

Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)



NEW QUESTION 1

A developer needs to display read-only contact information in a OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal, code, and country from the data JSON.

Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 2

A developer writes an OmniScript that includes a DataRaptor that updates the Account statue based on information provided from the OmniScript. The information must be updated only if the Account record already exists. Otherwise, a new account must be created.

How should the developer accomplish this task?

- A. Populate the Lookup object and Lookup fields
- B. Check the Upset key and is required for Upsert checkboxes on the Account id field
- C. Check the Upsert key checkbox on the Account Status field
- D. Check Overwrite Target for all Null input checkbox on the Account id field

Answer: B

NEW QUESTION 3

A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step.

Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueselement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 4

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths In the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code thatpasses the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 5

A customer sets up to LWC Omniscripts, one embedded into another. Account is set in a Set Values element in the parent Omniscript.

The AccountId set in the parent Omniscript is used to another Set Values elementContextAccountid in the embedded OmniScript. The embedded Omniscript is activated.

While previewing the OmniScript flow from the parent, it is found that Account is set correctly in the parent OmniScript. However. ContextAccountId in the embedded OmniScript is not set with the AccountId from parent Omniscript. On previewing the embedded OmniScript individually, it is found that ContextAccountId is set correctly.

What is the reason for this? Refer to the exhibit below.

- A. Both parent and embedded OmniScripts have the same element name for the Set values element.
- B. A developer failed to include a Navigation Element to pass data from the parent OmniScript.
- C. The LWC PubSub Message flag in the Set Values action of the parent has not been set.
- D. The flagpassDataJSON in the parent OmniScript is not configured correctly.

Answer: C

NEW QUESTION 6

A developer examines data received from an external data source. The data is nested two levels down in the JSON structure. Which OmniStudio tool could the developer use to simplify this data?

- A. A guided workflow
- B. ADataRaptor Transform
- C. An HTTP Action Element
- D. An integration Procedure

Answer: B

NEW QUESTION 7

A developer needs to build a multi-step intake form. Each step must allow the user to cancel the intake at any time. The developer is using an LWC OmniScript to build the form.

How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 8

A developer creates a FlexCard with five state elements. For of the states have a condition. To test the FlexCard, the developer previews it using sample data that causes two of the states to have true conditions.

In this scenario, how will the developer know which state will display?

- A. The first state with true conditions sequence closest to the top of the FlexCard canvas will display.
- B. The first state with true nested condition, regardless of sequence in the FlexCard canvas, will display
- C. The state sequenced first in the FlexCard canvas will display.
- D. The first state with a true AND condition, regardless of sequence in the FlexCard canvas, will display.

Answer: C

NEW QUESTION 9

A developer needs to configure a calculation procedure to calculate the sum of the entire Baseprice. What is the most efficient way for the developer to meet this requirement?

- A. Create a Postprocessor apex class to calculate the sum.
- B. Add an Aggregation Step as SUM (BasePrice)
- C. Add A Calculation Step as SUM (BasePrice).
- D. Create a Preprocessor class to calculate the sum

Answer: B

NEW QUESTION 10

A developer needs to limit the of a DataRaptor Extract to a maximum of one result. How should the developer configure this?

- A. Define a formula with the Filter function
- B. Use a Custom Output Type when creating the DataRaptor
- C. Use the LIMIT filter on the Extract definition
- D. Set the Limit Property on the Action that calls the DataRaptor Extract.

Answer: C

NEW QUESTION 10

A developer is configuring an integration Procedure Action in an OmniScript. The Omniscript needs a JSON response from the Integration Procedure but does not need to wait for the response for the user to proceed.

Which feature should the developer enable?

- A. Toast Completion
- B. Use Future
- C. Invoke Mode Fire and Forget
- D. Invoke Mode Non-Blocking

Answer: D

NEW QUESTION 12

A developer needs to display the following information together on one FlexCard:

* Account name, address, phone number, website

* Primary contact first name, contact name, address, phone number, email

The account information must always be visible, and the contact information should only be visible as needed by the user.

What approach should the developer use to display the contact information on the card?

- A. Use a Datatable element
- B. Set the class "collapsible" on the block element
- C. Set the collapsible property on the block element
- D. Use a conditional FlexCard State

Answer: C

NEW QUESTION 16

A developer creates a Flexcard that displays a contact's mailing address and passes the contact's postal code to a child FlexCard.

When configuration text elements in the child FlexCard, what syntax should a developer use to refer to the contact's postal code?

- A. {Postalcode}
- B. {Parent.postalcode}
- C. {Records.postalcode}
- D. {Params.postalcode}

Answer: D

NEW QUESTION 18

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies.

Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response.

The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript.

Given the external system's known performance issues, which configuration should be used to implement the call to the external system?

Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 20

A developer needs to configure a calculation procedure to calculate a subtotal using two different formulas depending on whether the input Boolean variable is Customer is set to true or false.

How should a developer configure the calculation procedure to conditionally execute the correct formula?

- A. Use two separate Calculation Steps with the Conditional Step property selected: use the ISTRUE(isCustomer) and NOT (ISTRUE) (isCustomer) functions in the Condition syntax.
- B. Use two separate Calculation Steps with the Conditional Step property selected: reference just the isCustomer variable in the Conditional syntax (no comparison necessary)
- C. Use two separate Calculation Steps with the Conditional Step property selected: compare the isCustomer variable directly to the literal true and false values in the Condition syntax.
- D. Use a single Calculation Step with IF statement directly in the formula definition to reference the isCustomer variable and conditionally perform the appropriate calculation.

Answer: B

NEW QUESTION 24

Refer to the exhibit.

A)

B)

- A. Option A
- B. Option B

Answer: A

NEW QUESTION 25

A developer configure a Flexcard with a DataRaptor data source that uses the params.id as an. When the developer clicks Views Data on the FlexCard, valid datadisplays. However, when the developer previews the layout, the FlexCard does not display. What could cause this error?
Choose 2 answers

- A. The Data Node field for the FlexCard is empty.
- B. The RecordId in the Test Data Source settings ins for the wrong record type.
- C. The attribute haven't been configured to pass the data to the fields.
- D. There is not Salesforce record for the FlexCard based on the RecordId in the layout's Test Data Source Settings.

Answer: BC

NEW QUESTION 28

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