

1z0-1071 Dumps

Oracle Cloud Platform Digital Assistant 2019 Associate

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NEW QUESTION 1

In a validation loop, users are repeatedly asked to enter the same information, thereby preventing them from transitioning to a different dialog flow state in a conversation.

What is causing the validation loop?

- A. The dialog flow state uses an input component that references a nonentity type variable
- B. The same dialog flow state is referenced in the next transition.
- C. The `nlpResultvariable` property of the input component points to `"iResult"`, which is a variable of type `"nlpresult"`.
- D. The `keepTurn` property of the input component is set to `true` and the `maxPrompts` property is set to a value greater than 0.
- E. The input component associated with a state references a variable of an entity type and the `maxPrompts` property is not set.

Answer: C

NEW QUESTION 2

What happens if there is a system error and the state does not have an error action?

- A. The skill transitions to the state that is defined by the `defaultTransitions` error action
- B. If there isn't one, then it outputs the `Unexpected Error Prompt` value.
- C. The skill transitions to the state that is defined by the next action
- D. If there isn't one, then it transitions to the `defaultTransitions` error action.
- E. The skill transitions to the state that is defined by the next action.. If there isn't one, then it transitions to the next state in the dialog flow.
- F. The skill outputs the `Unexpected Error Prompt` value and then transitions to the state that is defined by the `defaultTransitionserror` action
- G. If there isn't one, then it ends the conversation.

Answer: C

NEW QUESTION 3

To prepare the remote application launch, the `System, Webview` component calls an intermediary service that prepares the remote web application call. The code snippet is given below:

```
callWebview:
  component: "System.Webview"
  properties:
    service: "oracletravelweb"
    sourceVariableList: "origin,destination"
    variable: "webviewresponse"
    prompt: "Press 'Open Oracle Travel' to complete your reservation"
    linkLabel: "Open Oracle Travel"
    cancelLabel: "Cancel"
  transitions:
    next: "evaluateWebviewResponse"
  actions:
    textReceived: "onCancel"
    cancel: "onCancel"
```

At run time, the `system.Webview` component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

- A. Bot designer is responsible to manually add the `webview.onDone` parameter to the payload.
- B. The key names match the name of the dialog flow variables configured in the `"sourceVariableList"` property of the `system.webview` component.
- C. The `webview.onDone` parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
- D. The POST payload is a JSON object that contains an array of key-value pairs.
- E. There is no such `webview.onDone` property passed to the payload.

Answer: ACD

NEW QUESTION 4

Which three options are true for this dialog flow code?

```
27 startBalances:
28   component: "System.SetVariable"
29   properties:
30     variable: "accountType"
31     value: "${iResult.value.entityMatches['AccountType']}[0]}"
32   transitions: {}
33 askBalancesAccountType:
34   component: "System.List"
35   properties:
36     options: "${accountType.type.enumValues}"
37     prompt: "For which account do you want your balance?"
38     variable: "accountType"
39   transitions: {}
```

- A. The above code is poor programming because the `accountType` variable will be set twice.
- B. If System

- C. SetVariable Sets accountType to a value, the System
- D. List component does not display a list of options.
- E. Usage of empty transitions is a bad practice because it can lead to unexpected results.
- F. The system.List component always displays a list of options, regardless of the value of accountType.
- G. If the result of calling system.SetVariable results in accountType being unset or null, the dialog engine moves to use the next state, which is a system.List component that shows various account options.

Answer: ABC

NEW QUESTION 5

Assuming conversation is the custom component SDK handle, which two code statements are valid to access the order and userAccount input parameters of the custom component?

A)

```
const { orderId } = conversation.variable();  
const { accountName } = conversation.variable();
```

B)

```
const order = conversation.variable('orderId');  
const account = conversation.variable('accountName');
```

C)

```
const { orderId } = conversation.properties();  
const { accountName } = conversation.properties();
```

D)

```
const order = conversation.properties().orderId;  
const account = conversation.properties().userAccount;
```

E)

```
const order = conversation.request().variables['orderId'];  
const account = conversation.request().variables['accountName'];
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: DE

NEW QUESTION 6

Which two statements about using the OAuth2 client credential grant type in Oracle Digital Assistant are correct?

- A. The OAuth2 client credential grant type does not require a bot user to authenticate and instead uses a shared clientId and secret.
- B. The user must be logged in to an identity service provider using his or her username and password to obtain a client credential access token
- C. You use the Oracle Digital Assistant Authentication Service with the system
- D. OAuth2client component to obtain a client credential access token.
- E. The client credential grant type requires the system.OAuth2AccountLink component to obtain a token that propagates a user's identity between distributed systems.
- F. The OAuth2 client credential grant type uses the system
- G. Webview built-in component to perform social media login.

Answer: AC

NEW QUESTION 7

kill to output the size of the pizza that was ordered. Which FreeMarker operation must you use

- A. "You ordered a \${size[0]} pizza." 3)
- B. "You ordered a \${size} pizza." :)
- C. "You ordered a \${size.value} pizza.
- D. "You ordered a \${size.string} pizza."

Answer: A

NEW QUESTION 8

In your conversation flow, you want to make sure that users always see a message, even when there is no data to display. To implement this, you decide to use a system.SetVariable component that verifies that the variable mydata contains a value and, if it does sets the value of the displayVar variable to the value of mydata. If no value is specified for mydata, then displayVar is set to the string 'No Data.'

Which two BotML with Apache FreeMarker examples implement this requirement?

A)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?has_content?then(mydata.value,'No Data')}}"
```

B)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${!mydata.value 'No Data'}"
```

C)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?not_null?then(mydata.value,'No Data')}}"
```

D)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "<#if mydata.value != null>${mydata.value}<#else>'No Data'</#if>"
```

E)

```
checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value!'No Data'}"
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Answer: BE**NEW QUESTION 9**

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

- A. It should not be used for String entity items.
- B. When set to True, an entity item value can be updated when prompting for a different entity item value.
- C. Only set to True, an entity item value can be updated when prompting for a different entity item value.
- D. Only when set to true can entity values be specific in any order in the initial user input.
- E. When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

Answer: CE**NEW QUESTION 10**

What is the primary purpose of a user channel in Oracle Digital Assistant?

- A. It provides the primary mechanism for embedding skills within a digital assistant.
- B. It provides a simple way to expose PL/SQL packages as REST data services.
- C. It provides a simple way to connect and adapt messages between a skill or digital assistant and a messenger client.
- D. It provides a generic mobile app or web app that you can directly embed in any messenger client.
- E. It provides a simple way to connect custom components with back-end systems.

Answer: B**NEW QUESTION 10**

Which two components can be used in combination with composite bag entities to auto-generate skill responses and flows from definitions saved in bag items?

- A. System.ResolveEntities
- B. System.Text
- C. System.MatchEntity
- D. System.CommonResponse
- E. System.List

Answer: AD

Explanation:

<https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/entities1.html#GUID-603C4329-DBBA-42C>

NEW QUESTION 14

You have a skill for ordering pizzas. In your experience, you have found that 95% of your customers want a regular crust and just 5% prefer gluten-free crust. Because so few people are likely to want a gluten-free crust, you don't want to prompt for that option, but you do want to make it available. Assuming you already have a composite bag entity that contains a PizzaCrust entity that has the values "regular" and "gluten free", what would be the simplest way to have your skill enable a user to order a pizza with a gluten-free crust without the skill prompting the user for that option?

- A. Don't set a prompt for the PizzaCrust entity item.
- B. For the PizzaCrust entity item, set the Extract With property to reference an entity with the single value "gluten free".
- C. In the composite bag, set the PizzaCrust entity item's Prompt for Value property to Fals
- D. Then, once the the composite bag is resolved, check if the PizzaCrust entity has a valu
- E. If it doesn't, set its value to "regular".
- F. Don't set a prompt for the PizzaCrust entity item and set the Out of Order Extraction property to True.

Answer: A

NEW QUESTION 15

You are exploring a use case that calls for users to enter different types of entity values. As a way of minimizing the complexities involved in having users enter vales correctly in a text message,, you are considering a skill that enter data using visual GUI components such as radio buttons and fields that validate user input. What should you to support this functionality?

- A. Create a dedicated skill for collecting the information on the order form and then add it to a digital assistant.
- B. Create a series of text prompts to collect the user input.
- C. Create a webview service that connects the skill to a web app that renders the order form.
- D. In the composite bag entity, add a regex entity.

Answer: D

NEW QUESTION 17

Which statement is FALSE regarding out-of-order messages?

- A. Out-of-order messages are not handled by default
- B. Designers must define out-of-order message handlers at the skill level.
- C. Dialog flow navigation continues with the state referenced in the out-of-order-message action.
- D. Chatbots don't control the user's input and, therefore, cannot prevent users from selecting out-of-scope actions.
- E. Out-of-order messages occur when a user scroll the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

Answer: D

NEW QUESTION 22

What is the output of this code?

```
4 context:
5   variables:
6     runner: "int"
7 states:
8   setVariable:
9     component: "System.SetVariable"
10    properties:
11      variable: "runner"
12      value: 0
13    transitions:
14      next: "increment"
15
16 increment:
17   component: "System.SetVariable"
18   properties:
19     variable: "runner"
20     value: "${runner.value?number +1}"
21   transitions:
22     next: "checkExitCondition"
23
24 checkExitCondition:
25   component: "System.Switch"
26   properties:
27     source: "${(runner.value?number > 3)?then('quit','continue')}"
28     values:
29       - "quit"
30       - "continue"
31   transitions:
32     actions:
33       quit: "exit"
34       continue: "increment"
35       NONE: "exit"
36
37 exit:
38   component: "System.Output"
39   properties:
40     text: "Leaving loop at ${runner.value}"
41   transitions:
42     return: "done"
```

- A. "Leaving loop at 3"
- B. "Leaving loop at 4"
- C. "Leaving loop at 0"
- D. "Your session appears to be in infinite loop"
- E. Please try again later"

Answer: D

NEW QUESTION 23

You have gone through a number of testing iterations of your customer's skill that comprises 10 intents. But you find that generally the best you can get is a confidence score of 96%, even when the user phrase is identical to one of your training utterances. What should you recommend to your customer regarding this intent confidence score?

- A. Keep iterating on user testing and add more training utterances until you can achieve a confidence level of 100% on your user input.
- B. For every verb in your training utterances, ensure you add a version of the utterance which also covers the past, present, and future tense of the verb.
- C. It is not always possible to achieve 100% confidence and adding more utterances may not help the problem.
- D. Therefore, do not make further changes to the skill if it is performing to your expectations.
- E. The highest possible confidence with 10 intents is 10% (100% divided by the number of intents). So, no further changes to the skill are required.
- F. Add more utterances to the unresolvedIntent.

Answer: D

NEW QUESTION 25

Which three statements are true about composite bag entities?

- A. They define a business domain object as a collection of related system entities and custom entities.
- B. When you add entities to the composite bag, you can control how they get extracted in relation to other entities and when they are prompted for.
- C. The composite bag will always enforce that every entity has a valid value before allowing the conversation to move on to the next state in the dialog flow.
- D. You need to create a separate composite bag to handle nonentity types such as string
- E. Locations, and attachments.
- F. The composite bag can resolve all entity values using only a single state in the dialog flow.

Answer: BCE

NEW QUESTION 29

The agentActions property in the System.AgentInitiation component:

- A. Defines the states to which agents can optionally transfer a user when the agent ends the chat.
- B. Sets the message to be displayed when an agent is first connected to a chat session.
- C. Sets the message to be displayed if an agent refuses a chat request.
- D. Sets the agent's post-chat configuration (for example, "ready", "wrap", and so on).

Answer: A

NEW QUESTION 32

In the System.Agentinitiation component, what is the purpose of "resumedMessage:"?

- A. sets the message to be displayed if no agents are available
- B. sets the message to be displayed to a user if the user sends repeated messages to connect
- C. sets the message to be displayed when the channel times out and reconnects
- D. sets the message to be displayed to a user while waiting for the agent to connect

Answer: A

NEW QUESTION 33

For Agent Integration, you want the bot-user conversation history to become available to the called human agent. Select the configuration option you need to set to make this happen.

- A. Set a custom property on the Service Cloud instance accessed by Oracle Digital Assistant.
- B. Set the "convHistory" variable in the System.Agentinitiation component.
- C. This is controlled from Service Cloud and has to be turned on by setting a custom property.
- D. In the skill settings, switch the Skill Conversation logging option to "On".

Answer: A

NEW QUESTION 37

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