles Message Waiting Indication?

- A. Session Initiation Protocol
- B. Voice Profile for Internet Mail
- C. Java Telephony Application Programming Interface
- D. Multipurpose Internet Mail Extensions
- E. VoIP
- F. Internet Message Access Protocol

Answer: C

NEW QUESTION 335

How are partitions and calling search spaces in Cisco Unity Connection different from partitions and calling search spaces in Cisco Unified Communications Manager?

- A. In Cisco Unity Connection, search spaces do not include partitions.
- B. In Cisco Unity Connection, partitions include calling search spaces.
- C. In Cisco Unity Connection, partitions and calling search spaces are not used.
- D. In Cisco Unity Connection, partitions and calling search spaces function just as they do in Cisco Unified Communications Manager.
- E. In Cisco Unity Connection, only partitions are used.

Answer: D

NEW QUESTION 337

This configuration is found on the Cisco Unified Communications Manager Express router: interface GigabitEthernet0/1description Voice Networkip address 172.31.12.1 255.255.255.0interface Service-Engine1/0description NM-CUEip unnumbered GigabitEthernet0/1service-module ip address 172.31.12.254 255.255.255.0service-module ip default-gateway 172.31.12.1ip route 0.0.0.0 0.0.0.0 172.31.11.1 Which route is needed to complete this configuration?

- A. ip route 172.31.12.254 255.255.255.255 Service-Engine1/0
- B. ip route 172.31.12.254 255.255.255.255 172.31.12.1
- C. ip route 172.31.12.254 255.255.255.255 172.31.12.254
- D. ip route 172.31.12.254 255.255.255.255 172.31.11.1

Answer: A

NEW QUESTION 341

In which two locations do you configure UDS contact lookups for Jabber clients? (Choose two.)

- A. LDAPdirectory
- B. enterprise parameters
- C. jabber-config.xml
- D. service parameters
- E. directory profile
- F. user device profiles
- G. call pickup group
- H. security

Answer: CE

NEW QUESTION 345

You configure a Cisco Unity Express module to integrate with Cisco Unified Communications Manager Express. You can use the following command to connect to the module from the Cisco Unified Communications Manager Express CLI:

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
Trying 10.1.10.2, 2002 ...
Open se-10-1-10-1#
```

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
Trying 10.1.10.2, 2002 ...
Open se-10-1-10-1#
```

However, you cannot ping the module from Cisco Unified Communications Manager Express and cannot use a web browser to connect the module. You see this message:

```
ABC_CORP#ping 10.1.10.1
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
Success rate is 0 percent (0/5)
```

```
ABC_CORP#ping 10.1.10.1
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
Success rate is 0 percent (0/5)
```

How can you fix this problem?

- A. Enable ICMP and web services on the Cisco Unity Express module.
- B. Enable the ISM interface on Cisco Unified Communications Manager Express
- C. Add an IP address to the ISM interface in the same subnet as Cisco Unified Communications Manager Express.
- D. Add a host route from Cisco Unified Communications Manager Express to Cisco Unity Express via the ISM interface.

Answer: C

NEW QUESTION 347

Refer to the exhibit.

```
19:03:12.009 |mapi_call 9
19:03:12.009 |calling cb NOT handled.
19:03:24.121 |Got Buffer (388) <route from='cm-1_jsmcp-1_xmppd-1@cm-1_jsmcp-1.cup-1/B4216880F' to='mblack@jsm-1.cup-1/A2D11298'><presence from='mblack@cisco.com/cucsf87397' id='Ejbs2-129'
to='mblack@cisco.com/composed'><show>dnd</show><presence entity='sip:mblack@cisco.com'
xmlns='urn:ietf:params:xml:ns:pidf'><person
id='mblack'><activities><dnd/></activities><class>manual</class></person></presence></presence></route>
19:03:24.121 |DELIVER: type:8, host:jsm-1.cup-1, packet:<route from='cm-1_jsmcp-1_xmppd-1@cm-1_jsmcp-1.cup-1/B4216880F' to='mblack@jsm-1.cup-1/A2D11298'><presence from='mblack@cisco.com/cucsf87397' id='Ejbs2-129'
to='mblack@cisco.com/composed'><show>dnd</show><presence entity='sip:mblack@cisco.com'
xmlns='urn:ietf:params:xml:ns:pidf'><person
id='mblack'><activities><dnd/></activities><class>manual</class></person></presence></presence></route>
```

Which Cisco Unified Personal Communicator status has the user selected?

- A. Available
- B. Do Not Disturb
- C. Away
- D. In a Meeting
- E. Out of Office

Answer: B

NEW QUESTION 348

Which parameter must be set for the end user for Jabber for Windows or Mac to register successfully with Cisco Unified Communications Manager in softphone mode?

- A. primary extension
- B. group membership
- C. subscribe calling search space
- D. remote destination profiles
- E. device association

Answer: A

NEW QUESTION 349

What are two components of Cisco TMS? (Choose two.)

- A. SELinux
- B. TMS Services
- C. TMS Tools application
- D. PostgreSQL
- E. PLM

Answer: BC

NEW QUESTION 351

A user is attempting to access VoiceView Express on a Cisco Unity Express that is connected to a remote Cisco Unified Communications Manager system and receives a HTTP Error [404]. Where should the administrator navigate to resolve this issue?

- A. JTAPI Subsystem on the Cisco Unified Communications Manager
- B. URL service on the Cisco Unity Express
- C. IP Phone Services on the Cisco Unified Communications Manager
- D. Authentication service on the Cisco Unity Express

Answer: B

NEW QUESTION 353

The Cisco TMS administrator is trying to add participants while booking a new conference. Which three options are presented? (Choose three.)

- A. endpoints
- B. users
- C. Cisco MCUs
- D. multiway address
- E. directory numbers synched from Cisco Unified Communications Manager
- F. SIP URIs synched from Cisco Unified Communications Manager
- G. video AutoAttendant numbers

Answer: ABC

NEW QUESTION 356

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone.

Answer: D

NEW QUESTION 357

Which four configurations should you enable on Cisco Unified Communications Manager for integration with Cisco Unified Communications Manager IM and Presence Service? (Choose four.)

- A. Enable Cisco CallManager service
- B. Enable Cisco TFTP service
- C. Enable Cisco CTIManager service
- D. Enable Cisco AXL Web service
- E. Enable CiscoCARWeb service
- F. Enable Cisco Extended Functions service
- G. EnableCisco Instant Messenger service
- H. EnableCisco Unified Presence service

Answer: ABCD

NEW QUESTION 362

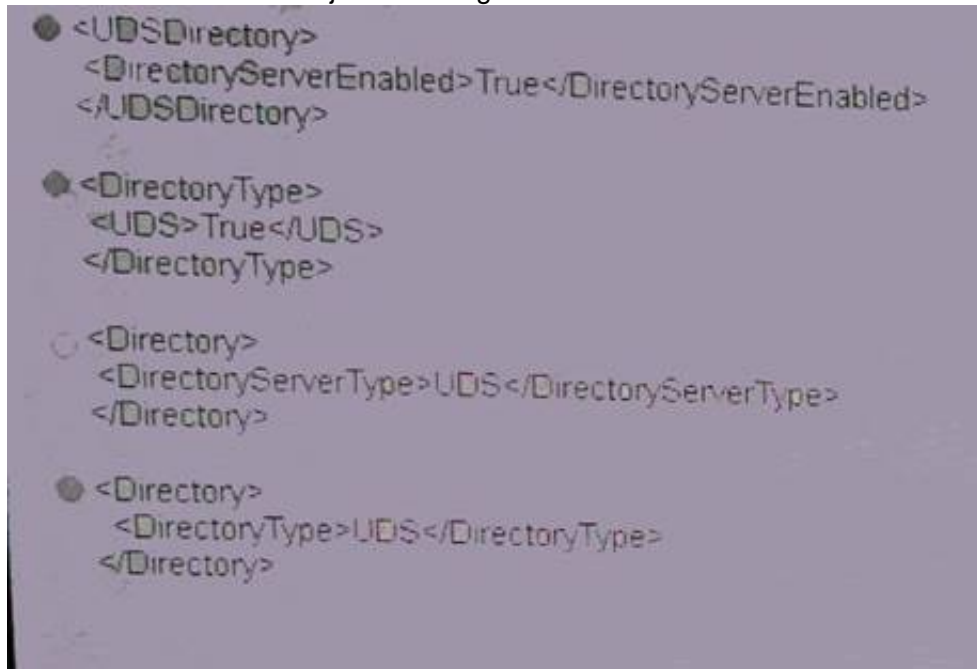
Which two steps are required to ensure a successful LDAP integration in a Cisco Unity Connection server? (Choose two.)

- A. Specify a regular expression that converts phone numbers into extensions.
- B. Upload SSL certificates.
- C. Activate the Cisco DirSync service.
- D. Configure LDAP authentication.
- E. Upon completion, save and perform a full synchronization.

Answer: C

NEW QUESTION 365

Which can be used in the jabber-config.xml file to enable UDS?



- A. <UDSDirectory><DirectoryServerEnabled>True</DirectoryServerEnabled></UDSDirectory>
- B. <DirectoryType><UDS>True</UDS></DirectoryType>
- C. <Directory><DirectoryServerType>UDS</DirectoryServerType></Directory>
- D. <Directory><DirectoryType>UDS</DirectoryType></Directory>

Answer: C

NEW QUESTION 366

Which two statements about Cisco Unity Connection video features are true? (Choose two.)

- A. The video greetings feature is not supported in an active-active cluster deployment over the WAN.
- B. The Cisco MediaSense server must be colocated with Cisco Unity Connection with less than 30 ms RTT latency.
- C. To avoid frozen video frames, Cisco Unity Connection and Cisco MediaSense must make use of a blanking file to fill the stream when they are not sending video.
- D. Cisco Unity Connection transcodes video greetings for endpoints with different resolutions.
- E. The Cisco MediaSense server transcodes video greetings for endpoints with different resolutions.

Answer: AC

NEW QUESTION 369

A. SIP
B. MGCP
C. H.323
D. SCCP

- A. IM and Presence publish trunk
- B. route class trunk
- C. processing on QSIG trunk
- D. fail call over SIP trunk

[illegible]

New Port Group

Phone System

PhoneSystem

Create From

☒ Port Group Type

SIP

☐ Port Group

Port Group Description

Display Name*

PhoneSystem-1

☐ Authenticate with SIP Server

Authentication Username

Authentication Password

Contact Line Name

SIP Security Profile

5060

SIP Transport Protocol

TCP

Primary Server Settings

IPv4 Address or Host Name

10.1.1.1

x

IPv6 Address or Host Name

Port

5060

Save

What can you determine from the Cisco Unity Connection configuration?

- A. 10.1.1.1 is the Cisco Unity Connection server IP address.
- B. Authentication must be enabled, or MWI is not displayed on the phones.
- C. 10.1.1.1 is the Cisco Unified Communications Manager server IP address.
- D. Cisco Unified Communications Manager voicemail ports must begin with "PhoneSystem."

Answer: C

NEW QUESTION 380

Which two are valid system connectivity statuses for systems that are automatically added to Cisco TelePresence Management Suite? (Choose two.)

- A. Failed
- B. Connected
- C. Reachable on Public Internet
- D. Behind Firewall
- E. Online
- F. Remote Site

Answer: CD

NEW QUESTION 383

Which call launch option in TMS reserves the room but does not initiate a connection?

- A. Automatic Connect
- B. Reservation
- C. One Button to Push
- D. No Connect

Answer: B

NEW QUESTION 388

You are integrating a Cisco Unity Connection server with a Cisco Unified Communications Manager phone system. You want to create multiple users with voice-mail accounts automatically from existing Unified Communications Manager users. Which Cisco Unity Connection menu feature should you use?

- A. Import Users feature
- B. Consolidated Object Backup and Restore Application Suite feature
- C. Cisco Voice Technology Group Subscription feature
- D. Bulk Administration tool feature
- E. Synch Users feature
- F. Task Management feature

Answer: A

NEW QUESTION 391

In Cisco Unity Connection, which two elements are used to provide call management? (Choose two.)

- A. Call Handlers
- B. Directory Handlers
- C. Route Patterns
- D. Hunt Lists
- E. Translation patterns

Answer: AB

NEW QUESTION 396

When using the Cisco VCS command line, what happens if you use an existing option index to add an extra option Key?

- A. The system generates an error and cancels the operation.
- B. The new option key is added, but it does not provide any functionality until the old option key is deleted.
- C. The existing option is overwritten, and the functionality that was provided by that option key no longer exists.
- D. The existing option is overwritten and provides the functionality of both option keys.

Answer: C

NEW QUESTION 399

Which protocol does Cisco Unified IM and Presence use to exchange phone presence information with Cisco Unified Communications Manager?

- A. XMPP
- B. CTI-QBE
- C. SIP
- D. WebDAV
- E. HTTPS
- F. IMPP

Answer: C

NEW QUESTION 401

Which two protocols permit collection information over user's availability status? (Choose two.)

- A. SIMPLE
- B. XMPP
- C. LDAP
- D. SOAP

Answer: AB

NEW QUESTION 406

Which Cisco Tele Presence Management Suite Extension supports automated AD/LDAP import of users for creating an entitlement of up to 100,000 users and devices?

- A. TMSXE
- B. TMSXN
- C. TMSAE
- D. TMSPE

Answer: D

NEW QUESTION 411

What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

- A. video conferencing
- B. web collaboration
- C. instant messaging
- D. basic audio
- E. advanced audio/web hosting
- F. automatic LAN configuration
- G. whiteboarding

Answer: ABCD

NEW QUESTION 416

Which describes an Idle status of the node in a Presence Redundancy Group?

- A. In this state, you can manually initiate a failover to this node using the Cisco Unified CM Administration user interface
- B. The IM & Presence Service node does not provide any availability or Instant Messaging services
- C. This is the initial state when the Cisco Server Recovery Manager service starts.
- D. The IM & Presence Service node has failed over, but no critical services are down

Answer: B

NEW QUESTION 419

An external caller to your company's branch office hears an announcement that the branch office is closed, even though the call occurs during open hours. The user's voicemail is configured on a locally installed Cisco Unity Express system. Which two Cisco Unity Express GUI settings should a systems engineer verify, in order to fix the issue? (Choose two.)

- A. Check the Network Time & Time Zone settings on the System tab.
- B. Verify that the NTP Server settings are correct on the Configuration tab.
- C. Verify that the Business Hours settings on the System tab match the branch office open hours.
- D. Check that the Holiday settings on the System tab are correctly set for the branch office.
- E. Verify that the correct time schedule is configured for the Closed greeting for the end user's voicemail configuration on the Voice Mail tab.

Answer: AC

NEW QUESTION 420

Which two steps are required when configuring Cisco Unified Communications Manager in the Cisco Unity Express administration menu? (Choose two.)

- A. Select the IP addresses or hostnames of the Cisco Unified Communications Manager servers.
- B. Select the JTAPI username and password.
- C. Select the AXL username and password.
- D. Select the web username and password.
- E. Select the keepalive timers for Cisco Unified Communications Manager polling.

Answer: AB

NEW QUESTION 423

Which service can negatively impact the Cisco TMS ability to monitor a Cisco VCS?

- A. Telnet
- B. SNMP
- C. SSH
- D. TFTP

Answer:

B

NEW QUESTION 424

An enterprise wants to deploy Cisco Jabber for Windows to provide IM and presence for its users. You need to troubleshoot an Active Directory integration issue that is encountered during the deployment. Where can you find the Jabber configuration file?

- A. Cisco Unified Communications Manager TFTP
- B. the Cisco folder on the desktop
- C. Cisco Software Download Center
- D. Cisco IM and Presence Server TFTP

Answer: B

NEW QUESTION 427

When configuring mobile and remote access on Cisco VCS Control, what are two required configuration steps? (Choose two.)

- A. Ensure that provisioning is enabled
- B. Ensure that all Cisco VCS systems are synchronized to a reliable NTP service
- C. Ensure that the system host name and domain name are specified
- D. Ensure that local DHCP servers are specified.
- E. Set Unified Communications mode to peer-to-peer.

Answer: BC

NEW QUESTION 428

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