CGEIT Dumps

ISACA CGEIT Certification Practice Test

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NEW QUESTION 1
Which of the following is a process that occurs due to mergers, outsourcing or changing business needs?

A. Voluntary exit
B. Plant closing
C. Involuntary exit
D. Outplacement

Answer: C

NEW QUESTION 2
Your organization mainly focuses on the production of bicycles for selling it around the world. In addition to this, the organization also produces scooters. Management wants to restrict its line of production to bicycles. Therefore, it decides to sell the scooter production department to another competitor. Which of the following terms best describes the sale of the scooter production department to your competitor?

A. Corporate restructure
B. Divestiture
C. Rightsizing
D. Outsourcing

Answer: B

NEW QUESTION 3
You are the business analyst for your organization and are preparing to conduct stakeholder analysis. As part of this process you realize that you'll need several inputs. Which one of the following is NOT an input you'll use for the conduct stakeholder analysis task?

A. Organizational process assets
B. Enterprise architecture
C. Business need
D. Enterprise environmental factors

Answer: D

NEW QUESTION 4
Which of the following processes is described in the statement below?
"This is the process of numerically analyzing the effect of identified risks on overall project objectives."

A. Identify Risks
B. Perform Qualitative Risk Analysis
C. Perform Quantitative Risk Analysis
D. Monitor and Control Risks

Answer: C

NEW QUESTION 5
Jenny is the project manager for the NBT projects. She is working with the project team and several subject matter experts to perform the quantitative risk analysis process. During this process she and the project team uncover several risks events that were not previously identified.
What should Jenny do with these risk events?

A. The events should be determined if they need to be accepted or responded to.
B. The events should be entered into the risk register.
C. The events should continue on with quantitative risk analysis.
D. The events should be entered into qualitative risk analysis.

Answer: B

NEW QUESTION 6
Which of the following elements of planning gap measures the gap between the total potential for the market and the actual current usage by all the consumers in the market?

A. Project gap
B. Competitive gap
C. Usage gap
D. Product gap

Answer: C

NEW QUESTION 7
Which of the following processes is responsible for low risk, frequently occurring low cost changes?

A. Incident Management
B. IT Facilities Management
C. Release Management
D. Request Fulfillment

Answer: D

NEW QUESTION 8
What are the various phases of the Software Assurance Acquisition process according to the U.S. Department of Defense (DoD) and Department of Homeland Security (DHS) Acquisition and Outsourcing Working Group?

A. Implementing, contracting, auditing, monitoring
B. Requirements, planning, monitoring, auditing
C. Designing, implementing, contracting, monitoring
D. Planning, contracting, monitoring and acceptance, follow-on

Answer: D

NEW QUESTION 9
Management has asked you to perform a risk audit and report back on the results. Bonny, a project team member asks you what a risk audit is. What do you tell Bonny?

A. A risk audit is a review of the effectiveness of the risk responses in dealing with identified risks and their root causes, as well as the effectiveness of the risk management process.
B. A risk audit is a review of all the risks that have yet to occur and what their probability of happening are.
C. A risk audit is an audit of all the risks that have occurred in the project and what their true impact on cost and time has been.
D. A risk audit is a review of all the risk probability and impact for the risks, which are still present in the project but which have not yet occurred.

Answer: A

NEW QUESTION 10
Wendy is the project manager of the FBL project for your company. She has identified several risks within her project and has created a risk contingency reserve of $45,000 total. Her project is nearly complete and many of the risks have not happened in the project. What should Wendy do with the funds in the contingency reserve?

A. The funds for the risks that have passed and have not happened are transferred to the project budget.
B. The funds remain in the contingency reserve until all of the risks have passed.
C. The funds remain in the contingency reserve until the project is closed.
D. The funds for the risks that have passed and have not happened are released.

Answer: D

NEW QUESTION 10
Which of the following concepts is a semi-standard structured report supported by proven design methods and automation tools that can be used by managers to keep track of the execution of activities by staff within their control and monitor the consequences arising from these actions?

A. Total Security Management
B. Balanced Scorecard (BSC)
C. Total Quality Management
D. Six Sigma

Answer: B

NEW QUESTION 15
You are the project manager of a newly formed project to create a new manufacturing facility. You are working with a business analyst to identify, document, and prioritize stakeholders' needs for the facility. You'll also need to quantify any subjective terms and needs to define the project scope. What is this process called?

A. Requirements analysis
B. Project scope statement creation
C. Requirements gathering
D. Stakeholder analysis

Answer: D

NEW QUESTION 19
Which of the following essential elements of IT Portfolio Investment Management enables portfolio managers to include or exclude investments, change start and end-dates, adjust budgets and reevaluate priorities?

A. Integrated Capability
B. Portfolio Planning Analysis
C. Portfolio What-If Planning
D. Portfolio Management

Answer: C

NEW QUESTION 23
You work as a project manager for BlueWell Inc. There has been a delay in your project work that is adversely affecting the project schedule. You decided, with your stakeholders' approval, to fast track the project work to get the project done faster. When you fast track the project which of the following are likely to increase?

A. Costs
B. Risks
C. Human resource needs
D. Quality control concerns

Answer: B

NEW QUESTION 26
Which of the following processes ensures that all vital assets and resources of the organization are safeguarded?

A. Defining Resource Requirements process
B. Cost estimating process
C. Vendor contract administration process
D. Risk management process

Answer: D

NEW QUESTION 27
Robert is the business analyst for his organization and he's working with several stakeholders to identify the business need for an opportunity. Robert needs to identify the stakeholder that will be responsible for authorizing the actions needed in order to meet the identified business need.
Which stakeholder does Robert need to identify?

A. Regulator
B. Implementation Subject Matter Expert
C. Sponsor
D. Customer

Answer: C

NEW QUESTION 31
You are the project manager of the NNN project for your company. You and the project team are working together to plan the risk responses for the project. You feel that the team has successfully completed the risk response planning and now you must initiate what risk process it is. Which of the following risk processes is repeated after the plan risk responses to determine if the overall project risk has been satisfactorily decreased?

A. Risk response implementation
B. Quantitative risk analysis
C. Risk identification
D. Qualitative risk analysis

Answer: B

NEW QUESTION 33
Which positive risk response best describes a teaming agreement?

A. Enhance
B. Exploit
C. Share
D. Venture

Answer: C

NEW QUESTION 38
Which document refers to the steps that must be taken if there is a major gap in the projected delivery quality of a service and the actual delivery?

A. Service Improvement Plan
B. Service Quality Plan
C. Business Service Catalogue
D. Service Level Agreement

Answer: A

NEW QUESTION 39
Beth is an HR Professional for her organization and she's been alerted by management that the company will be outsourcing a large portion of operations. This outsourcing will likely cause several employees to lose employment with the organization. Which of the following is the best course of action that Beth can take in regard to communicating with the employees about the outsourcing change?

A. Be honest and truthful and do not hide the facts.
B. Refer all questions about the outsourcing decision to management.
C. Document all questions and create exact, formal answers in writing with management's approval.
D. Don't share the details of the outsourcing decision.

Answer: A

NEW QUESTION 42
Which of the following is a process improvement approach that provides organizations with the essential elements for effective process improvement and guides

process improvement across a project, a division, or an entire organization?

A. Capability Maturity Model Integration
B. Service Portfolio
C. COBIT
D. Six Sigma

Answer: A

NEW QUESTION 45
You are the project manager of a large construction project. You are evaluating the strengths, weaknesses, opportunities, and threats involved in a project. In which of the following processes are you on?

A. Define Scope
B. Identify Risks
C. Plan Risk Responses
D. Plan Risk Management

Answer: B

NEW QUESTION 50
You are hosting a collection of stakeholders from across the organization to identify the ideas and attitudes about your company's help desk. You want the stakeholders to honestly share their opinions about the help desk service so you can identify problems, solutions, and take actions to improve the service. What type of requirements elicitation activity is this?

A. Root cause analysis
B. Stakeholder analysis
C. Focus groups
D. Workshop

Answer: C

NEW QUESTION 52
Which of the following are the main objectives of the Performance measurement domain? Each correct answer represents a complete solution. Choose all that apply.

A. It satisfies the customer's need.
B. It defines value creation roles within IT.
C. It meets out the goals.
D. It statistically controls the process sequences.

Answer: ACD

NEW QUESTION 55
You work as a project manager for BlueWell Inc. You are about to complete the quantitative risk analysis process for your project. You can use three available tools and techniques to complete this process. Which one of the following is NOT a tool or technique that is appropriate for the quantitative risk analysis process?

A. Quantitative risk analysis and modeling techniques
B. Organizational process assets
C. Expert judgment
D. Data gathering and representation techniques

Answer: B

NEW QUESTION 56
Which of the following processes involves choosing the alternative strategies, executing a contingency or fallback plan, taking corrective action, and modifying the project management plan?

A. Scope Change control
B. Monitor and Control risk
C. Integrated Change control
D. Configuration Management

Answer: B

NEW QUESTION 58
John is the project manager of the NHQ Project for his company. His project has 75 stakeholders, some of which are external to the organization. John needs to make certain that he communicates about risk in the most appropriate method for the external stakeholders. Which project management plan will be the best guide for John to communicate to the external stakeholders?

A. Communications Management Plan
B. Risk Response Plan
C. Project Management Plan
D. Risk Management Plan

Answer: A

NEW QUESTION 59
Which of the following best describes the identification, analysis, and ranking of risks?

A. Plan Risk management
B. Design of experiments
C. Fixed-price contracts
D. Fast tracking

Answer: A

NEW QUESTION 62
There are five inputs to the quantitative risk analysis process. Which one of the following is NOT an input to the perform quantitative risk analysis process?

A. Risk management plan
B. Risk register
C. Enterprise environmental factors
D. Cost management plan

Answer: C

NEW QUESTION 65
Fill in the blank with an appropriate phrase.
The _____ provides investment management services to the firm and directs on how to take decisions on fund.

A. fund manager

Answer: A

NEW QUESTION 70
Stephen is the project manager of the GBB project. He has worked with two subject matter experts and his project team to complete the risk assessment technique. There are approximately 47 risks that have a low probability and a low impact on the project. Which of the following answers best describes what Stephen should do with these risk events?

A. The low probability and low impact risks should be added to the risk register.
B. Because they are low probability and low impact, the risks can be dismissed.
C. Because they are low probability and low impact, Stephen should accept the risks.
D. The low probability and low impact risks should be added to a watchlist for future monitoring.

Answer: D

NEW QUESTION 71
A project team member has just identified a new project risk. The risk event is determined to have significant impact but a low probability in the project. Should the risk event happen it'll cause the project to be delayed by three weeks, which will cause new risk in the project. What should the project manager do with the risk event?

A. Add the identified risk to a quality control management control chart.
B. Add the identified risk to the low-level risk watchlist.
C. Add the identified risk to the risk register.
D. Add the identified risk to the issues log.

Answer: C

NEW QUESTION 74
Which of the following are the tasks performed by the Management committee in the Resource management framework?
Each correct answer represents a complete solution. Choose all that apply.

A. To work on architectural design
B. To define value creation roles within IT
C. To balance sustain/growth proposals
D. To manage complex projects

Answer: ACD

NEW QUESTION 78
Which of the following domains of CGEIT aims to guarantee that the IT function remains aligned with the organization's strategic objectives?

A. Strategic Alignment
B. Risk Management
C. Value Delivery
D. IT Governance Framework

Answer: D

NEW QUESTION 81
Which of the following frameworks is for enterprise architecture, and provides a comprehensive approach to the design, planning, implementation, and governance

of an enterprise information architecture?

A. TOGAF
B. Val IT
C. BISL
D. COBIT

Answer: A

NEW QUESTION 85
You are the project manager of the GHG project for your company. You have identified the project risks, completed qualitative and quantitative analysis, and created risk responses. You also need to document how and when risk audits will be performed in the project. Where will you define the frequency of risk audits?

A. Schedule management plan
B. Risk management plan
C. Quality management plan
D. Risk response plan

Answer: B

NEW QUESTION 90
What stakeholder(s) must participate in the document elicitation result?

A. Business analyst and the key stakeholders
B. Business analyst and the business owner
C. Business analyst, business analysis team, and the key stakeholders
D. Business analyst

Answer: D

NEW QUESTION 95
Holly and Gary are HR Professionals in their organization and they're working to develop the strategic plan for their organization. Holly and Gary are using SWOT analysis to help understand the needs of human, financial, technological, capital, and other aspects of their organization. What is SWOT?

A. SWOT is an analysis to define the strengths, weaknesses, opportunities, and threats an organization may face.
B. SWOT is an analysis to define the schedule, weaknesses, opportunities, and timetable of a project endeavor.
C. SWOT is an analysis to define the strengths, weaknesses, openness, and timeliness of an organization.
D. SWOT is an analysis to define the seriousness, weaknesses, openness, and timetable of organization development.

Answer: A

NEW QUESTION 97
Which of the following frameworks describes an enterprise view of all project management activities and how these activities contribute to the success of the organization?

A. Casualty Actuarial Society framework
B. COSO ERM
C. Enterprise project management (EPM)
D. COBIT

Answer: C

NEW QUESTION 102
Which of the following frameworks defines ERM as the discipline by which an organization in any industry assesses, controls, exploits, finances, and monitors risks from all sources for the purpose of increasing the organization's short- and long-term value to its stakeholders?

A. COSO ERM framework
B. COBIT
C. Val IT
D. Casualty Actuarial Society framework

Answer: D

NEW QUESTION 106
Ned is the project manager of the HNN project for your company. Ned has asked you to help him complete some probability distributions for his project. What portion of the project will you most likely use for probability distributions?

A. Uncertainty in values such as duration of schedule activities
B. Risk probability and impact matrixes
C. Bias towards risk in new resources
D. Risk identification

Answer: A

NEW QUESTION 110

Which of the following stages of the Forrester's IT Governance Maturity Model states that there are no proper IT governance processes, and it is not documented by management as a requirement?

A. Stage 3-Consistent
B. Stage 2-Fragmented
C. Stage 1-Ad hoc
D. Stage 4-Best practices

Answer: C

NEW QUESTION 113
You work as a project manager for BlueWell Inc. You have to communicate the causes of risk events to the stakeholders. Which risk diagramming technique you will use to communicate the causes of risk events to project stakeholders?

A. Project network diagrams
B. Ishikawa diagrams
C. Process flow charts
D. Influence diagrams

Answer: B

NEW QUESTION 114
The water sanitation project manager has determined that risks associated with handling certain chemicals are too high. He has therefore decided to allow someone else to complete this portion of the project by outsourcing the handling and installation of the chemicals and filter equipment to an experienced contractor. This is an example of which of the following?

A. Transference
B. Acceptance
C. Mitigation
D. Avoidance

Answer: A

NEW QUESTION 115
During qualitative risk analysis you want to define the risk urgency assessment. All of the following are indicators of risk priority except for which one?

A. Risk rating
B. Warning signs
C. Cost of the project
D. Symptoms

Answer: C

NEW QUESTION 117
Where can a project manager find risk-rating rules?

A. Risk management plan
B. Enterprise environmental factors
C. Risk probability and impact matrix
D. Organizational process assets

Answer: D

NEW QUESTION 122
You are the project manager for ABC project. You are planning for when and how human resource requirements will be met. You are working on _____.

A. Scope management plan
B. Project organization chart
C. Staffing management plan
D. Resource calendar

Answer: C

NEW QUESTION 123
Which of the following are commonly used terms when discussing service improvement outcomes?
* 1. Improvements
* 2. Benefits
* 3. Return On Investment (ROI)
* 4. Value On Investment(VOI)
* 5. Resources

A. 2, 3, and 5 only
B. 2, 3, 4, and 5 only
C. 1, 2, 3, and 4 only
D. 1, 2, and 4 only
E. 1, 2, 3, 4, and 5

Answer: C

NEW QUESTION 127
Which of the following processes contained in the Value Governance domain of Val IT establishes the organizational structures?

A. VG7
B. VG9
C. VG6
D. VG8

Answer: A

NEW QUESTION 129
Which of the following activity loops describes improvement of the existing processes?

A. Loop 3
B. Loop 4
C. Loop 1
D. Loop 2

Answer: D

NEW QUESTION 134
Which of the following phases in SDLC provides the basis for acquiring the resources needed to achieve a solution?

A. Design
B. Planning
C. Development
D. Initiation

Answer: B

NEW QUESTION 136
Which of the following risk functions directs the Sarbanes-Oxley Section 302 and 404 assessments?

A. Operations management
B. Accounting / Financial compliance
C. Operational Quality Assurance
D. Compliance & Ethics

Answer: B

NEW QUESTION 138
Which of the following project management plans defines the risk identification, analysis, response, and monitoring strategies?

A. Communications Management Plan
B. Resource Management Plan
C. Risk Management Plan
D. Stakeholder management strategy

Answer: C

NEW QUESTION 139
Which of the following individuals/team advises on infrastructure needs and architectural design?

A. Management committee
B. CEO
C. CIO
D. IT Strategy Committee

Answer: A

NEW QUESTION 144
Which of the following categories describes the value added by the process divided by the value of the labor and capital consumed?

A. Quality
B. Timeliness
C. Quantity
D. Productivity

Answer: D

NEW QUESTION 145
Which of the following individuals ensures that IT complies with policy, laws and regulations?

A. Project sponsor
B. Compliance officer
C. Supplier
D. Business partner

Answer: B

NEW QUESTION 150
Which of the following individuals supports and contributes to customer's governance approach?

A. User representatives
B. Supplier/Business partners
C. Compliance officers
D. Project sponsors

Answer: B

NEW QUESTION 154
Which of the following techniques seeks to identify the similarities and differences between the groups of customers or users?

A. Market Segmentation
B. PEST Analysis
C. SWOT Analysis
D. Scenario Planning

Answer: A

NEW QUESTION 155
Which of the following is used as a tool that assists in risk identification?

A. Performance report
B. Status report
C. Variance analysis
D. Issue log

Answer: D

NEW QUESTION 156
Which of the following risks refers to the risk associated with an event in the absence of specific controls?

A. Financial reporting risk
B. Inherent risk
C. Operational risk
D. Compliance risk

Answer: B

NEW QUESTION 157
Which of the following individuals/team allocates business resources for effective IT governance?

A. Business Executive
B. CEO
C. CIO
D. IT Strategy Committee

Answer: A

NEW QUESTION 158
Which of the following steps of IT governance program establishes a balanced scorecard mechanism for measuring current performance that are related to the IT governance focus areas?

A. Define target areas
B. Develop improvement strategies
C. Understand and define the risks
D. Measure results

Answer: D

NEW QUESTION 163
Which of the following areas of IT Governance Framework of CGEIT aims to guarantee that the IT function remains aligned with the organization's strategic objectives?

A. Strategic Alignment
B. Performance management
C. Value Delivery

D. Risk Management

Answer: A

NEW QUESTION 168
You are using the IT BSC management tool to apply the practices of IT BSC to the IT function. You want to perform the following functions:
Deliver value Manage cost Manage risks
Achieve intercompany synergies
Which process of the IT BSC Measurement tool will you use?

A. Future Orientation
B. Operational excellence
C. Corporate contribution
D. Customer Orientation

Answer: C

NEW QUESTION 173
Which of the following types of benefits are provided by the new IT-driven initiative for IT investment program? Each correct answer represents a complete solution. Choose all that apply.

A. Cost avoidance benefit
B. Direct benefit
C. Indirect benefit
D. Incremental benefit

Answer: ABD

NEW QUESTION 176
Which of the following components of COSO ERM framework encompasses the nature of an enterprise, and sets the basis for how risk is viewed and addressed by an organization people, including risk management philosophy and risk appetite, integrity and ethical values, and the environment in which it operates?

A. Risk response
B. Risk assessment
C. Control activity
D. Internal environment

Answer: D

NEW QUESTION 180
Which of the following quadrant analysis identifies the key issues of cost containment, predictability or reliability, continual unit cost improvement, and benchmarking for justification?

A. Low level role (tactical/utility) and business market leader (risk-taker/high growth)
B. High level role (strategic/transformational) and business market leader (risk-taker/high growth)
C. Low level role (tactical/utility) and business market followers (risk-averse/mature)
D. High level role (strategic/transformational) and business market followers (risk-averse/mature)
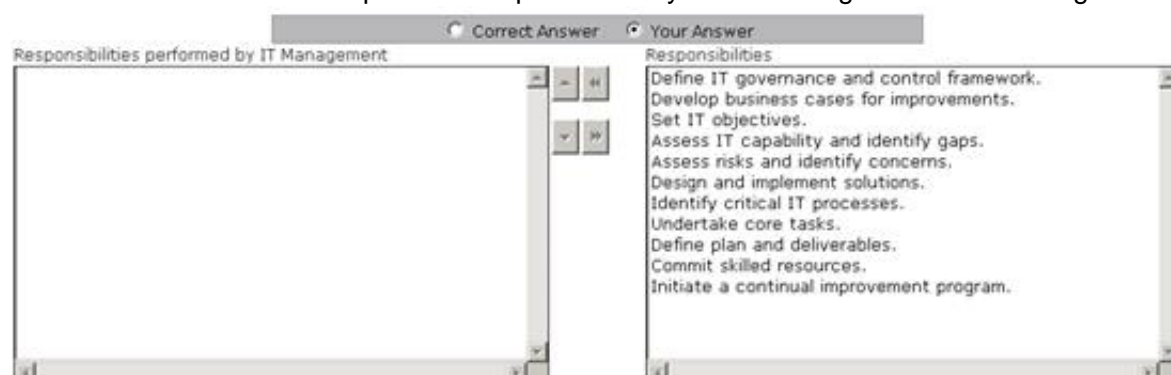
Answer: C

NEW QUESTION 181
Which of the following functions are performed by the Future Orientation measure of the IT BSC management tool? Each correct answer represents a complete solution. Choose all that apply.

A. It focuses on professional learning and development.
B. It attracts and retains people with key competencies.
C. It manages operational service performance.
D. It measures and rewards individual and team performance.

Answer: ABD

NEW QUESTION 186
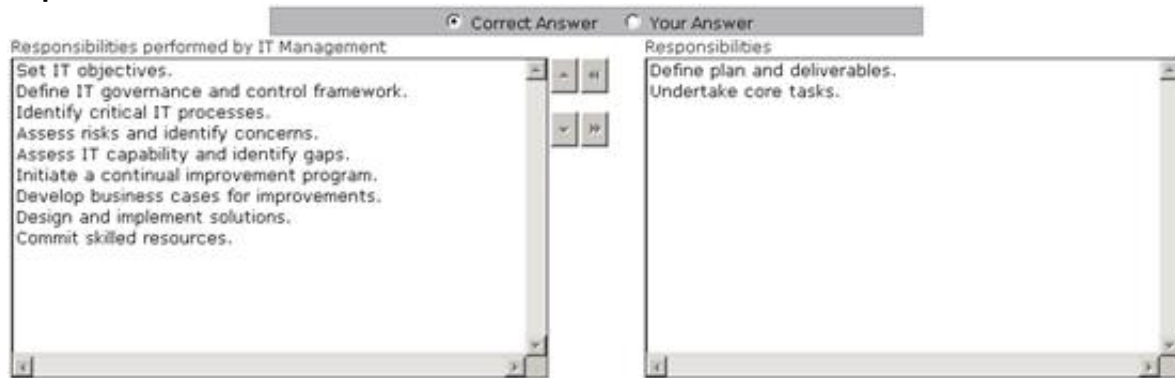Choose and re-order the responsibilities performed by the IT Management team of IT governance.

A. Mastered

B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 191
Fill in the blank with an appropriate phrase.
The _____ creates and delivers momentum in gaining executive support, and provides help to set up messaging that is constantly conveyed to motivate the team, and gives information to the stakeholders.

A. communication plan

Answer: A

NEW QUESTION 195
Which of the following objectives are used by the system to increase costs or revenues? Each correct answer represents a complete solution. Choose all that apply.

A. Erecting barriers to entry by competitors
B. Increasing production rates
C. Improving product quality
D. Creating new distribution channels

Answer: AD

NEW QUESTION 200
The testing methods help in shaping opinion against assurance objectives by combining one or more of the test types. Which of the following are the test types used in this process?
Each correct answer represents a complete solution. Choose all that apply.

A. Observe
B. Inspect
C. Plan
D. Inquire

Answer: ABD

NEW QUESTION 201
Which of the following guides emphasizes on the fundamental steps for implementing information security within the enterprise, and provides easy to follow guidance for addressing security aspects of IT governance?

A. COBIT security baseline guide
B. COBIT control practices guide
C. IT assurance guide
D. IT control for Sarbanes Oxley guide

Answer: A

NEW QUESTION 204
Which of the following individuals provides service feedback to the providers?

A. Compliance officers
B. User representatives
C. Project sponsors
D. Suppliers

Answer: B

NEW QUESTION 208
Which of the following service delivery processes includes controls, document and record, as its sub processes?

A. Service level management
B. Service reporting
C. Information security management

D. Capacity management

Answer: C

NEW QUESTION 209
Which of the following phases of IT lifecycle is governed by a series of stages and gates for managing the lifecycle of projects?

A. IT project phase
B. IT process phase
C. IT asset phase
D. IT discovery phase

Answer: A

NEW QUESTION 212
Which of the following functions of HR department is liable for attitude surveys, labor relation, employee handbook, and labor law compliance?

A. Personnel policy
B. Employee relation
C. Compensation and benefit
D. Analysis and design for work

Answer: B

NEW QUESTION 213
Which of the following categories measures the health of the organization and the working environment of its employees?

A. Quantity
B. Safety
C. Effectiveness
D. Efficiency

Answer: B

NEW QUESTION 218
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