

# Exam Questions COBIT5

COBIT® 5 Foundation

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#### NEW QUESTION 1

What is the BEST way for senior leadership to communicate its expectations for IT governance prior to commencing a governance implementation plan?

- A. Include a scope statement in the business case
- B. Generate an IT governance policy
- C. Add key performance indicators (KPIs) to a balanced scorecard

**Answer:** A

#### NEW QUESTION 2

Which requirement was a major driver for developing the COBIT5 framework?

- A. To obtain commitment of executive management for making IT-related decisions
- B. To provide further guidance in the area of innovation and emerging technologies
- C. To enable the management of a portfolio of competitive products and services
- D. To deliver programs on time, on budget and meeting stakeholder requirements

**Answer:** B

#### NEW QUESTION 3

Which of the following is a PRIMARY benefit associated with the management objective “managed strategy?”

- A. Desired value is delivered through a roadmap of incremental changes
- B. Service delivery is facilitated by adopting the latest technology innovations
- C. Effective communication channels are established across all levels of management

**Answer:** A

#### NEW QUESTION 4

Which attribute is associated with an established process?

- A. Process definition
- B. Process measurement
- C. Process optimization
- D. Performance management

**Answer:** A

#### NEW QUESTION 5

Which of the following is a principle associated with the key components of a governance framework?

- A. Key components should function independently to maintain integrity
- B. The interaction among key components will impede automation and should therefore be limited
- C. The relationships among key components should be identified to maximize consistency

**Answer:** C

#### NEW QUESTION 6

Which requirement is related to the Framework element within the principles, policies and framework enabling model?

- A. To express the core values of the enterprise
- B. To describe the desired outcome of a process
- C. To provide comprehensive coverage for an enterprise
- D. To provide a logical flow for staff to comply with the framework

**Answer:** B

#### NEW QUESTION 7

Which information should a business case include?

- A. The proposed detailed solutions and definitions of the initiative
- B. Roles & responsibilities of the enterprise
- C. Further requirements for continual improvement
- D. The expected benefits of operating in the changed way

**Answer:** B

#### NEW QUESTION 8

Which activity is a good practice within the organization structures enabler relating specifically to composition?

- A. Publishing a schedule of board meetings in advance
- B. Identifying appropriate internal or external members
- C. Defining the structure to delegate decision rights

D. Issuing the boundaries of the organizational structure decision rights

**Answer:** B

#### NEW QUESTION 9

Which process domain is the MOST suitable for skills such as Project management and Capacity management?

- A. Monitor, Evaluate and Assess (MEA)
- B. Deliver, Service and Support (DSS)
- C. Build, Acquire and implement (BAI)
- D. Align, Plan and Organize (APO)

**Answer:** C

#### NEW QUESTION 10

An enterprise's business line managers have voiced concerns because the cost of governance-required improvements is perceived as too expensive. How can the IT governance team BEST address this concern?

- A. Share the return on investment (ROI) analysis
- B. Improve the communication of business benefits
- C. Involve business line managers in the improvement planning process

**Answer:** A

#### NEW QUESTION 10

What information layer contains the attribute that includes the rules for using artificial languages?

- A. Semantic
- B. Physical world
- C. Empiric
- D. Syntactic

**Answer:** D

#### NEW QUESTION 11

The alignment goal titled "Competent and motivated staff with mutual understanding of technology and business" is part of which IT balanced scorecard (BSC) dimension?

- A. Customer
- B. Internal
- C. Learning and growth

**Answer:** C

#### NEW QUESTION 16

What type of process goal is only known to and used by those who need it?

- A. Confidentiality
- B. Intrinsic
- C. Accessibility and Security
- D. Contextual

**Answer:** C

#### NEW QUESTION 20

Innovation and differentiation are examples of:

- A. enterprise objectives design factors
- B. enterprise strategy design factors
- C. enterprise goal risk factors

**Answer:** A

#### NEW QUESTION 21

The ability to rapidly turn business requirements into operational solutions is an example of which type of goal?

- A. An enterprise goal
- B. A strategic goal
- C. An alignment goal

**Answer:** C

#### NEW QUESTION 26

Time-to-market is a metric that is directly related to which of the following enterprise goals?

- A. Managed digital transformation programs
- B. Optimization of internal business process functionality
- C. Portfolio of competitive products and services

**Answer: C**

**NEW QUESTION 27**

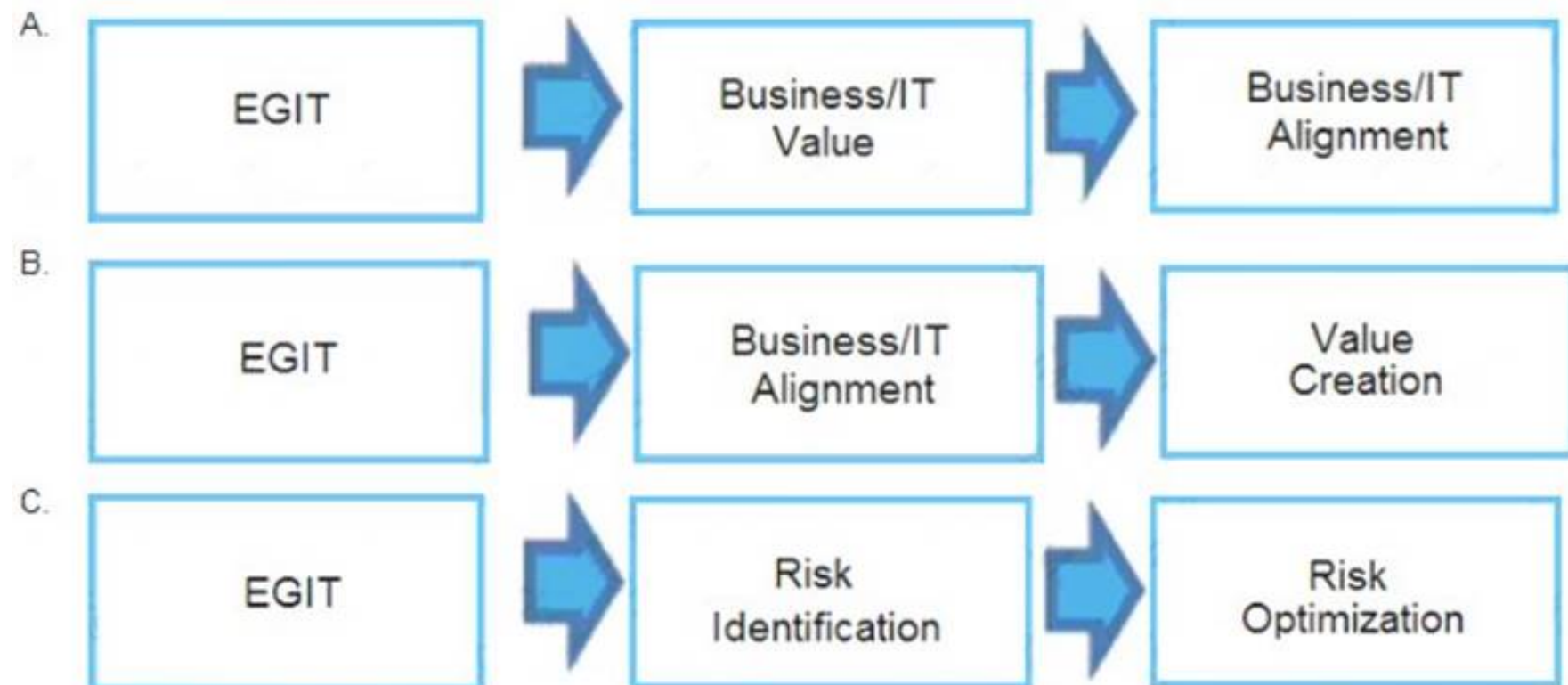
What attributes describes the quantity of information that is suitable for the required activity?

- A. Relevancy
- B. Completeness
- C. Appropriate amount of information
- D. Ease of manipulation

**Answer: C**

**NEW QUESTION 28**

Which of the following figures BEST illustrates the context of an enterprise governance of information and technology (EGIT) system?



- A. Option A
- B. Option B
- C. Option C

**Answer: B**

**NEW QUESTION 30**

Which attribute applies to a Process Activity?

- A. Achieves the stated purpose
- B. Supports clear roles and responsibilities
- C. Provides prescriptive steps
- D. Provides statements of actions to deliver benefits

**Answer: B**

**NEW QUESTION 32**

Why are the enabler dimensions important?

- A. A link between Governance and Management is provided
- B. They facilitate the planning, building, running and monitoring of an entity's IT
- C. They allow an entity to manage its complex interactions
- D. A link between COBIT 5 to other standards and framework is provided

**Answer: C**

**NEW QUESTION 34**

Which is one of the five Governance processes in the Process Reference Model?

- A. Manage Configuration
- B. Manage Security services
- C. Ensure Risk Optimization
- D. Manage Suppliers

**Answer:** C

**NEW QUESTION 37**

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Executive committee
- B. Chief information officer
- C. Chief executive officer

**Answer:** B

**NEW QUESTION 40**

What do lead indicators monitor in the Generic Enabler model?

- A. Good practices are being applied
- B. Stakeholder needs are being addressed
- C. Enabler goals are being achieved
- D. Enabler outcomes are being made available

**Answer:** A

**NEW QUESTION 44**

Which of the following would BEST help to determine whether intended outcomes of IT governance are being achieved?

- A. Reviewing business satisfaction survey results
- B. Reviewing the balanced scorecard
- C. Reviewing the governance business case

**Answer:** B

**NEW QUESTION 47**

The number of focus areas describing a certain governance topic or issue that can be addressed by governance objectives is:

- A. dependent on process maturity
- B. virtually unlimited
- C. determined by the size of the enterprise

**Answer:** C

**NEW QUESTION 51**

While value delivery focuses on the creation of value, risk management focuses on which of the following?

- A. Optimization of value
- B. Achievement of value
- C. Preservation of value

**Answer:** B

**NEW QUESTION 54**

Which of the following performance measures is used to assess a specific focus area?

- A. Maturity level
- B. Key goal indicator
- C. Process capability rating

**Answer:** A

**NEW QUESTION 55**

Which objective describes the purpose of the I 5 Goals Cascade mechanism?

- A. To translate stakeholder needs into actionable goals
- B. To influence whether something will work
- C. To provide a simple architecture
- D. To define the relationship between Governance and Management

**Answer:** A

**NEW QUESTION 56**

Identify the missing word in the following sentence.

One of the benefits of the COBIT 5 capability assessment model is improved reliability and [ ? ] of process capability assessment activities and evaluations.

- A. Enablement
- B. Repeatability
- C. Effectiveness

D. Integrity

**Answer:** B

#### NEW QUESTION 59

Which mechanism is NOT considered to be a good practice of Organizational Structures?

- A. Delegation of authority
- B. Escalation procedures
- C. Span of Control
- D. Process Reference Model

**Answer:** D

#### NEW QUESTION 62

Which factor may indicate a need for the improved governance of enterprise IT?

- A. Tailoring COBIT and other supporting good practices and standards to fit the unique context of the enterprise is required
- B. Significant incidents related to IT risk, such as data loss or project failure, have been experienced
- C. A focus on quick wins and prioritizing the most beneficial improvements that are easy to implement is needed
- D. Key program roles and responsibilities should be defined and assigned

**Answer:** B

#### NEW QUESTION 66

Which characteristic should a good policy framework provide?

- A. A structure for consistency
- B. Detailed process activities
- C. Access to social media
- D. Confirmation that practices are applied

**Answer:** A

#### NEW QUESTION 67

In what order would the following stages of the Information Cycle occur? 1Transform Information  
2Create Value 3Transform Knowledge

- A. 2,3,1
- B. 1,2,3
- C. 3,1,2
- D. 1,3,2

**Answer:** D

#### NEW QUESTION 71

What enabler describes the key decision-making entities in an organization?

- A. Organizational structures
- B. Processes
- C. People, skills and competencies
- D. Principles, policies and frameworks

**Answer:** A

#### NEW QUESTION 75

What service capability is leveraged through processes to deliver internal and external services?

- A. Compliance
- B. Information
- C. Efficiency
- D. Policies

**Answer:** B

#### NEW QUESTION 76

Which statement does NOT describe the attributes relevant to a Process Activity?

- A. Provides the 'what' to implement for each management practice
- B. Aligns with standards and good practices
- C. Provides specific detailed activities
- D. Provides statements of actions to deliver benefits

**Answer:** D



#### NEW QUESTION 80

Which role, in the IT 5 Roles, Activities and Relationship model, is responsible for instructing and aligning operations?

- A. Stakeholder
- B. Owner
- C. Management
- D. Governing Body

**Answer:** C

#### NEW QUESTION 83

What must be delivered within the life cycle of a policy?

- A. A navigation structure for guidance
- B. Detailed process activities
- C. Achievement of the defined goals
- D. Confirmation that practices have been applied

**Answer:** C

#### NEW QUESTION 86

Which is not a requirement of a good policy?

- A. Achieves the stated purpose
- B. Implemented in most efficient way
- C. Non-intrusive
- D. Limited on number

**Answer:** D

#### NEW QUESTION 89

Which of the following BEST enables a governance system to achieve governance and management objectives?

- A. The governance system primarily addresses the culture and behavior of the individuals involved in the system
- B. The governance system focuses specifically on organizational structures for decision making
- C. The governance system includes many components that work together in a holistic way

**Answer:** C

#### NEW QUESTION 94

The alignment goal titled "Knowledge, expertise and initiatives for business innovation" is aligned to which IT balanced scorecard (BSC) dimension?

- A. Customer
- B. Learning and Growth
- C. Internal

**Answer:** B

#### NEW QUESTION 99

Which of the following is an enterprise goal according to COBIT?

- A. Managed IT-related risks
- B. Business service continuity and availability
- C. IT compliance with internal policies

**Answer:** B

#### NEW QUESTION 102

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Selecting an implementation method
- C. Determining a sourcing model

**Answer:** B

#### NEW QUESTION 104

Which of the following BEST describes the objectives of the Evaluate, Direct and Monitor (EDM) domain?

- A. Addressing the operational delivery and support of I&T services, including security
- B. Addressing the overall organization, strategy and supporting activities for IT
- C. Assessing strategic options and guiding senior management of the options chosen

**Answer:** B

#### NEW QUESTION 106

Which mechanism can define and implement policies within their span of control?

- A. Organizational structures
- B. Process practices
- C. Governance framework
- D. Rules and Norms

**Answer:** A

#### NEW QUESTION 107

What term refers to an artifact associated with the execution of a process?

- A. A Process Purpose
- B. A Work Product
- C. A Process Outcome
- D. A Base Practice

**Answer:** C

#### NEW QUESTION 112

Which of the following would be an appropriate metric associated with an enterprise goal of “Business service continuity and availability”?

- A. Number of business processing hours lost due to unplanned service interruptions
- B. Satisfaction levels of board and executive management with business process capabilities
- C. Ratio of significant incidents that were not identified in risk assessments v
- D. total incidents

**Answer:** A

#### NEW QUESTION 115

When can a process be rated as 'Largely achieved' for a particular attribute of that process?

- A. There is some evidence of some achievement of the attribute for that process.
- B. There are no significant weaknesses related to the attribute of that process.
- C. There is evidence of a systematic approach to the attribute of that process.
- D. When all the process attributes of the five capability levels, rate an average score of process capability Level 2.

**Answer:** C

#### NEW QUESTION 118

Which of the following is CRITICAL to ensuring I&T-related decisions are aligned with the enterprise’s strategies and objectives?

- A. Assurance on controls is obtained from independent IT auditors
- B. Technology and innovation processes are overseen by the board
- C. Compliance with legal, contractual and regulatory requirements is confirmed

**Answer:** B

#### NEW QUESTION 123

Which of the following should a stakeholder do to optimize the use of COBIT?

- A. Ensure COBIT guidance is strictly followed without alterations
- B. Customize COBIT guidance to meet specific enterprise needs
- C. Customize COBIT guidance to meet industry best practices

**Answer:** B

#### NEW QUESTION 124

Which driver influences stakeholder needs?

- A. New technologies
- B. Performance management of IT
- C. Business service continuity
- D. IT agility

**Answer:** A

#### NEW QUESTION 126

What is the name of the architectural principle that is designed to be as straightforward as possible but still meeting enterprise requirements?

- A. Reuse
- B. Agility
- C. Simplicity
- D. Openness



**Answer:** C

**NEW QUESTION 128**

Which of the following is a principle of a proper governance framework?

- A. It should be independent of other standards, frameworks and regulations
- B. It should be self-contained and not allow for the addition of new content
- C. It should be based on a conceptual model

**Answer:** C

**NEW QUESTION 133**

What process domain MOST requires skills such as Availability Management and Problem Management?

- A. Monitor, Evaluate and Assess(MEA)
- B. Deliver, Service and Support(DSS)
- C. Evaluate, Direct and Monitor(EDM)
- D. Align, Plan and Organize(APO)

**Answer:** B

**NEW QUESTION 134**

Which aspect is fundamental to the COBIT 5 integrator Model?

- A. To link Governance with Management
- B. To link COBIT 5 to existing ISACA guidance
- C. To link stakeholder needs with enterprise
- D. To link Plan, Build, Run and Monitor

**Answer:** B

**NEW QUESTION 136**

What do Processes produce to ensure consistent implementation?

- A. Roles which operate according to RACI charts
- B. Cultural and behavioral aspects
- C. Policies and procedures
- D. Business and IT goals

**Answer:** C

**NEW QUESTION 140**

What is the purpose of the COBIT 5 Goals Cascade mechanism?

- A. To define relationship between Governance and Management
- B. To ensure that business change programs are managed
- C. To provide a simple architecture
- D. To translate stakeholder needs into strategy

**Answer:** D

**NEW QUESTION 143**

What term is used to describe changes in the enterprise's internal and external environment caused by a recent merger with another enterprise?

- A. Duplication of resources
- B. IT Risk
- C. Trigger event
- D. Pain point

**Answer:** D

**NEW QUESTION 144**

The enterprise goal "Staff skills, motivation and productivity" is organized into which balanced scorecard (BSC) dimension?

- A. Growth
- B. Internal
- C. Customer

**Answer:** B

**NEW QUESTION 145**

Which statement, related to capability and maturity, is NOT correct?

- A. Organizational maturity has a relationship to the achievement of the organization's business goals

- B. A maturity assessment is done at an enterprise or organizational level and a capability assessment is done at a process level
- C. A maturity assessment can use the findings of a capability assessment
- D. Maturity and capability assessments are only defined by CMMI (Capability Maturity Model-Integrated), NOT by ISO15504

**Answer:** D

#### NEW QUESTION 147

COBIT addresses governance issues by doing which of the following?

- A. Defining specific governance strategies and processes to implement in specific situations
- B. Providing a full description of the entire IT environment within an enterprise
- C. Grouping relevant governance components into objectives that can be managed to a required capability level

**Answer:** C

#### NEW QUESTION 148

Which of the following statements about the Process performance indicators and the Process capability indicators are true?

- 1 Process capability attribute indicators apply to capability levels 1 to 5.
- 2 Process performance indicators apply to capability levels 1 to 5.

- A. Only 1 is true
- B. Only 2 is true
- C. Both 1 and 2 are true
- D. Neither 1 or 2 is true

**Answer:** B

#### NEW QUESTION 150

What is the name of the Change Enablement life cycle Phase which supports Phase 4. What needs to be done?

- A. Identify role players
- B. Define target state
- C. Plan program
- D. Define problems and opportunities

**Answer:** A

#### NEW QUESTION 153

Which aspect relates to the COBIT 5 principle 'Meeting Stakeholder Needs'?

- A. Aligns with the latest views on Governance
- B. Translates stakeholder requirements into strategy
- C. Provides a simple architecture
- D. Defines relationship between Governance and Management

**Answer:** B

#### NEW QUESTION 158

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