

COBIT-2019 Dumps

COBIT 2019 Foundation

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NEW QUESTION 1

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Chief information officer
- B. Executive committee
- C. Chief executive officer

Answer: A

NEW QUESTION 2

An enterprise's business line managers have voiced concerns because the cost of governance-required improvements is perceived as too expensive. How can the IT governance team BEST address this concern?

- A. Improve the communication of business benefits.
- B. Involve business line managers in the improvement planning process.
- C. Share the return on investment (ROI) analysis.

Answer: C

NEW QUESTION 3

Which of the following management objectives is related to optimization of system performance?

- A. Managed I&T management framework
- B. Managed availability and capacity
- C. Managed service agreements

Answer: B

NEW QUESTION 4

Time-to-market is a market that is directly related to which of the following enterprise goals?

- A. Optimization of internal business process functionality
- B. Portfolio of competitive products and services
- C. Managed digital transformation programs

Answer: B

NEW QUESTION 5

Which COBIT domain of management objectives incorporates managed risk?

- A. Build, acquire and implement (BAI)
- B. Align, plan and organize (APO)
- C. Deliver, service and support (DSS)

Answer: B

NEW QUESTION 6

The level achieved when all processes of a focus area achieve a particular capability level is referred to as:

- A. the rating level.
- B. the maturity level.
- C. the performance level.

Answer: B

NEW QUESTION 7

Which of the following COBIT organizational structure roles fulfills the practice and creates the intended outcome?

- A. Accountable (A)
- B. Responsible (R)
- C. Consulted (C)

Answer: B

NEW QUESTION 8

Within an organizational structure chart (RACI chart), which role drives a given task or process?

- A. Responsible (R) role
- B. Accountable (A) role
- C. Informed (I) role

Answer: B

NEW QUESTION 9

Which of the following comprises the “information flow” component of a governance system?

- A. People, skills and competencies
- B. Assignment of responsibility and accountability roles
- C. Process practices that include inputs and outputs

Answer: C

NEW QUESTION 10

In the implementation model, when is IT governance implementation risk BEST managed?

- A. Throughout the life cycle
- B. During the planning phase
- C. Just prior to operationalization

Answer: A

NEW QUESTION 10

Which governance component identifies the human resource needs that must be met to achieve governance and management objectives?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Information flow and items

Answer: B

NEW QUESTION 15

Which of the following metrics would BEST enable an enterprise to evaluate an alignment goal specifically related to security of information and privacy?

- A. Ratio and extent of erroneous business decisions in which erroneous I&T-related information was a key factor
- B. Number of critical business processes supported by up-to-date infrastructure and applications
- C. Number of confidentiality incidents causing financial loss, business disruption or public embarrassment.

Answer: C

NEW QUESTION 19

Which element of a business case BEST enables senior leadership to assess the future success of the IT governance program?

- A. Quantified benefits
- B. Qualitative perspective
- C. Investment justification

Answer: C

NEW QUESTION 23

Which of the following would be an appropriate metric to align with a goal of “Delivery of programs on time, on budget, and meeting requirements and quality standards”?

- A. Percent of stakeholders satisfied with program/project quality
- B. Percent of business staff satisfied that IT service delivery meets agreed service levels
- C. Level of user satisfaction with the quality and availability of I&T-related management information

Answer: A

NEW QUESTION 28

Which of the following components is important to update in a COBIT RACI chart to align with the enterprise’s context, priorities and preferred terminology?

- A. Enterprise process practices and activities
- B. Enterprise roles and organizational structures
- C. Enterprise procedures and job descriptions

Answer: A

NEW QUESTION 33

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Determining a sourcing model
- C. Selecting an implementation method

Answer: C

NEW QUESTION 34

Which of the following is a KEY principle of an enterprise governance system?

- A. It should focus on all technology and information processing, regardless of where processing takes place.
- B. It should focus only on technology and information processing that takes place within the IT function.
- C. It should focus only on technology and information processing that takes place in cost centers

Answer: A

Explanation:

A governance system should cover the enterprise end to end, focusing not only on the IT function but on all technology and information processing the enterprise puts in place to achieve its goals, regardless where the processing is located in the enterprise.

NEW QUESTION 37

Which COBIT principle addresses the need to consider how many changes in technology or strategy impact the enterprise governance system as a whole?

- A. A governance system should be tailored to the enterprise's needs.
- B. A governance system should cover the enterprise end to end.
- C. A governance system should be dynamic.

Answer: A

NEW QUESTION 41

A consultant tasked with facilitating an enterprise's COBIT implementation has met with the CEO and identified enterprise goals based on mission and vision. Which of the following roles is BEST suited to meet with the consultant to identify alignment goals?

- A. Chief risk officer
- B. Chief information officer
- C. Chief financial officer

Answer: B

NEW QUESTION 42

The alignment goal "Delivery of I&T services in line with business requirements" is organized into which IT balanced scorecard (BSC) dimension?

- A. Customer
- B. Financial
- C. Internal

Answer: A

NEW QUESTION 45

Which of the following is a key component of a governance system?

- A. Performance metrics
- B. Processes
- C. Legal and regulatory requirements

Answer: B

NEW QUESTION 47

Within the principles for a governance system, the value generated from the use of I&T reflects:

- A. the ratio of costs versus achieved service levels.
- B. a balance among benefits, risk and resources.
- C. maximized financial benefits to the investment portfolio.

Answer: B

Explanation:

The governance system should also to generate value from the use of I&T. To create value, the enterprise must balance benefits, risk, and resources.

NEW QUESTION 49

The design factor associated with a highly regulated enterprise is likely to attribute MORE importance to which of the following?

- A. Managed strategy and operations
- B. Documented work products and policies
- C. Understanding of the business by IT professionals

Answer: B

NEW QUESTION 51

Which of the following is a CRITICAL requirement when the IT function is strategic and crucial to the success of the business?

- A. Documented IT policies and procedures
- B. High involvement of IT-related roles in organizational structures

C. Highly capable security-related processes and ensured risk optimization

Answer: A

NEW QUESTION 54

Within a tailored enterprise governance system, a sourcing model for information and technology is associated with:

- A. design factors.
- B. relevant industry frameworks.
- C. focus areas.

Answer: A

Explanation:

Design factors can influence the blueprint of your enterprise's governance system and position it for the successful use of I&T.

NEW QUESTION 56

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A. A well-developed business case
- B. Earned value management reporting
- C. Stage gate reviews by a governance team

Answer: A

NEW QUESTION 59

Which of the following domains deals with the definition of IT solutions and their integration in business processes?

- A. Align, Plan and Organize (APO)
- B. Deliver, Service and Support (DSS)
- C. Build, Acquire and Implement (BAI)

Answer: C

NEW QUESTION 62

COBIT defines stakeholder value creation as which of the following?

- A. Realization of benefits at a controlled resource cost while controlling risk
- B. Realization of benefits at an optimal resource cost while optimizing risk
- C. Realization of benefits at a reduced resource cost while mitigating risk

Answer: C

NEW QUESTION 67

Which of the following governance components is ESSENTIAL for effective decision making?

- A. People, skills and competencies
- B. Processes
- C. Organizational structures

Answer: A

Explanation:

Decision-making relies on logic and communicative rationality, aligning people based upon a logical progression from premises to conclusion.

NEW QUESTION 71

The different levels of involvement associated with roles and organizational structure are PRIMARILY divided into:

- A. governance and management levels.
- B. responsibility and accountability levels.
- C. operational and practitioner levels.

Answer: B

NEW QUESTION 75

What would be the PRIMARY reason for management to conduct a process capability assessment?

- A. To better understand the current state as compared to the target
- B. To better understand the cost of implementing the improved process
- C. To better understand the current level of risk versus future risk

Answer: B

NEW QUESTION 77

After IT department goals have been aligned with enterprise goals, the NEXT step is to link the alignment goals with:

- A. governance and management objectives.
- B. governance and management practices.
- C. governance and management performance metrics.

Answer: A

NEW QUESTION 81

Which of the following is a guiding principle in the development of COBIT?

- A. COBIT aligns with other related and relevant I&T standards, frameworks and regulations
- B. COBIT includes relevant content from other related I&T standards, frameworks and regulations.
- C. COBIT serves as a comprehensive standalone framework that covers all relevant I&T-related activities.

Answer: A

NEW QUESTION 83

Which of the following BEST describes the “managed innovation” management objective of the COBIT core model?

- A. Optimize available IT capabilities to support the IT strategy and roadmap.
- B. Achieve competitive advantage, improve customer experience and improve operational effectiveness.
- C. Support the digital transformation strategy of the organization and deliver the desired value.

Answer: B

NEW QUESTION 84

Which of the following is based on generic components of a governance system but are tailored for a specific purpose or context within a focus area?

- A. Guiding principles
- B. Variant components
- C. Design factors

Answer: B

Explanation:

These components (of a governance system) can be either generic or “variants of generic.” Generic components are described in the COBIT Core Model and apply in principle to any situation (although they “generally need customization before being practically implemented.”) Whereas variants are based on the generic components but tailored for a specific purpose or context within a focus area.

NEW QUESTION 85

Which of the following enterprise risk management concepts is MOST important to fully understand prior to finalizing the design of an IT governance system?

- A. The enterprise's risk tolerance
- B. The enterprise's risk profile
- C. The enterprise's risk appetite

Answer: B

NEW QUESTION 88

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